

Interexchange Common Carrier Service  
Rates, Terms and Conditions  
of

Puerto Rico Telephone Company, Inc.

Service is furnished by means of wire,  
terrestrial microwave radio, optical fibers,  
satellite circuits, or a combination thereof.

### CHECK SHEET

The pages of this RTC, as listed below, are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original RTC and are currently in effect as of the date indicated.

Page	Revision	Page	Revision	Page	Revision	Page	Revision
Title Page	Original	19.1	Original	33.3	Original		
1	Original	19.2	Original	34	Original		
2	Original	19.2.1	Original	35	Original		
2.1	Original			36	Original		
3	Original	19.3	Original				
4	Original	20	Original				
5	Original	21	Original				
6	Original	21.1	Original				
7	Original	21.2	Original				
8	Original	21.3	Original				
9	Original	21.3.1	Original				
10	Original	21.3.2	Original				
11	Original	21.4	Original				
		21.5	Original				
12	Original	22	Original				
13	Original	23	Original				
14	Original	23.1	Original				
15	Original	23.2	Original				
15.1	Original	23.3	Original				
16	Original	24	Original				
16.1	Original	24.1	Original				
17	Original	25	Original				
17.1	Original	26	Original				
17.2	Original	27	Original				
		27.1	Original				
17.3	Original	28	Original				
17.4	Original	29	Original				
17.5	Original	30	Original				
17.5.1	Original	31	Original				
17.6	Original	32	Original				
17.7	Original	33	Original				
17.8	Original						
18	Original	33.1	Original				
19	Original	33.2	Original				

\*New or revised pages

## TABLE OF CONTENTS

Title Page.....	Original Title Page
Check Sheet.....	1
Table of Contents.....	2
Explanation of Symbols.....	3
Application of RTC.....	4
Section 1-Definition of Terms and Abbreviations.....	5
Section 2- Terms and Conditions .....	7
2.1 - Undertaking of the Carrier.....	7
2.2 - Limitations on Service.....	7
2.3 - Limitations on Liabilities.....	8
2.4 - Discontinuance or Interruption of Service by Carrier.....	8
2.5 - Cancellation or Termination of Service by Customer.....	9
2.6 - Restoration of Service.....	9
2.7 - Payment and Billing.....	9
2.8 - Deposits.....	10
2.9 - Taxes.....	11
2.10 - Credit Allowances for Interruptions of Service.....	11
2.11 - LDMTS Rates Applicable for Hearing or Speech Impaired Persons.....	11
Section 3- Description of Service.....	13
3.1- Availability of Service.....	13
3.2- Application of Rates and Surcharges for LDMTS.....	13
3.3- Service Offerings.....	15
Section 4- Rates and Charges.....	20
4.1- General.....	20
4.2- LDMTS Rates and Charges.....	21
4.3- Directory Assistance.....	23
4.4- Prepaid Calling Service.....	23
4.5- Pay Phone Surcharge for Prepaid Calling Service (RC) .....	23
4.6- Maintenance Fee for Prepaid Calling Service.....	23
4.7- Payphone Compensations Surcharge.....	23.1
4.8- Prepaid Calling Service (RC Dom).....	23.1
4.9 Payphone Surcharge for Prepaid Calling Service (RC Dom).....	23.2
4.10 Maintenance Fee Prepaid Service (RC Dom).....	23.2
4.11 Service Fee for Prepaid Calling Service (RC Dom) .....	23.2

**TABLE OF CONTENTS (Continued)**

Section 5- Promotions, Contract Service Arrangements.....	24
5.1- Promotions.....	24
5.2- Contract Service Arrangements.....	24.1
Section 6 - Bundled Services	
6.1- General.....	26
6.2- Small Business Bundles.....	26
6.3- Residential and Business Single Lines Bundles.....	27
6.4- Medium and Large Business Bundles.....	29
6.6- Business Bundles .....	32

### **EXPLANATION OF SYMBOLS**

Changes to this RTC shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (C) - To signify a changed regulation
- (D) - To signify a discontinued rate or regulation
- (I) - To signify an increase in rate or charge
- (M) - To signify material relocated from one page to another without change
- (N) - To signify a new rate or regulation
- (R) - To signify a reduced rate or charge
- (S) - To signify reissued matter
- (T) - To signify a change in text but no change in rate or regulation
- (Z) - To signify a correction

### **APPLICATION OF RTC**

This RTC document includes the rates, charges, terms and conditions of service applicable to the provision of interstate telecommunications services by Carrier for the use of Customers transmitting messages between Puerto Rico and domestic points within the United States as specified herein.

## SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS

**Authorization Code-** A numerical code, one or more of which are available to the Customer to enable it to access the Carrier's network, and which are used by the Carrier to prevent unauthorized access to its facilities and to identify the Customer for billing purposes.

**Bill to Third Party-** A billing arrangement by which a call may be charged to an authorized station other than the station originating the call or station where the call is terminated.

**Calling Card-** A billing arrangement by which a call may be charged to a local telephone number, a carrier's calling card or a credit card accepted by the carrier.

**Carrier-** Puerto Rico Telephone Company (PRTC)

**Casual Call-** For the purpose of this RTC, a casual call is an interstate long distance call made by using the access code 101-5536 (PRTC).

**Chargeable Time-** Begins when the called party answers, as determined by answer supervision, and ends when either party disconnects. See Section 3.2.6 for additional details.

**Collect Call-** A billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station.

**Commission-** The Federal Communications Commission (FCC)

**Contract Service Arrangement-** Agreement in which Carrier provides services under specific terms and conditions of this RTC.

**Customer-** The company, individual, or other entity which orders or uses Service under the terms and conditions of this RTC and is therefore responsible for the payment of charges due.

**Customer Direct Dialed Station-to-Station-** That service where the person originating the call dials the telephone number desired, preceded by "1+" or "1015536", completing the message without the assistance of an operator and the message is billed to the originating number.

**Long Distance Message Telecommunications Service (LDMTS)-** Long distance telecommunications service offered pursuant to this RTC.

**Main Billed Account-** The customer name, address and account number to which charges are billed.

**Mainland-** The 48 contiguous states and the District of Columbia.

**Off-Peak Period-** That part of the day during which the Carrier offers discounted toll rates to customers.

**Operator-** Inclusive of an automated or live operator service.

## **SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)**

**Operator Assisted Station-to-Station-** Service where the person originating the call requests Operator Assistance in reaching a particular number.

**Operator Assisted Person-to-Person-** Service where the person originating the call requests Operator Assistance in reaching a particular person, mobile station, department or office.

**Peak Period-** That part of the day during which the Carrier charges undiscounted toll rates to customers.

**Prepaid Calling Card-** A printed card containing the Toll Free access number, authorization code and dialing instructions for Prepaid Calling Service.

**Prepaid Calling Service-** A prepaid telecommunications service which provides the Customer with a Toll Free Access Number and an Authorization Code and allows the Customer to originate outbound direct dialed long distance calls over Carrier's network.

**Presubscription** - An arrangement whereby a Customer may select and designate the Carrier he or she wishes to access, without an access code, for completing intrastate and /or interstate toll calls.

**Service-** Any or all service(s) provided by Carrier pursuant to this RTC.

**United States (U.S.)** - the 50 states, District of Columbia, territories and possessions of the U.S.A.



## **SECTION 2 - TERMS AND CONDITIONS**

### **2.1 Undertaking of the Carrier**

- 2.1.1 Service is furnished for telecommunications originating and terminating within the United States under the terms and conditions of this RTC.
- 2.1.2 Carrier shall operate and maintain service provided hereunder in accordance with the terms and conditions set forth in this RTC.
- 2.1.3 Carrier does not necessarily own or operate telecommunications facilities within Puerto Rico, but may resell telecommunications services provided by other carriers. Notwithstanding the foregoing, Customer shall be considered a customer of Carrier, and not a customer of any other carrier.
- 2.1.4 Service is available twenty-four (24) hours per day, seven (7) days per week.

### **2.2 Limitations on Service**

- 2.2.1 Service is offered subject to the availability of the necessary facilities and subject to the provisions of this RTC.
- 2.2.2 Carrier reserves the right to discontinue furnishing Service, or to limit the use of Service, when needed by conditions beyond its control, when Customer is using Service in violation of the law or in violation of the provisions of this RTC, or for non-payment by Customer.
- 2.2.3 Service provided under this RTC is directly controlled by Carrier, and Customer may not resell, transfer or assign the use of Service, except with the consent of Carrier. In the event of such transfer or assignment, all regulations and conditions contained in this RTC, as well as all conditions for Service shall apply to the assignees or transferees.
- 2.2.4 Service may not be used for any unlawful purpose.

