#### SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

#### 22.1 <u>General</u>

22.1.1 Application of Tariff

This tariff contains the regulations and rates applicable to Outward WATS and "800" Service furnished within Puerto Rico by the Puerto Rico Telephone Company. (hereinafter "the Company").

#### 22.1.2 Definitions

- (A) <u>Access Line</u>. The transmission path between a WATS main station and the point in a Company central office where access to the switched network is obtained for the purpose of completing WATS calls.
- (B) <u>Base Rate Area</u>. The designated portion or portions within each exchange area in which WATS main stations will be furnished.
- (C) <u>Building</u>. A structure consisting of an enclosed area surrounded by outside walls and under one continuous roof, within which WATS stations may be located.
- (D) <u>Call Forwarding</u>. The feature whereby a call placed to a Customer's telephone number in one exchange (the call forwarding location) is automatically forwarded by the Company's central office equipment to the Customer's "800" Service access line.
- (E) <u>Conversion</u>. A customer requested (1) change of the "800" Service telephone number or (2) separating or combining "800" Service hunting arrangements.
- (F) <u>Customer</u>. The person, firm or corporation responsible for the payment of charges and compliance with the regulations of the Company.
- (G) <u>Hunting Arrangement</u>. A grouping of "800" Service access lines arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines.
- (H) Service Group. The term "Service Group" as used in connection with Outward WATS denotes one or more Outward WATS access lines, terminated at the same premises. The term "Service Group" as used in connection with "800" Service denotes the access lines arranged in central office equipment furnished by the Company as part of a given hunting arrangement.

# SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont.)

- 22.1 <u>General</u> (Cont.)
  - 22.1.2 Definitions (Cont.)
    - (I) <u>Standard Jack</u>. Company-provided means of connection for terminal equipment to WATS and "800" service access lines.
    - (J) <u>Station</u>. The term "Station" denotes the point of termination of WATS at a Customer's premises or the point of termination of WATS in a Company Central Office for connection to Company-provided switching equipment.
    - (K) <u>Switching Equipment</u>. The term "Switching Equipment" denotes equipment which performs the function of establishing and releasing connections between two or more Company-provided services. Such equipment shall operate to establish each connection for the purpose of the transmission of communications, and shall operate to release the connection, or generate a supervisory signal for the manual release of the connection by an attendant, immediately following the conclusion of each call.
    - (L) <u>WATS</u>. Service which consists of the provision of access for dial type telecommunications within Puerto Rico by means of a special tariff based on the monthly usage for non-detailed incoming or outgoing calls.

# 22.2 <u>Regulation</u>

- 22.2.1 Undertaking of the Company
  - (A) <u>Scope</u>
    - (1) Wide Area Telecommunications Service (WATS), consisting of Outward WATS and "800" Service, is the furnishing of service for dial type telecommunications between a station associated with a WATS access line and points within Puerto Rico. The WATS rates set forth in this tariff cover the services furnished between the calling and the called stations.
    - (2) Dial Type telecommunications, are calls dialed and completed from or to a WATS access line without the assistance of a Company operator, except that a Company operator will:
      - a. re-establish a call which has been interrupted after the called number has been reached, or
      - b. reach the called telephone number where service is not available for customer dial completion.

# SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont.)

- 22.2 <u>Regulation</u> (Cont.)
  - 22.2.1 <u>Undertaking of the Company</u> (Cont.)
    - (A) <u>Scope</u> (Cont.)
      - (3) Each WATS access line will be available at the customer's option for either outward (WATS) or inward "800" service but not for both.
        - a. Outward Service (WATS)

WATS arranged for outward service provides for the origination of calls from a station associated with an outward WATS access line with stations within Puerto Rico, except those stations located in the local exchange area, as the WATS Access Line.

b. <u>"800" Service (Inward WATS)</u>

WATS arranged for inward service ("800") provides for the termination of calls directly dialed from stations within Puerto Rico with a station associated for an "800" Service, except call originated from stations located within the same "800" access line local service area. This exception does not apply to the Universal "800" services.

- (4) The monthly charge for WATS access line or extension includes the provision of a standard jack termination. WATS may be connected (1) to Customer's premises terminal equipment, or (2) at a Company Central Office to Company-provided switching equipment or to an Other Common Carrier communications systems utilizing a WATS Central Office Connecting Facility. "800" Service may not be terminated as a station in switching equipment (e.g. PBX or Centrex Systems).
- (5) Transmitting Messages The Company does not undertake to transmit messages but furnishes the use of its facilities to its customer for telecommunications.

# SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont.)

22.2 <u>Regulation</u> (Cont.)

# 22.2.1 <u>Undertaking of the Company</u> (Cont.)

- (B) <u>Availability of Service</u>
  - (1) The furnishing of WATS under this tariff will require certain physical facilities of the Company and is therefore subject to the availability of such facilities or services.
  - (2) The use and restoration of service shall be in accordance with the applicable FCC's and the Company's regulations.
  - (3) Subject to compliance with the above mentioned rules, where a shortage of facilities exist at any time either for temporary or protracted periods, the establishment of local and long distance message telecommunications service shall take precedence over all other service.
  - (4) Outward WATS and "800" Service are available from or to points in the base rate areas from central office equipped for rendering these services, subject to the charges set forth in this tariff.
  - (5) 800 Service provided under this section is not available for new installations.
  - (6) Customer electing to maintain this service after march 4, 1993 will be assigned a new 800 number.
  - (7) When enhanced 800 service replaces the 800 service provided under this section, the subscriber must obtain a new 800 number.
  - (8) Customers with 800 service may change to the enhanced 800 Service available on section I-2 without paying the non-recurring charges applicable to service changes as provided on other sections of this tariff.

### SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont.)

- 22.2 <u>Regulation</u> (Cont.)
  - 22.2.1 Undertaking of the Company (Cont.)
    - (C). Liability of the Company

The WATS and "800" services furnished by the Company are subject to the terms, conditions and limitations herein specified:

- (1) The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in service furnished by the Company, occurring in the course of furnishing such service, including installation thereof, and not caused by the negligence of the customer or the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or failure or defect in service occurs.
- (2) The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof against claims for infringement of patents arising from combining with, or using in connection with, the services furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the service provided by the Company.
- (3) When the lines of other carriers are used in establishing connections with points not reached by the Company's lines, the Company is not liable for any act or omission of the other carrier or carriers.
- (4) The Company shall not be liable for damage arising out mistakes, omission, interruptions, delays, errors or defects in transmission or other injury, including but no limited to injuries to persons or property form voltages or currents transmitted over the WATS facilities of the Company, caused by customer-provided equipment.
- (5) The Company is not liable for any defacement of or damage to the premises of the customer resulting from the furnishing of service or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the agents or employees of the Company.

# SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS ) (Cont.)

22.2 <u>Regulation</u> (Cont.)

22.2.2 <u>Use</u>

- (A) Use of Service by the Customer
  - (1) WATS is provided for use by the Customer and may be used by others, when so authorized by the Customer, providing that all such usage be subject to the provisions of this tariff, specially in regard to the prohibition of the resale of these services by the Customer.
  - (2) Orders, including those which involve the start, rearrangement, release or discontinuance of service, will be accepted by the Company only from the Customer.
  - (3) WATS may be used for non-voices transmission on a two-point basis within Puerto Rico.

#### (B) Abuse and Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes but is not limited to:

- (1) the placing or acceptance of a WATS call by a WATS Customer, his agent, employee or representative, in response to an uncompleted long distance message call, which was not completed in order to transmit or receive intelligence without the payment of the applicable message toll charge;
- (2) the obtaining or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS, by rearranging, tampering with, or making connection with any services of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment in whole or in part, of the regular charge for such service.
- (3) the use of service furnished by the Company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten, abuse, torment, or harass another;
- (4) impersonation of another with fraudulent intent;
- (5) the use of profane or obscene language;

# SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont.)

- 22.2 <u>Regulation</u> (Cont.)
  - 22.2.2 <u>Use</u> (Cont.)
    - (B) <u>Abuse and Fraudulent Use</u> (Cont.)
      - (6) the use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers including but not limited to, the indiscriminate placing of calls to telephone numbers which have not been assigned to stations within the designated service area.
    - (C) Use of Service for Unlawful Purposes

The Service is furnished subject to the condition that it will not be used for any unlawful purpose.

- (D) Limitation of Service
  - (1) WATS does not include person-to-person, collect, conference or other calls requiring operator handling except as set forth in this tariff.
  - (2) WATS is not represented as adapted for connection to other services of the Company or to customer-provided equipment or systems. The service contemplates the provision of satisfactory transmission only between the station associated with the access line and the calling or called station.

