

GENERAL PROVISIONS (Cont.)

(S)

SECTION 11 - RESPONSIBILITY FOR BILLED CHARGES

- 11.1 The customer shall be responsible for all charges for local and toll messages sent from his station and for all toll messages received at said station on which the charges are reversed with the consent of the person answering the call. He shall also be responsible for messages charged to his station when the call originates at a third station. The customer shall be responsible for all charges for cablegrams sent from his station or accepted by the person answering the call and shall also be responsible for all the charges incurred by persons making use of Credit Cards issued by the Company at the customer's request. The holder of a credit card shall comply with the applicable provisions of the Law.
- 11.2 Presentation of a subsequent bill containing arrears does not constitute a time extension for the payment of such arrears, the responsibility of the customer prevails according to this Regulation.
- 11.3 The Company reserves the right to bill for services rendered and to demand compliance with payment responsibilities during a five (5) year term, as it is established in Section 5296 of the Commonwealth of Puerto Rico Civil Code (Actions that prescribe in five (5) years).
- 11.4 The Service Contract between the Company and its customers may only be assigned upon completion of an assignment contract form to be provided by the Company; the assignee remains responsible for the payment of any pending amount and compliance with the provisions of this Regulation regarding application and deposit. If the assignor is not able to complete the assignment contract provided by the Company, the assignee shall ascertain this fact to the Company's satisfaction and the necessity and convenience of the assignment.

(S)