

GENERAL PROVISIONS (Cont.)

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SECTION 12 - RATE CHANGES

- 12.1 The following provisions shall apply in regard to rate changes:
- 12.1.1 Any customer desiring a change from Measured Service I to Measured Service II or to Optional Flat Service, or vice-versa, shall notify the Company at least twenty (20) days prior to the next billing date.
 - 12.1.2 When a change is made from a Measured Service rate to Optional Flat Rate, the bill corresponding to the next billing cycle shall be made based on the tariff selected by the customer, but it shall include the charge corresponding to additional units spent during the previous billing cycle.
 - 12.1.3 Whenever a change in rate is made, the customer shall remain responsible for such rate for a minimum period of three (3) months.
 - 12.1.4 The customer shall have the right to change free of charge, from one tariff to another, once only. Any subsequent change from one tariff to another shall bear the corresponding charge specified in the Rate Structure.

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