#### 22.2.3 Obligations of the Customer

(A) Access to the Customer's Premises

The agents and employees of the Company shall have the right to enter the premises of a customer at any reasonable hour for the purpose of installing, inspecting or repairing the equipment and lines of the Company or upon termination of the service for the purpose of removing such equipment and lines.

(B) Maintenance and Repairs

The Company undertakes to maintain and repair the services which it furnished to customers. The customer shall be responsible for damages to services furnished by the Company caused by the negligence or willful act of the customer. The customer may not rearrange, disconnect, remove or attempt to repair, or permit others to rearrange, disconnect of attempt to repair any equipment or line installed by the Company except upon written consent of the Company.

### SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont.)

22.2 <u>Regulation (Cont.)</u>

### 22.2.3 Obligations of the Customer (Cont.)

(C) Power Supply

When Company equipment, installed on the premises of a customer requires electrical power for its operation, the customer is required to provided such electrical power as well as the electrical wiring and the electrical outlets at the location where the equipment is to be installed.

(D) <u>Theft of Equipment</u>

If any equipment or apparatus installed on a customer's premises is lost through theft, the customer shall be liable to the Company for the replacement cost of such equipment or apparatus.

- (E). <u>Service Transfer</u>
  - (1) Except as otherwise specifically provided in this tariff, WATS, including any associated telephone number or numbers of a customer, may be assigned or transferred provided there is no interruption of the service or relocation of the service to premises beyond the exchange area, subject to the following conditions:
    - a. the assignment or transfer may be made to any person, partnership, association or corporation, or to a receiver, trustee or other person appointed by a court or acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided contract period applicable to such the assignee or transferee complies with all provisions of this tariff and assumes all outstanding indebtedness for such service and the unexpired portion applicable to such service if any, and;
    - b. the assignee or transferee shall obtain and provide to the Company the written consent of the customer from whom the service is transferred and, upon request of the Company, provide written acceptance of responsibility for all outstanding charges, if any, and;
    - c. the legal rights and financial responsibility of the assignee or transferee are established to the satisfaction of the Company.

### SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont.)

- 22.2 <u>Regulation</u> (Cont.)
  - 22.2.3 Obligations of the Customer (Cont.)
    - (E) <u>Service Transfer</u> (Cont.)
      - (1) <u>Except as otherwise specifically</u>... (Cont.)
        - d. a record change only charge applies as set forth in this tariff except where moves and/or conversions are associated with such transfer or assignment in which case the charges set forth in this tariff as appropriate, are applicable to such moves and/or conversions.
      - (2) Nothing stated herein or elsewhere in this tariff shall give any customer, assignee, or transferee any interest or proprietary right in any given WATS access line or its associated telephone number.

### 22.4.4 Payment Arrangements

(A) Payment of charges

The customer is responsible for payment of all charges for services furnished. Charges will be based on rates in effect at the time service is furnished. Applicable usage charges will be determined in accordance with the amount of use of the access line as measured between the first and the last day inclusive of the regular monthly billing cycle. All charges are due when billed and are payable at any business office of the Company, at any other location designated by the Company or to a duly authorized collector of the Company.

- (B). Deposits
  - (1) The Company in order to safeguard its interests, may require an applicant or a customer to deposit a sum up to an amount equal to twice the estimated average monthly charge for usage of WATS; such deposit to be held by the Company as a guarantee of the payment of charges provided for herein until credit is established or reestablished. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to prompt payment of bill on presentation.
  - (2) Simple interest at the rate of 5% per annum shall be paid on deposits held by the Company. Said interest will be computed from the date the deposit is made by the customer up to the date the same is refunded.

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### SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont.)

22.2 <u>Regulation (Cont.)</u>

### 22.2.4 Payment Arrangements (Cont.)

(C) <u>Minimum Contract Period</u>

The minimum contract period is one month for Outward WATS or "800" Service unless otherwise established in this tariff.

(D) <u>Allowance for Interruptions</u>

Allowance for interruptions apply to each WATS access line as set forth in the Company's Schedule of Rates and Charges for Business or trunk lines.

