



### **Directory Highlights**

Directory arrangements for Resellers may vary depending on individual arrangements.

WSD will be the initial point of contact for Resellers on directory matters (i.e., White pages and Yellow pages).

#### ♦ **Confidentiality**

PRTC will accord Reseller directory listing information the same level of confidentiality, which PRTC accords its own directory listing information.

#### ♦ **Directory Listings**

**Standard listing:** Includes the name, address and telephone number of an organization/firm/individual, and appears, alphabetically in the Directory Assistance Database (DA) records, White and Yellow Pages Directories for the area in which the telephone service is located. Directory listings are intended solely as an aid in the use of the telephone system and, therefore, are limited to information for the identification of the listed business/party.

**Main Listing:** One listing referred to as the Main Listing is furnished with the end user's exchange/main service. To obtain maximum benefit from telephone service, a business customer should have a complete listing (i.e., name, full address and phone number) in the directory and in Directory Assistance Database. The Main Listing is ordinarily the name of the individual, firm or corporation subscribing to the service. The listed name may be the name under which a business is generally known and may be different from the customer's billing name.

PRTC will include Reseller end user telephone numbers (one basic directory listing per customer number) in all of its "White and Yellow Page" Directories and Directory Assistance Database as appropriate. The Reseller must provide its listings, and updates to those listings (including new, changed, and deleted listings), in a format acceptable to PRTC. Resellers are responsible for the content of their listing data and are subject to applicable rules and regulations. The Resellers are solely responsible for the editing verification and correctness of their end user listings.

◆ **Directory Customer Guide Pages**

PRTC will include Reseller Customer Guide Pages Listing Information (i.e., Reseller service numbers for ordering service, installation, repair service numbers and billing inquiry numbers, and other service-oriented information, etc.) in PRTC Telephone Directories, provided the Reseller furnishes PRTC with the necessary information. Information for the Customer Guide Pages should be communicated in writing to WSD Account Manager.

◆ **Directory Distribution**

PRTC will arrange for distribution of directories to Resellers end users in the same manner in which it provides this function for to its own end users. Resellers are responsible for insuring that directory delivery information is correct for their customers. The distribution in the Metro Area takes place during the month of June and in November the Isla Area.

◆ **Directory Close Dates**

The closing date for the Metro Directory Book is March and the closing date for the Isla Directory Book is the month of August.

◆ **Telephone Book**

Reseller shall pay PRTC the applicable charge per telephone book for those delivered to Reseller's customers as part of the distribution of directories to PRTC's own customer or delivered in bulk to Reseller's premises.