## **SECTION 2 - TERMS AND CONDITIONS (Continued)**

### **2.3 Limitations on Liabilities**

- 2.3.1 Carrier's liability shall be limited to damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing Service, and not caused by mistakes or errors of Customer. No liability shall commence prior to activation of Service. Carrier's failure to provide or maintain service under this RTC shall be excused by labor difficulties, governmental orders, civil commotion, acts of God, and other circumstances beyond the Carrier's reasonable control. In no event shall such liability exceed the charges applicable under this RTC to such Service.
- 2.3.2 Carrier shall not be liable for, and Customer indemnifies and holds Carrier harmless from, any and all losses, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made instituted or asserted by Customer or by any other party, for any loss of Customer or other, or for libel, slander, invasion of privacy, or infringement of copyrights or patents, or for any other causes, caused or claimed to have been caused directly or indirectly by the operation, failure to operate, maintenance, or use of its Service, provided that such occurrence is not the result of Carrier's negligence. No agents or employees of others shall be deemed to be agents or employees of Carrier.
- 2.3.3 Carrier shall not be liable for any damages, including usage charges that Customer may incur as a result of the unauthorized use of its Authorization Codes by others. The unauthorized use of Customer Authorization Codes includes, but is not limited to, the placement of calls utilizing Customer's Authorization Codes without the authorization of Customer. Customer shall be fully liable for all such usage charges.

### **2.4 Discontinuance of Interruption of Service by Carrier**

Without incurring any liability, Carrier may under the following conditions discontinue or interrupt Service that is being furnished.

- 2.4.1 For noncompliance with or violation of any applicable Puerto Rico, municipal or Federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation.
- 2.4.2 For noncompliance with any of the provisions of this RTC governing Service.
- 2.4.3 In the event of Customer's use of Service in such a manner as to adversely affect Carrier's equipment or Service to others.
- 2.4.4 In the event of unauthorized or fraudulent use of Service.
- 2.4.5 By reason of any order or decision of a court or other government authority having jurisdiction that prohibits Carrier from furnishing Service to Customer.

## **SECTION 2 - TERMS AND CONDITIONS (Continued)**

### **2.4 Discontinuance or Interruption of Service by Carrier (Continued)**

- 2.4.6 In order to perform tests and inspections necessary to insure compliance with this RTC or the proper installation, operation, and maintenance of Carrier's equipment and facilities.
- 2.4.7 Carriers shall not be liable to Customer for any damages for Service interruption pursuant to this Section.
- 2.4.8 Carrier reserves the right to limit the duration of connection when necessary because of a shortage of service components caused by emergency conditions.

### **2.5 Cancellation or Termination of Service by Customer**

Customer may, at its option, cancel or terminate the use of Service at any time. In cases where there is a contracted minimum service period, the customer will be subject to termination charges or penalties, if the service is discontinued prior to the agreed date.

### **2.6 Restoration of Service**

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of Chapter 47 of the Code of Federal Regulations.

### **2.7 Payment and Billing**

- 2.7.1 Customer is responsible for payment of all charges for services furnished, including charges for services originated or charges accepted at Customer's station and for charges billed to Customer for calling card messages. Upon nonpayment of any sum due or upon a violation of any of the conditions governing the furnishing of service, Carrier may discontinue furnishing said service without incurring any liability.
- 2.7.2 The customer will notify the company of the objected charges and request an investigation of them to the Service Area Representative within twenty (20) days after the date of remittance of the bill. For Local or Federal Government accounts the claim must be filed within thirty (30) days after the remittance date. After such date, the claim will not be accepted. The customer must pay the non-objected charges in accordance with the disposition of this regulation.

## **SECTION 2 - REGULATIONS (Continued)**

### **2.7 Payment and Billing (Continued)**

- 2.7.3 Carrier shall promptly investigate all disputed charges and shall report its findings and disposition to Customer following the terms and conditions of Puerto Rico Law 33 of June 27, 1985, as amended.
- 2.7.4 Charges for calls are due upon presentation of the bill and are billed and collected by Carrier or its agent.
- 2.7.5 Payment for Prepaid Calling Service is made in advance by Customer at the time Prepaid Calling Service is purchased.
- 2.7.6 The security of Customer's Authorization Codes for Prepaid Calling Service is the responsibility of the Customer. All calls placed using Customer's Authorization Codes shall be deducted from Customer's account.
- 2.7.7 For Prepaid Calling Service, the Carrier does not require or collect advance payments other than the purchase price.

### **2.8 Deposits**

#### **2.8.1 General**

Carrier may require a customer without an established credit history to pay a sum up to an amount equal to twice the estimated average monthly charge for service as a deposit. Such deposit will be held as a guarantee of the payment of charges provided for herein. The fact that a deposit has been made in no way relieves the customer from complying with the prompt payment of bills on presentation. At such time as the service is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded. Such a deposit may be refunded or credited to the customer at any time prior to termination of the service at the option of Carrier.

- 2.8.2 When a customer credit history is not known, Carrier may perform a credit assessment. Carrier may set toll usage limitations on applicants for service and existing customers whose financial condition cannot be verified or is otherwise unacceptable to Carrier. Any required deposit or toll usage limits may be increased or decreased by Carrier as it deems appropriate in light of changing conditions.

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## **SECTION 2 - REGULATIONS (Continued)**

### **2.9 Taxes**

#### **2.9.1 General**

Service may be subject to federal, state and/or local taxes at the prevailing rates. Taxes are not included in the rates and charges listed herein.

### **2.10 Credit Allowances for Interruptions of Service**

#### **2.10.1 Application**

A credit allowance is applicable to that portion of a call which is interrupted due to poor transmission (e.g., noisy circuit condition), one-way transmission (one party is unable to hear the other), or involuntary disconnection (cut-off) of the call caused by components of Service. Customer may also be granted credit for reaching a wrong number.

To receive the proper credit, Customer must notify Carrier according to Section 2.7 (Payment and Billing) and furnish the called number, the trouble experienced (e.g., cut-off, noisy circuit, reached wrong number, etc.), the class of call, and the approximate time the call was placed. Customer will receive credit equivalent to one minute. Charges will apply to the re-established call.

Credit allowances for a call do not apply for interruptions that are due to the failure of power, equipment or systems not provided by Carrier.

### **2.11 LDMTS Rates Applicable for Hearing or Speech Impaired Persons**

#### **2.11.1 Application**

Persons who have been certified in writing by a licensed physician, audiologist, speech pathologist, or appropriate state or federal agency as having a hearing or speech impairment which precludes oral communications and who have and use a telecommunications device for visual communications, will receive a rate adjustment on Direct Dialed Station-to-Station calls which do not require the intervention of an operator.

#### **2.11.2 Rate Adjustment**

The adjustment applied to rates will be as follows:

Calls placed during the peak period will be charged at the Off Peak Period rates.

## **SECTION 2 - TERMS AND CONDITIONS (Continued)**

### **2.11 LDMTS Rates Applicable for Hearing or Speech Impaired Persons (Continued)**

#### **2.11.3 Certification**

The written certification of speech or hearing impairment must be provided to Carrier at the address shown on the bill.

Carrier will provide copy of the certification form to be used by the applicant.

#### **2.11.4 Limitations**

The adjustment is provided for use by the speech or hearing-impaired customer. It is only applicable to LDMTS charges for calls originated from and billed to the telephone exchange service of the residence of the certified speech or hearing impaired person. The adjustment is applicable to only one telephone exchange service for a person or at a residence.

### **SECTION 3 - DESCRIPTION OF SERVICE**

#### **3.1 Availability of Service**

Carrier offers resold interexchange telecommunications services to any person or company who desires to be a customer, subject to the terms and conditions of this RTC. Service is available 24 hours per day, seven days a week.

#### **3.2 Application of Rates and Surcharges for LDMTS**

Rates are stated in terms of price per minute and surcharges.

The specific rate elements used to determine the applicable charges for a call are indicated on the respective rate schedules. The following factors are used to rate LDMTS.

##### **3.2.1 Customer Direct Dialed Station-to-Station**

Only the applicable price per minute applies.