- (1) The resulting access line credit includes all credit to be applied for an interruption.
- (2) No credit allowances will be made for:
  - a. non-completion of WATS messages due to busy network conditions.
  - b. interruption of service due to Customer-provided equipment or systems.
  - c. interruption of service due to the negligence of the Customer.
  - d. interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated.
  - e. interruption of service during any period when the Customer has released the WATS access line to the Company for maintenance purpose, or implementation of a Customer order for a change in service arrangement.
- (3) Message Toll Telephone Service furnished at the customer's request when his WATS line is interrupted is charged at the long distance message rates applicable in this Tariff.

#### (E) <u>Cancellation of Service Order</u>

(1) Where a request for an installation, move or conversion is cancelled by the applicant or customer prior to the start of the required work activities, a charge of \$25.00 will apply.

# SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont.)

22.2 <u>Regulation</u> (Cont.)

# 22.2.5 Termination of Service for cause

- (A) Upon non-payment of any sum due to the Company or upon violation of any of the conditions governing the furnishing of service, the Company by notice in writing to the customer without incurring any liability, may forthwith discontinue the furnishing of said service.
- (B) "800" Service is furnished upon condition that the customer obtain and make use of a sufficient number of access lines to provide adequate service to permit the use of this service without interfering with this service or impairing it or without injurious effects upon it or any other service rendered by the Company. The Company, without incurring in any liability, may terminate or refuse to furnish 800 Service to any customer who fails to comply with said conditions, ten days following written notification to the customer by mail or in person of the Company's intention to terminate the service for such cause.

# 22.2.6 Customer-Provided Terminal Equipment

- (A) Terminal equipment for voice communications may be connected at the customer's premises to facilities furnished by the Company for use with Wide Area Telecommunications Service subject to the provisions of Part 68 of the FCC Rules.
- (B) The use of customer-provided equipment shall not require change in, or alteration of the equipment or other facilities of the Company.
- (C) The Company may make changes in its communications facilities, equipment, operations or procedures, where such action is not inconsistent with the provisions in this tariff.
- (D) The customer shall be responsible for the payment of a service charge for visits by the Company to the customer's premises where the service difficulty or trouble report results from the use of Customer-Provided Equipment.
- (E) The Company may discontinue service for failure to comply with these provisions.

### SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont.)

- 22.3 <u>Rates</u>
  - 22.3.1 General

WATS provides for the termination of calls to or from stations in the Company service area(s) with a station associated with an access line located within Puerto Rico.

(A) <u>Rate Periods</u>

Rates Applicable are based on the time of day, day of week as follow:

(1) Business Day Period

8AM to 5PM Monday through Friday. For Holidays (New Year's Day, Three Kings Day, Martin Luther King Day, Good Friday, Independence Day, Constitution Day, Labor Day, Thanksgiving, Christmas) Night/Weekend Period Rates are applied.

(2) <u>Evening Period</u>

5 PM to 9 PM Monday through Friday

(3) Night/Weekend Period

9 PM to 8 AM all days; weekend and holidays

(B) <u>Minimum Average Time Requirement (MATR)</u>

Usage is subject to an average of one minute per completed call in each rate period for each billing period except when validation Optional Feature is provided. This means that if the average duration per call in any rate period during each billing cycle is less than one minute billing will be based on an average duration of one minute per call except when Validation Optional Feature is provided.

# SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont.)

22.3 <u>Rates</u> (Cont.)

# 22.3.2 Monthly Charges

- (A) <u>Method of Determining Usage Charges</u>
  - (1) The usage charge for the WATS Access Line shall be determined using steps a. through g. following:
    - a. Determine the total number of completed calls for each rate period for each service group.
    - b. Determine the equivalent hours used by multiplying the total number of completed calls for each time-of-day rate period by the MATR for each time-of-day rate period (rounded to nearest .01 hour) for each service group, then dividing by 60 minutes. The MATR is one minute per call.
    - c. Determine the total actual hours used by each time-of-day rate period for each service group (rounded to nearest tenth).
    - d. The total chargeable usage hours for each time-of-day rate period in each service group will be whichever is the greater of the equivalent hours determined in 2 or actual hours determined in 3 preceding.
    - e. Multiply the hourly rate determined by the appropriate rate period, in the appropriate scale(s) by the number of hours used in each scale.
    - f. Calculate the total usage charge for each time-of-day rate periods by totaling the charges determined in (5) preceding.
    - g. Calculate the total usage charge for all rate periods in each service group by adding the total usage charges for each time-of-day rate period as determined in f. preceding.

# SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont.)

- 22.3 <u>Rates</u> (Cont.)
  - 22.3.2 Monthly Charges (Cont.)
    - (B) <u>Method of Determining Fractional Recurring Charges other than Usage</u>

Charges for a fraction of a month are determined by dividing the monthly rate by 30 to obtain a daily rate. That rate is multiplied by the number of days service is provided.

- (C) <u>Timing of Calls</u>
  - (1) Chargeable time begins when a connection is established between a station associated with the WATS access line and the calling or called station, and ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hang up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
  - (2) When a connection is established in one rate period and ends in another, the rate in effect for each rate period applies to the duration of the connection in each rate period.

#### SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont.)

- 22.3 <u>Rates</u> (Cont.)
  - 22.3.2 Monthly Charges (Cont.)
    - (D) Call Forwarding

The charges for Call Forwarding are as follows:

- (1) The charge for the portion of the call from where the call is originated to the call forwarding location when applicable, will be the charges set forth in this tariff.
- (2) The charge for WATS usage at the appropriate hourly usage rate applies for the portion of the call from the call forwarding location to the "800" Service station. The call forwarding location will be considered the originating station.
- (3) The monthly and non-recurring charges for Call Forwarding or Remote Call Forwarding provided by the Company, as set forth in this tariff.
- (E) Outward WATS
  - (1) <u>Access Line Charge</u>

A monthly charge of \$31.65 applies to each Outward WATS access line.

(2) Monthly Usage Rates

The hourly rates apply to the average use for each rate period, rounded to the nearest tenth of an hour, for each access line within a service group.

PER HOUR OF USE / PER RATE PERIOD / PER ACCES LINE				
	Day	Evening	Night/Weekend	
First 25 Hours	\$ 9.00	\$ 7.20	\$ 6.60	
From 25:01 to 500 Hours	6.60	6.00	5.40	
Over 500:01 Hours	6.00	6.00	5.40	

Business Day, Evening and Night/Weekend Rate Periods are shown as preceding.

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# SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont.)

22.3 <u>Rates</u> (Cont.)

22.3.2 Monthly Charges (Cont.)

- (F) <u>800 Service</u>
  - (1) Access Line Charge

A monthly charge of \$35.80 applies to each "800" Service access line.

(2) Hourly Rates

The hourly rates apply to the average use for each rate period, rounded to the nearest tenth of an hour, for each access line with a service group.

PER HOUR OF USE / PER RATE PERIOD / PER ACCES LINE				
-	Day	Evening	Night/Weekend	
First 25 Hours	\$ 9.00	\$ 7.20	\$ 6.60	
From 25:01 to 500 Hours	6.60	6.00	5.40	
Over 500:01 Hours	6.00	6.00	5.40	

Business Day, Evening and Night/Weekend Rate Periods are shown as preceding.

# (G) <u>Service Furnished Outside the Base Rate Area of an Exchange</u>

Outward WATS and "800" Service access lines are provided outside the established base rate area and within the area of the service exchange whenever facilities are available, at the monthly charges set forth in this tariff.

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### SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)(Cont.)

22.3 <u>Rates</u> (Cont.)

22.3.2 Monthly Charges (Cont.)

- (H) Access Line Extension Charges
  - (1) Extensions of individual WATS access lines, including the standard jack termination are charged for at the rates specified in a. and b. following. Such extensions are furnished for a minimum period of one month.
  - (2) Installation and move charges are as specified herein after in this tariff.
  - (2) For the purpose of determining charges where two or more WATS stations are furnished for use with the same WATS access line, one station will be designated as the main station. Any other WATS stations furnished for use with the same access line will be designated as extensions.

Extension Stations in the Same Exchange as the Main Station	Monthly Rent
For the first extension in a building in which the access line on the same service is located.	\$ 22.85
For each additional extension on the same service and in the same building as the first extension or access line.	6.71
Extension Station in a Central Office Area Different from the main Station	

Access line extension charges specified above are applicable. In addition, special access charges as set for in the National Exchange Carrier Association Tariff (NECA) shall apply for the connecting circuits to be provided.

### SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont.)

22.3 <u>Rates</u> (Cont.)

