

BASIC SERVICES TARIFF SCHEDULE (Cont.)

SECTION 14 - DIRECTORY ASSISTANCE SERVICE

14.1 General

14.1.1 The Company furnishes Directory Assistance Service whereby customers may request operator assistance to obtain determined telephone numbers.

14.1.2 The customer may request one (1) number on each call to the Directory Assistance Service. (C)

14.1.3 Directory Assistance Service also provides for the call completion, which allows to automatically complete customer's call to the last number requested to the Directory Assistance Service Operator.

(A) After the number has been informed, a message in the system will indicate that the customer can automatically be connected to the requested number.

(B) The customer will accept to be connected by depressing a button, if calling from a tone signaling telephone (Tel-Touch), or responding by voice if using a dial pulse (DP) telephone set as instructed.

14.2 Definitions

The following definitions apply when used in connection to the Directory Assistance Services.

14.2.1 Hospital. Establishment for treatment of human patients by members of the medical profession where lodging for the patients is maintained on the premises and telephones are provided in most of the rooms.

14.2.2 Hotel. Establishment offering lodging to the general public for a period not exceeding one month, with or without meals, and provides telephones in most of the rooms.

14.2.3 Motel. Establishment offering lodging with telephones in most of the rooms and parking facilities.

14.2.4 Handicapped Person. Person unable to use the directory because of visual or physical handicap.

(A) Physically Handicapped. Those who are certified by competent authority as unable to use ordinary printed materials as a result of physical limitations.

(B) Visually Handicapped. Those who as a result of visual disability are certified as unable to read ordinary printed material.

Ex.: Physical Disability: Loss of hands, or use or control of hands; constant severe tremor, paralysis, double or triple vision, incapacitating confinement as an iron lung.

BASIC SERVICES TARIFF SCHEDULE (Cont.)

SECTION 14 - DIRECTORY ASSISTANCE SERVICE (Cont.)

14.3 Regulations (Cont.)

14.3.1 No Directory Assistance charge applies for calls originated from: the residence of a customer who has been certified as unable to use a directory because of a visual or physical handicap or from the business telephone of a certified handicapped customer where assistance is not otherwise available. Does not apply to business customers that employ personnel with impediments.

14.3.2 The charge included below is in addition to the charges per local and the alternate billing services charges (Calling Card, Third Number and Collect), and any other charge(s) applicable.

14.3.3 Call Completion does not apply for the following service numbers: Audiotext Service Numbers, 700, 800 Numbers, Public Telephone Numbers.

14.3.4 This service will not be used to complete calls originated from public telephones.

14.4 Rates

14.4.1 The following rates apply to Directory Assistance Service and are in addition to any other rate or charge(s) applicable in this tariff book.

For each call to the Directory Assistance Service	\$1.25
---	--------

(A)

