PUBLIC NOTICE OF COPPER RETIREMENT UNDER RULE 51.333

April 2, 2020

Carrier: Puerto Rico Telephone Company, Inc. d/b/a Claro PR ("PRTC")

Contact: For additional information on these copper retirements, please contact:

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Implementation Date: On or after July 31st, 2020.

Locations: The planned copper retirements will take place at certain locations served by the central offices identified below and identified by Common Language Location Identifier Code ("CLLI") in the table below.

Municipality	Central Office	CLLI
Arecibo	Arecibo AR CO DMS 100	ARBOPRCO
Arecibo	Dominguito OPM	DMGTPRAB
Arecibo	Santana AR	SNTNPRRR
Bayamon	Bayamon Norte I CO DMS 100	BYMNPRCO
Bayamon	Pueblo Viejo GN CO DMS 100	PBVJPRCO
Caguas	Caguas CO SIEMENS DE5.1	CGUSPRCO
Carolina	Carolina CN DMS 100	CRLNPRCO
Catano	Almacen Bo. Palmas	PLCTPRRR
Guaynabo	Guaynabo GN CO SIEMENS DE5.2	GUYNPRCO
Guaynabo	Pueblo Viejo GN CO DMS 100	PBVJPRCO
Mayaguez	Guanajibo MY (Zona Libre)	GJMYPRZL
Ponce	Canas PC (El Tuque)	CNPCPRTU
Ponce	Ponce PC I DMS 100	PONCPRCO
Trujillo Alto	Trujillo Alto TR CO DMS 100	TRALPRCO
San Juan	Carolina CN DMS 100	CRLNPRCO
San Juan	Pueblo Viejo GN CO DMS 100	PBVJPRCO

The specific locations impacted by the copper retirements are identified in Exhibits A and B, which may be viewed on PRTC's website at <u>https://www.claropr.com/personas/legal-regulatorio/</u>exhibits. Exhibit A sets forth the addresses for the specific locations impacted by the cooper retirement. Exhibit B identifies certain locations, mostly in rural areas of Puerto Rico, where the physical address information in PRTC's possession is either incomplete or unreliable. For these

locations, PRTC is setting for the specific coordinates for the location of the cooper facilities that will be retired.

Description of the planned network change: PRTC intends to retire copper distribution and copper loop facilities at the locations identified in Exhibits A and B. PRTC has deployed or plans to deploy fiber-to-the-premise as a replacement for these copper facilities in the locations identified in the Exhibits and intends to provide telecommunications and other services over these fiber facilities. PRTC also notes that all but one of these locations had been previously identified by PRTC as areas that were affected by Hurricanes Irma and Maria and, as such, were covered by the temporary authorization for emergency discontinuance of service that PRTC requested on August 3, 2018.¹ The retirement of the copper facilities and their replacement with fiber-to-the-premise will allow PRTC to restore telecommunications services in these affected areas

Description of reasonably foreseeable impact of the planned changes: After the copper facilities identified in Exhibits A and B are retired, PRTC will cease to maintain and will not offer services over them. The majority of customers currently served by copper facilities at these locations purchase "plain old telephone service" (POTS) from PRTC. After the transition to fiber, PRTC will continue to offer these customers the same POTS service over fiber at the same price that it was offered prior to the transition to fiber. Certain telecommunications services that PRTC currently offers via the copper facilities may be incompatible with fiber, however. In those instances, PRTC will work with the affected consumers and/or interconnected entities to offer alternatives, and it will comply with the requirements of section 63.71 of the Commission's rules to the extent that the services are discontinued. Any fiber-based alternative services offered to consumers and/or interconnected will be subject to the rates, terms and conditions set forth in the applicable tariff or agreement under which the service is offered. PRTC also notes that, for a number of customers in these locations, the deployment of fiber-to-the-premises will result in the restoration of the POTS service that had been temporarily discontinued under section 63.63 of the Commission's rules due to the impact of Hurricanes Irma and María.

¹ See Application for Authority for Emergency Discontinuance of Service on a Temporary Basis, *Application of Puerto Rico Telephone Company, Inc. d/b/a Claro Pursuant to 47 C.F.R. § 63.63 for the Emergency Discontinuance and/or Impairment of Service*, WC Docket No. 18-240 (filed Aug. 3, 2018). The network node identified as 15000IP100 is the only location identified in Exhibits 1 and 2 that previously had not been identified as an affected area for purposes of the temporary authorization under section 63.63 of the Commission's rules.