##### **3.2.2 Operator Assisted Station-to-Station, Operator Assisted Person-to-Person, Customer Dialed Calling Card Station-to-Station and Operator Assisted Calling Card Station-to-Station**

Operator Services allow Customers to place calls using operator assistance for call completion or billing. Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this RTC.

For Customers presubscribed to Carrier, the usage sensitive portion of the plan presubscribed, will apply. The fixed per call service charge for an Operator Assisted Call presubscribed to Carrier is set forth in Section 4.2.2.

##### **3.2.3 Payphone Compensation Surcharge**

A surcharge per long distance call as specified in Section 4.7 will be assessed for calls made from a payphone not presubscribed with PRTC using PRTC access code.

### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### **3.2 Application of Rates and Surcharges for LDMTS (Continued)**

##### **3.2.4 LDMTS Surcharges (Continued)**

The surcharge, as specified in Section 4.2.2 will be applicable to all customers, except those exempted. There are no Rate Period discounts applicable to the surcharge.

##### **3.2.5 Chargeable Time**

###### **A. Station-to-Station**

Chargeable time for all station-to-station calls begins when connection is established between the calling station and the called station and ends when the calling station hangs up thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network or by an operator.

###### **B. Person-to-Person**

Chargeable time for person-to-person calls begins when connection is established between the calling person and the particular person or station specified or an agreed alternate and ends when the calling station hangs up thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network or by an operator.



### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### **3.3 Service Offerings**

Applicable rate schedules for the following services are provided in Section 4 - Rates and Charges.

##### **3.3.1 Long Distance Message Telecommunications Service**

Service can be originated only from Puerto Rico and can be terminated in the United States.

Collect Calls are permissible between all stations except that the Collect Call option is not available for calls to a public or semi-public coin station.

Calls to 700, 800, 888, 900, 950 or 976 numbers and calls to directory assistance shall not be completed using a calling card.

For Calling Card Service, usage sensitive charges are based on actual usage. Such charges are measured in conversation minutes.

For the purpose of rate application, one of the following classes of service may be applied to a given call:

##### **A. Customer Direct Dialed Station-to-Station**

The Customer Direct Dialed Station-to-Station class of service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public telephones.

##### **B. Operator Assisted Station-to-Station**

The Operator Assisted Station-to-Station class of service applies when calls are completed with the assistance of an operator. Operator Assisted Station-to-Station rates also apply to calls for which Carrier furnishes time and/or charge information to customers such as hospitals, hotels or motels to permit the collection of charges for calls dialed by extension user.

### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### **3.3 Service Offerings (Continued)**

##### **3.3.1 Long Distance Message Telecommunications Service (Continued)**

###### **C. Operator Assisted Person-to-Person**

The Person-to-Person class of service applies when the person originating the call specifies the particular party to be reached by an operator. Carrier does not undertake to bring a called party to a station who cannot be readily reached at the called station. That party may be:

1. a person
2. a mobile station through miscellaneous Common Carrier attendant
3. a station, department, or office through a PBX attendant

### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### **3.3 Service Offerings (Continued)**

##### **3.3.1 Long Distance Message Telecommunications Service (Continued)**

After the called station has been reached, if the calling party requests or agrees to speak to a party other than the party initially specified, the call is still classified as Person-to-Person. The calling party is responsible for identifying the party at the called station.

##### **F. Reversal of Charges (Collect), Calling Cards or Bill to Third Number Service**

Operator Assisted Station-to-Station or Operator Assisted Person-to-Person calls will be billed as follows:

Collect call is billed to the called station.

Third number service is billed to the third number, provided that the request is made at the time of placing the call and the charges are accepted by the third telephone number.

Calling Card Call is billed to a local telephone number, carrier's calling card or a credit card accepted by the Carrier.

The regularly established Operator Assisted Station-to-Station or Person-to-Person rates apply, in addition to any other applicable charges.

##### **G. Operator Transfer Service**

This service provides call transfer of 0- calls dialed by the customer. The transfer will only be completed by the local exchange carrier's operator upon the request of the customer. If Carrier's operator then completes a call for the customer, a surcharge per call will be assessed at the Operator Assisted Station-to-Station, Person-to-Person or Calling Card Station-to-Station rates as specified in Section 4.2.2. This service is offered where technically feasible.

### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### **3.3 Service Offerings (Continued)**

##### **3.3.2 LDMTS Calling Options**

Customers may select one of the following options:

###### **Option A:**

This option is offered to residential and business Customers, presubscribed to Carrier for intrastate and interstate services. This plan offers a flat rate per minute, twenty four (24) hours a day, seven days a week. For billing purposes calls will be rated in full minutes increments. Applicable rates for this option are found in Section 4.2.1(A). Operator assisted calls are also subject to surcharges as specified in Section 4.2.2.

###### **Option B:**

This option offers presubscribed customers (to Carrier) two rate periods (Peak and Off Peak) for all direct dialed and operator assisted calls. Peak Period rates apply for connections from 8:00 AM up to but not including 8:00 PM, and Off Peak Period rates apply from 8:00 PM up to but not including 8:00 AM. A uniform rate per minute applies within each rate period, regardless of mileage. Calls will be rated in full minute increments. A monthly minimum usage (MMUC) per presubscribed line will apply. For the purpose of calculating the MMUC, interstate long distance calls will be considered. If the customer's monthly charges are less than the MMUC, the customer will be billed the difference between the MMUC and the actual monthly usage. The MMUC will always apply whether long distance calls are placed or not. Applicable rates appear in Section 4.2.1(B). Operator assisted calls are also subject to surcharges as specified in Section 4.2.2.

### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### **3.3 Service Offerings (Continued)**

##### **3.3.2 LDMTS Calling Options (Continued)**

###### **Option C:**

This option is offered only to customers presubscribed to Carrier. Two rate periods are offered (Peak and Off Peak) for all direct dialed and operator assisted calls. The Peak Period rates apply for connections from 8:00 AM up to but not including 8:00 PM. The Off Peak Period rates apply from 8:00 PM up to but not including 8:00 AM. A flat rate per minute applies within each rate period, regardless of mileage. For billing purposes calls will be rated in full minute increments. A monthly minimum usage (MMUC) per presubscribed line will apply. For the purpose of calculating the MMUC, interstate long distance calls will be considered. If the customer's monthly charges are less than the MMUC, the customer will be billed the difference between the MMUC and the actual monthly usage. The MMUC will always apply whether long distance calls are placed or not. Applicable rates per minute for this option are found in Section 4.2.1(C). Operator assisted calls are also subject to surcharges as specified in Section 4.2.2.

###### **Option D<sup>1</sup>:**

<sup>1</sup> Effective March 25, 2004 Option D will not be available. Customers subscribed to Option D will be transfer to Option P.

### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### **3.3 Service Offerings (Continued)**

##### **3.3.2 LDMTS Calling Options (Continued)**

###### **Option E “NueveteAhora”**

This option is available to residential and single line business customers presubscribed to Carrier for intraisland and interstate services. This plan offers a flat rate per minute, regardless of mileage, 24 hours a day, seven days a week for all direct dialed and operator assisted calls. A monthly recurring charge (MRC), per presubscribed line, will apply. The MRC fee will always apply whether long distance calls are placed or not. For billing purposes calls will be rated in full minutes increments. Applicable rates for this option are found in Section 4.2.1(E). Operator assisted calls are also subject to surcharges as specified in Section 4.2.2.

###### **Option F Centimiento Plus**

This plan is available to residential and single line business customers presubscribed to Carrier for both, intraisland and interstate services. It provides 100 minutes of free calling per month. For the purpose of counting the free 100 minutes per month, usage for intraisland long distance service will be considered first. If the 100 minutes are not consumed completely by intraisland messages, interstate long distance messages will count towards the completion of the free minutes available. Unused free minutes in this plan will not be refundable or transferred to the next month. The plan offers two rate periods (Peak and Off Peak) for all direct dialed and operator assisted calls. Peak period rates apply for connections from 8:00 A.M. up to, but not including, 8:00 P.M.; and Off Peak period rates apply from 8:00 P.M. up to, but not including 8:00 A.M. A uniform rate per minute applies within each rate period, seven days a week. A monthly recurring charge (MRC), per presubscribed line will apply. The MRC fee will always apply whether long distance calls are placed or not. Applicable rates for this option are found in Section 4.2.1.F. For billing purposes calls will be rated in full minutes increments. Operator assisted calls are also subject to surcharges as specified in section 4.2.2. Directory assistance calls will be charged according to section 4.3.

### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### **3.3 Service Offerings (Continued)**

##### **3.3.2 LDMTS Calling Options (continued)**

###### **Option G “VIP Plan”**

This plan is offered only to business customers presubscribed to Carrier. This option includes a flat rate per minute, regardless of mileage, 24 hours a day seven days a week for all direct dialed and operator assisted calls. Calls will be billed in a sub-minute rating consisting of an initial period of 30 seconds and additional incremental periods of 6 seconds. For billing purposes fractional charges will be rounded to the nearest cent. A renewable one (1) year contract will apply. Applicable rates for this option are found in Section 4.2.1 G. Operator assisted calls are also subject to surcharges as specified in section 4.2.2. Directory Assistance calls will be charge according to Section 4.3.

###### **Option H “Centimiento”**

Centimiento is available to residential customers presubscribed to Carrier for intraisland and interstate services; who work for companies with more than 5,000 employees. Carrier must have pre-qualified eligible companies. This option offers two rate periods (Peak and Off Peak) for all direct dialed and operator assisted calls. Peak period rates apply for connections from 8:00 AM up to but not including 8:00 PM and Off Peak period rates apply from 8:00 PM up to but not including 8:00 AM. A uniform rate per minute applies within each rate period, regardless of mileage seven days a week. For billing purposes, calls will be rated in full minutes increments. A monthly minimum usage (MMUC) per presubscribed line will apply. For the purpose of calculating the MMUC, interstate and intraisland long distance calls will be considered. If the customer's monthly charges are less than the MMUC, the customer will be billed the difference between the MMUC and the actual monthly usage. The MMUC will always apply whether long distance calls are placed or not. Applicable rates for this option are found in Section 4.2.1H and this option is available until April 30, 2000. Operator Assisted calls is also subject to surcharges as specified in Section 4.2.2. Directory Assistance calls will be charge according to Section 4.3.

###### **Option I “Octavita”<sup>1</sup>**

<sup>1</sup>Effective March 25, 2004 Option I will not be available. Customers presubscribed to Option I will be transfer to option Q.

### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### **3.3 Service Offerings (Continued)**

##### **3.3.2 LDMTS Calling Options (continued)**

###### **Option J Block of Minutes**

This long distance service option is available to residential and business customers presubscribed to Carrier for both in- and interstate services. The service consists of a block of 120 minutes for a flat rate as specified in Section 4.2.1 J. For the purpose of counting the 120 minutes per month, usage of direct dialed (DDD) in- and interstate calls will be considered. Once the 120 minutes are consumed, interstate calls on weekends are free. Weekend hours apply for connections from Saturday 12:00 A.M. up to but not including Sunday 12:00 P.M. After the 120 minutes are consumed a flat rate as specified in Section 4.2.1 J will be considered for in- and interstate calls 24 hours 7 days a week and interstate calls 24 hours 5 days a week (24 hours).

Operator assisted calls will be rated at \$0.12 per minute during the day and \$0.10 per minute during the night period. In addition operator assisted calls are subject to a surcharge according to section 4.2.2. Directory assistance calls will be charge according to section 4.3. For billing purposes calls will be rated in full minutes increments. Unused minutes will not be refundable or transferred to the next month.

###### **Option K “Tu Respuesta”**

This plan is available to residential and single line business customers, presubscribed to Carrier for both in- and interstate toll services. A flat rate per minute for both services is offered. The flat rate per minute for interstate long distance calls will be for 24 hours a day, seven days a week. In- and interstate flat rate per minute will be considered Monday through Friday 24 hours a day; weekends (Saturday 12:00 A.M. up to but not including Sunday 12:00 P.M.) will be free of charge. A monthly minimum usage (MMUC) per presubscribed line will apply. For the purpose of calculating the MMUC, interstate and in- and interstate long distance calls will be considered.

If the customer monthly charges are less than the MMUC, the customer will be billed the difference between the MMUC and the actual monthly usage. The MMUC will always apply whether long distance calls are placed or not. For billing purposes calls will be rated in full minutes increments.

Operator assisted calls are also subject to surcharges as specified in Section 4.2.2. Applicable rates for this option are found in Section 4.2.1 K. The customers on the service offering “Tu Solución”, who do not affirmatively select between the mentioned option or any other Carrier service offering, on or before December 17, 1999 will be assigned to “Tu Respuesta” offer.



### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### **3.3 Service Offerings (continued)**

##### **3.3.2 LDMTS Calling Options**

###### **Option L “Tu Respuesta. Com”**

This option is available to residential and single line business customers, presubscribed to Carrier for both intraisland and interstate toll services. This plan consists of Internet access, a flat rate per minute for both services with a monthly recurring charge (MRC). The MRC will always apply whether long distance calls are placed or not. The flat rate per minute for interstate long distance calls will be for 24 hours a day, seven days a week. Intraisland flat rate per minute will be considered Monday through Friday 24 hours; weekends (Saturday 12:00 A.M. up to but not including Sunday 12:00 P.M.) will be free of charge. For billing purposes calls will be rated in full minutes increments. Operator assisted calls are also subject to surcharges as specified in section 4.2.2. Applicable rates for this option are found in Section 4.2.1 L. This offer is limited to customers on the service offering “Tu Solución” who make the selection on or before December 17, 1999. If the customer does not select between “Tu Respuesta”, “Tu Respuesta. Com or any other Carrier service offering, the customer will be assigned “Tu Respuesta” offer.

###### **Option M Optimo Plus**

This option is available to business customers presubscribed to Carrier for both intraisland and interstate services. This option includes a flat rate per minute, 24 hours a day seven days a week for all direct dialed and operator assisted calls. Calls will be rated in sub minute rating consisting of an initial period of 30 seconds and additional incremental periods of 6 seconds. There will be a minimum billing period of 30 seconds. For billing purposes fractional charges will be rounded up to the nearest cent. Applicable rate for this option are found in Section 4.2.1.M. Operator assisted calls are also subject to surcharges as specified in Section 4.2.2. Directory Assistance calls will be charge according to Section 4.3.

**SECTION 3 - DESCRIPTION OF SERVICE (Continued)****3.3 Service Offerings (continued)****3.3.2 LDMTS Calling Options****Option N “Business Express”****Plan A**

This long distance service option is available to business customers that subscribe to Carrier for intraisland, interstate and international long distance services. The service consists of a combination of a Special Access (Private Line) facilities and network switching facilities for the transport of the customer's long distance calls from the customer's premises to the called party. The special access circuit (s) must be connected from the customer's premises to Carrier switching facilities. Once the customer's traffic reaches Carrier switching facilities, it is routed to its end destination. The customer is responsible for ordering and paying the Local Exchange Carrier for the special access circuit(s) connecting the customer premise to Carrier switching facilities.

The per minute rate for long distance service will be charged by Carrier according to the Rate Table in Section 4.2.1 N Plan A. Long distance calls will be rated in full minute's increments, 24 hours a day, seven days a week. A minimum of 20,000 minutes of use monthly is required for the customer to subscribe to this service. The customer will be able to select between a month to month service or a contract. Depending on the contract term and the annual dollar amount billed a discount rate will apply. If the customer terminates the contract before the contract term has expired, the customer shall pay the remaining months based on the minutes of use (MOU) agreed to be consumed each month. Annual revisions will apply; Carrier reserves the right to migrate the customer to a lower minimum annual commitment level. If the minimum annual dollar amount billed is not met, the customer agrees to pay the difference between the billed amount and the annual amount committed in the contract. International long distance service will be charged according to Section 4.3 RTC No.2 (international tariff). Operator assisted calls are also subject to surcharges as specified in Section 4.2.2.

**Plan B**

This long distance service option is available to business customers that subscribe to Carrier for intraisland, interstate and international long distance services. The service consists of a combination of a Special Access (Private Line) facilities and network switching facilities for the transport of the customer's long distance calls from the customer's premises to the called party. The special access circuit (s) must be connected from the customer's premises to Carrier switching facilities. Once the customer's traffic reaches Carrier switching facilities, it is routed to its end destination. Carrier is responsible for ordering and paying the local exchange carrier for the special access circuit(s) connecting the customer premises to Carrier switching facilities.

### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### **3.3 Service Offerings (continued)**

##### **3.3.2 LDMTS Calling Options (continued)**

###### **Option N “Business Express” (continued)**

###### **Plan B (continued)**

The per minute rate for long distance service will be charged by Carrier according to the Rate Table in Section 4.2.1 N Plan B. Long distance calls will be rated in full minute's increments, 24 hours a day, seven days a week. A minimum of 20,000 minutes of use monthly is required for the customer to subscribe to this service. The customer will be able to select between a month to month service or a contract. Depending on the contract term and the annual dollar amount billed a discount rate will apply. If the customer terminates the contract before the contract term has expired, the customer shall pay the remaining months based on the minutes of use (MOU) agreed to be consumed each month. Annual revisions will apply; Carrier reserves the right to migrate the customer to a lower minimum annual commitment level. If the minimum annual dollar amount billed is not met, the customer agrees to pay the difference between the billed amount and the annual amount committed in the contract. International long distance service will be charged according to Section 4.3 RTC No.2 (international rates and conditions). Operator assisted calls are also subject to surcharges as specified in Section 4.2.2.

###### **Option O “Centimiento Special”**

This option is available to presubscribed residential customers who work for companies with more than 5,000 employees. Carrier must have pre-qualified eligible companies. This option offers two rate periods (Peak and Off Peak) for all direct dialed and operator assisted calls. Peak period rates apply for connections from 8:00 A.M. up to but not including 8:00 PM and Off Peak period rates apply from 8:00 PM up to but not including 8:00 AM. A uniform rate per minute applies within each rate period, regardless of mileage seven days a week. For billing purposes, calls will be rated in full minute increments. A monthly recurring charge (MRC) per presubscribed line will apply. The MRC will always apply whether long distance calls are placed or not. Customers must be presubscribed to Carrier for both, intransland and interstate toll services. Applicable rates for this option are found in Section 4.2.1O and this option is available until August 31, 2000. Operator Assisted calls are also subject to surcharges as specified in Section 4.2.2.

### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### **3.3 Service Offerings (continued)**

##### **3.3.2 LDMTS Calling Options**

###### **Option P “Siempre Ocho” U.S.**

This option is offered to residential and business customer lines presubscribed to Carrier for interstate service. This option includes a flat rate per minute, regardless of mileage, 24 hours a day, seven days a week for all direct dialed and operator assisted calls. A monthly minimum usage (MMUC) per presubscribed line will apply. For the purpose of calculating the MMUC, interstate long distance calls will be considered. If the customer's monthly charges are less than the MMUC, the customer will be billed the difference between the MMUC and the actual monthly usage. The MMUC will always apply whether long distance calls are placed or not. Applicable rate per minute for this option is found in Section 4.2.1 (P). For billing purposes calls will be rated in full minute increments. Operator assisted calls are also subject to surcharges as specified in Section 4.2.2.

###### **Option Q “Nuevete a Siete”**

“Nuevete a Siete” is available to residential and business customers having only one (1) or two (2) individual lines presubscribed to Carrier for intraisland and interstate services. This option offers two rate periods (Peak and Off Peak) for all direct dialed and operator assisted calls. Peak period rates apply for connections from 8:00 A.M. up to, but not including, 8:00 P.M.; and Off Peak period rates apply from 8:00 P.M. up to, but not including, 8:00 A.M. A uniform rate per minute applies within each rate period, regardless of mileage, seven days a week. A monthly minimum usage (MMUC) per presubscribed line will apply. For the purpose of calculating the MMUC, interstate and intraisland long distance calls will be considered. If the customer's monthly charges are less than the MMUC, the customer will be billed the difference between the MMUC and the actual monthly usage. The MMUC will always apply whether long distance calls are placed or not. For billing purposes, calls will be rated in full minute increments.

Applicable rates for this option are found in Section 4.2.1 Q. Operator assisted calls are also subject to surcharges as specified in Section 4.2.2.

**SECTION 3 - DESCRIPTION OF SERVICE (Continued)****3.3 Service Offerings (continued)****3.3.2 LDMTS Calling Options (continued)****Option R - U.S. Unlimited Passport**

This optional calling plan is available to residential customers presubscribed to Carrier for interstate service. Customers will pay a monthly recurring charge (MRC) per presubscribed line and receive unlimited direct dialed calls (DDD) to the United States. The MRC will always apply whether long distance calls are placed or not. In addition, this plan offers a flat rate per minute of \$0.30, 24 hours, seven days a week for all direct dialed calls to the forty nine (49) international destinations specified in Carrier's international RTC No.2 - Section 3.3.2 Plan (C). The remaining international destinations will be rated according to Section 4.3 of Carrier's international RTC No.2. Applicable rate for this option is found in Section 4.2.1 (R). Two rate periods are offered for operator assisted calls Peak and Off Peak Period. Peak Period rates apply for connections from 8:00 AM up to but no including 8:00 PM, and Off Peak Period rates apply from 8:00 PM up to but not including 8:00 AM. Applicable rate for operator assisted calls are found in Section 4.2.1. (R). Operator assisted calls are also subject to surcharges as specified in Section 4.2.2. . For billing purposes calls will be rated in full minutes increments.

**Option S - "VIP Way"**

This option is available to business customers presubscribed to Carrier for interstate service. Depending on the monthly Minutes of Use (MOU) billed, the customer will receive a different rate per minute. Applicable rates and MOU's are specified in Section 4.2.1 (S). Calls will be rated in sub minute rating consisting of an initial period of 30 seconds and additional incremental periods of 6 seconds. There will be a minimum billing period of 30 seconds. A minimum monthly usage charge (MMUC), as specified in Section 4.2.1 (S), will apply per working telephone number (WTN) presubscribed to Carrier. For billing purposes fractional charges will be rounded up to the nearest cent. Two rate periods are offered for operator assisted calls Peak and Off Peak Period. Peak Period rates apply for connections from 8:00 AM up to but no including 8:00 PM, and Off Peak Period rates apply from 8:00 PM up to but not including 8:00 AM. Applicable rate for operator assisted calls are found in Section 4.2.1 (S). Operator assisted calls are also subject to surcharges as specified in Section 4.2.2.

### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### **3.3 Service Offerings (continued)**

##### **3.3.2 LDMTS Calling Options (continued)**

###### **Option T - Cinco a Cinco Plan**

“Cinco a Cinco” is available to residential and business customers having only one (1) or two (2) individual lines presubscribed to Carrier for interstate service and intrastate service. A monthly recurring charge (MRC) per billing telephone number (BTN) will apply. The MRC will always apply whether long distance calls are placed or not. This option offers a flat rate per minute, twenty four (24) hours a day, seven (7) days a week for all direct dialed and operator assisted calls. Applicable rate for this option is found in Section 4.2.1 (T). For billing purposes, calls will be rated in full minutes increments. Operator assisted calls are also subject to surcharges as specified in Section 4.2.2. Directory assistance calls will be charge according to section 4.3.

###### **Option U - Buenas Noches**

This plan is available to residential customers presubscribed to Carrier for interstate service and intrastate service. A monthly recurring charge (MRC) per billing telephone number (BTN) will apply. The MRC will always apply whether long distance calls are placed or not. This option offers two rate periods (Peak and Off Peak) for all direct dialed. Peak period rates apply for connections from 8:00 A.M. up to, but not including, 8:00 P.M.; and Off Peak period rates apply from 8:00 P.M. up to, but not including, 8:00 A.M. Applicable rate for this option is found in Section 4.2.1 U. Operator assisted calls will be rated at \$0.12 per minute during the peak rate period and \$0.10 per minute during the off peak period. Operator assisted calls are also subject to a surcharge according to section 4.2.2. Directory assistance calls will be charge according to Section 4.3. For billing purposes calls will be rated in full minutes increments.

###### **Option V - Todo USA**

This optional calling plan is available only to residential customers presubscribed to Carrier for interstate and local service. Customers will pay a monthly recurring charge (MRC) per presubscribed line and receive unlimited direct dialed calls (DDD) to the United States. The MRC will always apply whether long distance calls are placed or not. Applicable rate for this option is found in Section 4.2.1 (V). Operator assisted calls are subject to surcharges as specified in Section 4.2.2. Directory assistance calls will be charge according to Section 4.3. For billing purposes calls will be rated in full minutes increments.

