

GENERAL PROVISIONS (Cont.)

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SECTION 5 - REFUSAL FOR RENDERING SERVICE

- 5.1 Ten days after written notice, the Company may refuse to render service or may disconnect it in any of the following cases:
 - 5.1.1 When the Company does not have safe access to the customer's premises or this is unsafe, or access is denied during reasonable hours, for the purpose of inspecting, installing, repairing or withdrawing any equipment or part thereof, instruments and lines from said premises.
 - 5.1.2 When the applicant has any pending debt for services previously rendered.
 - 5.1.3 When applicants' or customers' premises are unsafe or in those premises whose facilities, utensils or apparatus are unsafe or if they are used in violation of any act or regulation.
 - 5.1.4 When the services are going to be used or are used in violation of any act or regulation.
 - 5.1.5 When circumstances indicate the intention to defraud.
 - 5.1.6 When the customer uses or permits the use of abusive, profane or offensive language, or pretends being another person for the purpose of defrauding, or that he uses the telephone for the purpose of threatening, or unreasonably interfering with telephone service of another customer or with his privacy right and tranquility.
 - 5.1.7 When the customer abandons the premises where the service is installed and has not complied with payment of this account.
 - 5.1.8 When the customer attaches, installs or connects directly or by induction to facilities or equipment property of the Company, instruments, apparatuses, or mechanisms of any kind that are not supplied or installed by the Company, except as authorized in writing by the Company.
 - 5.1.9 The Company shall furnish and/or shall restore the services once the unsafe conditions are overcome and/or compliance with the laws and regulations have been achieved to its satisfaction.

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