### 22.3.3 Non-recurring Charges

- (A) Installation, Move, Conversion, and Record Change Only Charge
  - (1) <u>General</u>

The application of charges as specified in c. following is determined by the number of elements (service ordering, connection, wiring) required to perform the following activities:

- a. installing each WATS access line
- b. installing each WATS access line extension
- c. moving a WATS access line or access line extension to a new location in the same building (inside move)
- d. moving a WATS access line or access line extension to a new location in a different building (outside move)
- e. converting the service area to a different service area number at the request of the Customer
- f. making a record change only

#### (2) <u>Description of Charges</u>

Service Ordering Charge. Covers receiving, recording and a. processing Customer information relating to an order for activities such as installations, moves, conversions or record change only. One service ordering charge per Customer requested order for all work applicable to Outward WATS or "800" Service ordered at the same time to be performed on the same date at the same premises will apply. Where a combination of activities (installation. move, conversion, etc.) are contained on the same service order, the applicable service ordering charge will be the rate specified for the activity on the order incurring the highest service ordering charge. Separate service ordering charges apply to unrelated orders. Separate service ordering charges apply to Outward WATS and "800" Service. Premises visit charges, where appropriate, are included in the service ordering charges.

# SECITON 22 - WIDE AREA TELECOMUNICATIONS SERVICE (WATS) (Cont.)

- 22.3 <u>Rates</u> (Cont.)
  - 22.3.3 Non-Recurring Charges (Cont.)
    - (A) Installation, Move, Conversion, and Record Change Only Charge (Cont.)
      - (2) <u>Description of Charges</u> (Cont.)
        - b. <u>Connection Charge</u>. Covers work associated with establishing or changing each WATS access line or access line extension connection. It may include work in the Central Office, the Customer premises, or intermediate locations.
        - c. <u>Wiring Charge</u>. Covers inside wiring work performed on the customer's premises, It includes installing, moving or changing inside wire to provide for moving (inside move) a WATS access line or access line extension at the Customer's premises.
        - d. <u>Record Change Only Charge</u>. Covers work associated with change of Company records, at the Customer's request.

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### SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont.)

### 22.3 <u>Rates</u> (Cont.)

# 22.3.3 Non-Recurring Charges (Cont.)

#### (A) Installation, Move, Conversion, and Record Change Only Charges (Cont.0

(3) <u>Schedule of Charges</u>		
	Outward WATS	800 Service
Installation Charges for Installation of a WATS Access Line or Extension Terminating Arrangement		
Access Line, Service Ordering, each Order	\$ 55.00	\$ 65.00
Connection, each line	65.00	65.00
Access Line Extension, Service Order, Each Order Connection, Each Extension	30.00	30.00
Where the extension is located in the same building and on the same service as the access line or another extension.	25.00	25.00
For the first extension in a building where there is no access line or extension on the same service.	50.00	50.00
Mover Charges for moving a WATS Access Line or Extension		
Inside Move Service Ordering, each Order	55.00	55.00
Wiring, each Line or Extension	25.00	55.00
Outside Move, Different building. Moves to a different building will be treated as a disconnect of the existing access or extension and installation charges as specified in this tariff will apply.		
Changing the "800" Service Telephone Number to a Different Number at the Request of the Customer		
Service Ordering, each Order	N/A	65.00
Connection, each Line	N/A	25.00
Record Change Only Charge at Customer Request		
Service Order, each Order	25.00	35.00 R-2
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Puerto Rico Telephone Company, Inc. PO Box 360998 San Juan, PR 00936-0998

### SECTION 22 - WIDE AREA TELECOMMUNICATIONS SERVICE (WATS) (Cont.)

22.3 <u>Rates</u> (Cont.)

### 22.3.3 <u>Non-Recurring Charges</u> (Cont.)

(B) Maintenance or Service Call Charges

Maintenance or service call charges apply as set forth in the Company's Schedule of Rates and Charges.

#### 22.3.4 Touch Calling Service

Touch Calling service is available to Outward WATS customers served only from central offices equipped for Touch Calling operation and for used with telephone systems equipped with Touch Calling capability.

### 22.3.5 Hunting Arrangements

Provision of a hunting arrangement for a group of "800" Service access lines will be at the monthly and non-recurring charges specified in the Company's Schedule of Rates and Charges for the group hunting feature provided per group of business or trunk lines.

#### 22.3.6 Payphone use Charge

In addition to all other charges under this tariff, a \$0.52 charge per call received from a payphone to an 800 intraisland number will apply. The payphone use charge does not apply to calls placed from payphones at which the customer pays for service by inserting coins during the progress of the call. (C)

(E) (E)