**SECTION 3 - DESCRIPTION OF SERVICE (Continued)****3.3 Service Offerings (continued)****3.3.2 LDMTS Calling Options (continued)****Option W**

This optional calling plan is available only to residential customers presubscribed to PR Telephone Company for local, interstate and international services with a price plan with one year or more of contract. Also, it is available as an Optional Calling Plan for those subscribed in interstate and international services; no contract required. Customers will pay a monthly recurring charge (MRC) per presubscribed line and receive unlimited direct dialed calls (DDD) to the United States. The MRC will always apply whether long distance calls are placed or not. Applicable rate for this option is found in Section 4.2.1 (W). In addition, this plan offers rates per minute, 24 hours, seven days a week for all direct dialed calls to the international destinations specified in Carrier's international RTC No.2 - Section 4.3.5 Plan J. Operator assisted calls are subject to surcharges as specified in Section 4.2.2. Directory assistance calls will be charge according to Section 4.3. For billing purposes calls will be rated in full minutes increments.

**Option X**

This optional calling plan is available to business customers presubscribed to PR Telephone Company for local, interstate and international services. Also, it is available as an Optional Calling Plan for those subscribed in interstate and international services; no contract required. Customers will pay a monthly recurring charge (MRC) per Billing Account Number (BAN) and will receive 200 minutes in direct dialed calls (DDD) to the United States. A rate per minute applies for additional minutes. The MRC will always apply whether long distance calls are placed or not. Applicable rate for this option is found in Section 4.2.1 (X). Operator assisted calls are subject to surcharges as specified in Section 4.2.2. Directory assistance calls will be charge according to Section 4.3. For billing purposes calls will be rated in full minutes increments.

**Option Y**

This option is offered to residential and business customer lines presubscribed to PR Telephone Company for local, interstate and international services. This option includes a flat rate per minute, regardless of mileage, 24 hours a day, seven days a week for all direct dialed. A monthly Recurrent Charge (MRC) per presubscribed line will apply. The MRC will always apply whether long distance calls are placed or not. Applicable rate per minute for this option is found in Section 4.2.1 (Y). For billing purposes calls will be rated in full minute increments. In addition, this plan offers rates per minute, 24 hours, seven days a week for all direct dialed calls to the international destinations specified in Carrier's international RTC No. 2 - Section 4.3.5 Plan J. Operator assisted calls are also subject to surcharges as specified in Section 4.2.2. Directory assistance calls will be charge according to Section 4.3.

N

N

**Option Z**

N

This option will be available to new residential customers that have PRT Company as their local service provider, and are not presubscribed either to in-aisland, interstate and international services. Subscription is required for in-aisland, interstate and international services with one year of contract. In addition, the plan will be available for retention of existing customers. This offer includes a flat rate per minute, regardless of mileage, 24 hours a day, seven days a week for all direct dialed. Applicable rate per minute for this option is found in Section 4.2.1 (Z). For billing purposes calls will be rated in full minute increments. Operator assisted calls are also subject to surcharges as specified in Section 4.2.2. Directory assistance calls will be charge according to Section 4.3.

N



### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### **3.3 Service Offerings (Continued)**

##### **3.3.3 Directory Assistance Service**

Directory Assistance Service provides customers assistance in determining telephone numbers. The per call rate for Directory Assistance is found in Section 4.3 following.

Service can be originated only from Puerto Rico and can be terminated in the United States.

**A.**

1. Direct dialed Directory Assistance Service calls are dialed by the customer, using the digits "1+NPA+555-1212", and completed without the assistance of an operator. The services of an operator are not to be used in connection with the completing of direct dialed Directory Assistance Service calls except in the following cases:
  - (a) To reach the called Directory Assistance Service number where direct dialing facilities are not available.
  - (b) To reach the called Directory Assistance Service number when attempts by the customer to direct dial such a call cannot be completed.
  - (c) To only record the originating telephone number where no automatic recording equipment is available.
2. Customers placing a call to Directory Assistance may obtain the telephone number for a maximum of two listings per call. The Directory Assistance Charge applies whether or not the Directory Assistance bureau furnishes the requested telephone number(s) (e.g., where the requested telephone number is unlisted, non-published or no record can be found).
3. Charges for Directory Assistance Service are not applicable to handicapped customers on calls placed from residence dial tone lines where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or from the business dial tone line of a certified handicapped customer where assistance is otherwise not available.
4. Calls placed to Directory Assistance via an operator, instead of direct dialed by the customer, will be assessed an Operator Assisted Surcharge in addition to the Directory Assistance per call charge. This surcharge is billed at the Operator Assisted Station-to-Station Surcharge rate as specified in Section 4.2.2.

**SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

**3.3 Service Offerings (Continued)**

**3.3.3 Directory Assistance Service (Continued)**

**B. Limitations**

1. Carrier assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify Carrier and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.
2. This service is furnished solely for the telephone calling purposes of the caller.

### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### **3.3 Service Offering (Continued)**

##### **3.3.4 Prepaid Calling Service**

- A. Service is available for origination and termination between Puerto Rico and the United States. In addition, service is available for origination and termination between locations within the United States.

1. Basic Prepaid Calling Service - Ring Card

Basic Prepaid Calling Service allows Customers to originate outbound, inbound direct dialed long distance calls in Puerto Rico and the United States and between locations within the United States via a toll free access number. All calls are rated on a flat rate basis, and rounded to the next higher full minute.

Applicable rates for outbound calls (Puerto Rico to the United States) appear in Section 4.4. Applicable rates for inbound calls from the United States to Puerto Rico appear in Section 4.4.1. Applicable rates for inbound and outbound calls between locations within the United States appear in Section 4.4.2.

For all calls made from a payphone, a surcharge will apply, as specified in Section 4.5. A basic prepaid calling card account shall expire 180 (one hundred eighty) days after the date of first use or when prepaid minutes are over, whichever happens first.

A maintenance fee, every 30 days, will apply as specified in Section 4.6. The first maintenance fee shall be charged on the seventh day after the card is used for the first time. If the conversation minutes are consumed before the seventh day, the maintenance fee will not apply.

2. Ring Card Dominicana

Ring Card Dominicana allows Customers to originate outbound, inbound direct dialed long distance calls in Puerto Rico and the United States and between locations within the United States via a toll free access number. All calls are rated on a flat rate basis and rounded to the next higher full minute.

Applicable rate for outbound calls (Puerto Rico to the United States) appear in Section 4.8. Applicable rates for inbound calls from the United States to Puerto Rico appear in Section 4.8.1.

### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### **3.3 Service Offering (Continued)**

##### **3.3.4 Prepaid Calling Service (Continued)**

Applicable rates for inbound and outbound calls between locations within the United States appear in Section 4.8.2.

For all calls made from a payphone, a surcharge will apply, as specified in Section 4.9.

Maintenance fees will apply as specified in Section 4.10. If the conversation minutes are consumed before the first deduction of maintenance fee, it will not be applied.

Also, a Service Fee will apply after each completed call according to Section 4.11.

A Ring Card Dominicana account shall expire 180 (one hundred eighty) days after the date of first use or when prepaid minutes are over, whichever happens first.

### **SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

#### **3.3 Service Offering (Continued)**

##### **3.3.4 Prepaid Calling Service (Continued)**

###### **B. Timing of Calls for Prepaid Calling Service**

1. Usage sensitive charges are based on the actual usage. Such charges are measured in Conversation Minutes, which are rated in increments of full minutes following the initial minute (minimum billing period).
2. Chargeable time for Prepaid Calling Cards begin when connection is established between the calling person and the called station and ends upon disconnection by either party.
3. Carrier's equipment shall track call duration for rating purposes on a real-time basis, and the total charges for each call, including surcharges, shall be deducted from the available balance of the account.
4. No charges apply for incomplete calls. If the Customer believes it has been incorrectly billed for an incomplete call, Carrier shall, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

**SECTION 3 - DESCRIPTION OF SERVICE (Continued)**

**3.3 Service Offering (Continued)**

**3.3.4 Prepaid Calling Service (Continued)**

C. Service Limitations - Prepaid Calling Service

1. Calls to 700, 800, 900, 950, or 976 numbers and calls to directory assistance shall not be completed using the Service.
2. Calls may only be charged against an account that has sufficient available balance.
3. Customers shall be given notice of two (2) minutes before the available account balance is depleted based upon the applicable rates for the call in progress. When the balance of available time is depleted, the call shall be terminated.

