

GENERAL PROVISIONS (Cont.)

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SECTION 19 - MISCELLANEOUS PROVISIONS

- 19.1 The Company shall keep copy of this Regulation in its Commercial Offices, the same shall be available for inspection by any interested person.
- 19.2 The provisions of this Regulation and those of the Rate Structure are made part of the Service Contract between the Company and the customer.
- 19.3 In all damage claims related to telephone service, the same shall be filed with the competent Authority within one year after the occurrence of the events that gave rise to the claim. This period shall be deemed one of caducity.
- 19.4 Concurrent negligence of the customer does not exempt the Company from liability but it shall diminish the amount of the recovery.
- 19.5 The Company shall not be liable for non authorized use of the service, according to the existing Rate Structure.

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