## **SECTION 4 - RATES AND CHARGES**

### **4.1 General**

- 4.1.1 Conversation Minutes, reflecting usage sensitive charges, are billed in increments of full minutes following the initial minute (minimum billing period).
- 4.1.2 Fractional charges are rounded to full period increments for billing purposes.
- 4.1.3 Customer shall be charged a flat rate per minute for each call, regardless of the originating or terminating locations within the United States. The flat rate shall vary by the option selected.
- 4.1.4 When a message begins in one rate period and ends in another, the charge for the portion of the message within each rate period will be the charge for the whole minute in effect for that rate period.

## SECTION 4 - RATES AND CHARGES (Continued)

### 4.2 LDMTS Rates and Charges

#### 4.2.1 Calling Options Rates

A. All minutes \$0.40

B.

MMUC

Peak Period

Off-Peak Period

All Minutes

All Minutes

\$0.99

\$ .12

\$ .10

C.

MMUC

Peak Period  
All Minutes

Off-Peak Period  
All Minutes

\$0.99

\$ .12

\$ .10

D.

Reserved for future Use

E.

MRC

All Minutes

\$5.00

\$ .09



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**SECTION 4 - RATES AND CHARGES (Continued)**

**4.2 LDMTS Rates and Charges (Continued)**

**4.2.1 Calling Options Rates (Continued)**

F	<u>Peak Period</u>	<u>Off-Peak Period</u>	<u>MRC</u>
	\$0.09	\$0.05	\$6.50

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G.	<u>All Minutes*</u>	
	\$0.10	
	<u>30 seconds</u>	<u>Every 6 seconds</u>
	\$0.05	\$0.01

\*Fractional Billing

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H.	<u>MMUC</u>	<u>Peak Period</u>	<u>Off-Peak Period</u>
	\$1.95	\$0.10	\$0.05

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I.

Reserved For Future Use

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## SECTION 4 - RATES AND CHARGES (Continued)

### 4.2 Calling Options Rates (Continued)

#### 4.2.1 Calling Options Rates (Continued)

J.	<u>MRC</u>	<u>All Minutes</u>
	\$14.95	\$0.07

K.	<u>MMUC</u>	<u>All Minutes</u>
	\$18.00	\$0.12

L.	<u>MRC</u>	<u>All Minutes</u>
	\$14.95	\$0.10

M.	<u>All Minutes*</u>	
	\$0.08	
	<u>30 seconds</u>	<u>Every 6 seconds</u>
	\$0.04	\$0.008

\*Fractional Billing

## SECTION 4 - RATES AND CHARGES (Continued)

### 4.2 Calling Options rates (Continued)

#### 4.2.1 Calling Options Rates (Continued)

N. Plan A

Customer Paid T1

Monthly MOU	No Term	Minutes Rates According with Contract Term				Annual Minimum Charge Based on Commitment and Contract Term		
		1 Year	2 Years	3 Years	No Term	1 Year	2 Years	3 Years
20,000 – 69,999	\$0.0700	\$0.0690	\$0.0680	\$0.0670	No Commitment	\$ 16,320	\$ 16,320	\$ 16,080
70,000 – 119,999	\$0.0700	\$0.0680	\$0.0670	\$0.0660	No Commitment	\$ 57,120	\$ 56,280	\$ 55,440
120,000 – 169,000	\$0.0700	\$0.0670	\$0.0660	\$0.0650	No Commitment	\$ 96,480	\$ 95,040	\$ 93,600
170,000 +	\$0.0700	\$0.0660	\$0.0650	\$0.0640	No Commitment	\$134,640	\$132,600	\$130,560

Plan B

No Term

Monthly MOU	T1 Cost							Monthly Commitment						
	\$350	\$700	\$1,050	\$1,400	\$1,750	\$2,100	\$2,450	\$350	\$700	\$1,050	\$1,400	\$1,750	\$2,100	\$2,450
20,000 – 69,999	\$0.088							\$ 1,750						
70,000 – 119,999	\$0.075	\$0.080	\$0.085					\$ 1,520	\$5,600	\$ 5,950				
120,000 – 169,999	\$0.073	\$0.076	\$0.079	\$0.082	\$0.085	\$0.088		\$ 8,750	\$9,100	\$ 9,450	\$ 9,800	\$10,150	\$10,500	
170,000 +	\$0.072	\$0.074	\$0.076	\$0.078	\$0.080	\$0.082	\$0.084	\$12,250	\$12,600	\$12,600	\$13,000	\$13,650	\$14,000	\$14,350

## SECTION 4 - RATES AND CHARGES (Continued)

### 4.2 Calling Options rates (Continued)

#### 4.2.1 Calling Options Rates (Continued)

##### 1 Year Contract

Monthly MOU	T1 Cost							Monthly Commitment						
	\$350	\$700	\$1,050	\$1,400	\$1,750	\$2,100	\$2,450	\$350	\$700	\$1,050	\$1,400	\$1,750	\$2,100	\$2,450
20,000 – 69,999	\$0.087							\$ 20,760						
70,000 – 119,999	\$0.073	\$0.078	\$0.083	\$0.088				\$ 61,320	\$ 65,520	\$69,720	\$ 73,920			
120,000 – 169,999	\$0.070	\$0.076	\$0.076	\$0.079	\$0.082	\$0.085	\$0.087	\$100,680	\$104,880	\$109,080	\$113,280	\$117,480	\$121,680	\$125,880
170,000 +	\$0.068	\$0.070	\$0.072	\$0.074	\$0.076	\$0.078	\$0.080	\$138,840	\$143,040	\$147,240	\$151,440	\$155,640	\$159,840	\$164,040

##### 2 Years Contract

Monthly MOU	T1 Cost							Monthly Commitment						
	\$350	\$700	\$1,050	\$1,400	\$1,750	\$2,100	\$2,450	\$350	\$700	\$1,050	\$1,400	\$1,750	\$2,100	\$2,450
20,000 – 69,999	\$0.086							\$ 20,520						
70,000 – 119,999	\$0.072	\$0.077	\$0.082	\$0.087				\$ 60,480	\$ 64,680	\$ 68,880	\$ 73,080			
120,000 – 169,999	\$0.069	\$0.072	\$0.075	\$0.078	\$0.081	\$0.084	\$0.086	\$ 99,240	\$103,440	\$107,640	\$111,840	\$116,040	\$120,240	\$124,440
170,000 +	\$0.067	\$0.069	\$0.071	\$0.073	\$0.075	\$0.077	\$0.079	\$136,800	\$141,000	\$145,200	\$149,400	\$153,600	\$157,800	\$162,000

##### 3 Years Contract

Monthly MOU	T1 Cost							Monthly Commitment						
	\$350	\$700	\$1,050	\$1,400	\$1,750	\$2,100	\$2,450	\$350	\$700	\$1,050	\$1,400	\$1,750	\$2,100	\$2,450
20,000 – 69,999	\$0.085							\$..20,280						
70,000 – 119,999	\$0.071	\$0.076	\$0.081	\$0.086				\$ 59,640	\$ 63,840	\$ 68,040	\$ 72,240			
120,000 – 169,999	\$0.068	\$0.071	\$0.074	\$0.077	\$0.080	\$0.083	\$0.085	\$ 97,800	\$102,000	\$106,200	\$110,400	\$114,600	\$118,800	\$123,000
170,000 +	\$0.066	\$0.068	\$0.070	\$0.072	\$0.074	\$0.076	\$0.078	\$134,960	\$138,960	\$143,160	\$147,360	\$151,560	\$155,760	\$159,960

## SECTION 4 - RATES AND CHARGES (Continued)

### 4.2 Calling Options rates (Continued)

#### 4.2.1 Calling Options Rates (Continued)

O.	<u>Peak Period</u>	<u>Off Peak Period</u>	<u>MRC</u>
	\$0.10	\$0.05	\$3.50

P.	<u>MMUC</u>	<u>All Minutes</u>
	\$0.99	\$0.08

Q.	<u>MMUC</u>	<u>Peak Period</u>	<u>Off-Peak Period</u>
	\$1.95	\$0.09	\$0.07

R.					
	<u>MRC</u>				
	\$24.95				
	<u>Operator Calls</u>				
	<table><tr><td><u>Peak Period</u></td><td><u>Off-Peak Period</u></td></tr><tr><td>\$0.12</td><td>\$0.10</td></tr></table>	<u>Peak Period</u>	<u>Off-Peak Period</u>	\$0.12	\$0.10
<u>Peak Period</u>	<u>Off-Peak Period</u>				
\$0.12	\$0.10				

## SECTION 4 - RATES AND CHARGES (Continued)

### 4.2 Calling Options Rates (Continued)

#### 4.2.1 Calling Options Rates (Continued)

S.

#### MMUC

\$0.50 per WTN

<u>MOU Billed</u>	<u>Rate per Minute*</u>	<u>Fractional Billing</u>	
		<u>30 seconds</u>	<u>6 seconds</u>
1 – 19,999	\$0.08	\$0.04	\$0.008
20,000 – 49,999	\$0.07	\$0.035	\$0.007
50,000 – 79,000	\$0.06	\$0.03	\$0.006
80,000 – over	\$0.05	\$0.025	\$0.005

\* Fractional Minutes

#### Operator Calls

<u>Peak Period</u>	<u>Off-Peak Period</u>
\$0.12	\$0.10

T

<u>MRC</u>	<u>All Minutes</u>
\$3.00	\$0.05

## SECTION 4 - RATES AND CHARGES (Continued)

### 4.2 Calling Options Rates (Continued)

#### 4.2.1 Calling Options Rates (Continued)

U.

<u>MRC</u>	<u>Peak Period</u>	<u>Off Peak Period</u>
\$1.95	\$0.07	\$0.05

#### Operator Calls

<u>Peak Period</u>	<u>Off-Peak Period</u>
\$0.12	\$0.10

V. MRC \$4.94

W. MRC \$5.00

X. MRC \$4.99  
 Additional minute: According the Price Plan in Customer Billing.

Y. MRC: 95¢ Rate per Minute: 3¢

Z. Rate per Minute: 4¢

N  
 |  
 N

## SECTION 4 - RATES AND CHARGES (Continued)

### 4.2 LDMTS Rates and Charges (Continued)

#### 4.2.2 Operator Services Surcharges - Customers Presubscribed to Carrier

	Automated Operator <u>Assisted</u>	Live Operator <u>Assisted</u>
<u>Station to Station</u>		
Calling Card	\$0.65	\$1.95
Collect	\$1.95	\$2.95
Billed to Third Party	\$1.95	\$2.95
<u>Person-to-Person</u>		
Sent Paid		\$5.50
All Other Calls		\$5.50

The Surcharge is in addition to initial and additional periods rates.



**SECTION 4 - RATES AND CHARGES (Continued)****4.3 Directory Assistance**

Per Call \$1.25

**4.4 Prepaid Calling Service - Ring Card (outbound calls from Puerto Rico to the United States)**

Per Minute \$0.05

**4.4.1 Prepaid Calling Service - Ring Card (inbound calls from the United States to Puerto Rico)**

Per Minute \$0.15

**4.4.2 Prepaid Calling Service - Ring Card (inbound, outbound calls between locations within the United States)**

Per Minute \$0.15

**4.5 Pay Phone Surcharge for Prepaid Calling Service - Ring Card**

Per Call \$0.75

The Surcharge is in addition to initial and additional periods rates.

**4.6 Maintenance Fee - Prepaid Calling Service- Ring Card**

7 days after first Completed Call \$0.79  
Every 30 days \$0.79

The maintenance fee is in addition to the rates of conversation minutes.

**SECTION 4 - RATES AND CHARGES (Continued)**

**4.7 Payphone Compensation Surcharge**

Per Call \$0.52

**4.8 Prepaid Calling Service - Ring Card Dominicana (outbound calls from Puerto Rico to the United States)**

Per Minute \$0.119

**4.8.1 Prepaid Calling Service - Ring Card Dominicana (inbound calls from the United States to Puerto Rico)**

Per Minute \$0.15

**4.8.2 Prepaid Calling Service - Ring Card Dominicana (inbound, outbound calls between locations within the United States)**

Per Minute \$0.15

**SECTION 4 - RATES AND CHARGES (Continued)**

**4.9 Pay Phone Surcharge for Prepaid Calling Service - Ring Card Dominicana**

Per Call                                      \$0.99

The surcharge is in addition to the rates of conversation minutes.

**4.10 Maintenance Fee - Prepaid Calling Service - Ring Card Dominicana**

After First Completed Call      \$0.89  
Every 30 days                              \$0.89

The maintenance fee is in addition to the rates of conversation minutes.

**4.11 Service Fee for Prepaid Calling Service - Ring Card Dominicana**

After each call a Service Fee of \$0.50 will be charged to the card.

## **SECTION 5 - PROMOTIONS, CONTRACT SERVICE ARRANGEMENTS**

### **5.1 Promotions**

#### **5.1.1 LDMTS**

Carrier may provide special promotional offerings to its customers. These offerings may be limited to certain dates, times and locations.

##### Description of offer

“NueveteAhora” Residence /Single Line business MRC Waiver: For every customer who subscribes to this option Carrier will waive the \$5.00 MRC (Section 4.2.1 E) for a period of 4 (four) months, beginning at the date of subscription. This promotion ends April 12, 2000.

## **SECTION 5 - PROMOTIONS, CONTRACT SERVICE ARRANGEMENTS**

### **5.2 Contract Service Arrangements**

Carrier may offer Contract Service Arrangement to meet the communications needs of carrier's customers. All terms and conditions as specified in this tariff will apply unless otherwise specified in the contract between Carrier and Customer.

#### **5.2.1 Contract Service Arrangement 1**

"Plan Optimo"

Service: Provision of Interstate Long Distance Message Service by Carrier, originating in Puerto Rico and terminating within the United States.

Term: The term of this contract service arrangement is one year from the commencement date.

Rates and Charges: Customer commits to a minimum of 50,000 minutes of use per month. Calls will be billed in a sub-minute rating consisting of an initial period of 30 seconds at \$0.045 and additional incremental periods of 6 seconds at \$0.009. If the monthly minimum minutes of use is not met, all calls will be rated with an initial period of 30 seconds at \$0.05 and additional incremental period of 6 seconds at \$0.01. Interstate and intransland long distance calls will be considered. Customers must be presubscribed for both services.

Availability: This contract service arrangement will be available until March 31, 2000 to business customers presubscribed to Carrier.

## SECTION 6 – BUNDLED SERVICES

### 6.1 General

6.1.1 Bundled Services consist of several services combined into one offering for one price. The local, intransland, and interstate services are offered by Puerto Rico Telephone Company. This RTC book specifies rates and charges for the interstate long distance portion only. For a full description of Puerto Rico Telephone Company's service offering see Section 24 – Bundled Services.

### 6.2 Small Business Bundles

#### 6.2.1 Package B1

A. Package B1 is an optional Small Business Bundle Package available to small business customers presubscribed to Carrier for intransland and interstate services. Provides customer with:

1. A monthly allowance of one thousand (1,000) minutes of:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intra island calls
  - (c) Direct Distance Dialing (DDD) interstate calls

If the monthly allowance of one thousand (1,000) minutes is exceeded, additional interstate minutes are charged at \$0.06 per minute. For billing purposes, calls will be rated in full minutes increments.

2. For interstate operator assisted calls the rate per minute in Section 4.2.1 B will apply (MMUC does not apply). In addition, operator assisted calls are subject to a surcharge according to Section 4.2.2. Interstate directory assisted calls will be charged according to Section 4.3. For the other services corresponding charges will apply.

#### 6.2.2 Package B2

A. Package B2 is an optional Small Business Bundle Package available to small business customers presubscribed to Carrier for intransland and interstate services. Provides customer with:

2. A monthly allowance of one thousand (1,000) minutes of:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intra island calls
  - (c) Direct Distance Dialing (DDD) interstate calls

If the monthly allowance of one thousand (1,000) minutes is exceeded, additional interstate minutes will be charged at \$0.06 per minute. For billing purposes, calls will be rated in full minutes increments.

4. For interstate operator assisted calls, the rate per minute

## **SECTION 6 – BUNDLED SERVICES**

### **6.2     Small Business Bundles (Cont.)**

#### **6.2.2   Package B2 (Cont.)**

in Section 4.2.1.B will apply (MMUC will not apply). In addition, operator assisted calls are subject to a surcharge according to Section 4.2.2. Interstate directory assisted calls will be charged according to Section 4.3. For the other services corresponding charges will apply.

#### **6.3.3   Package B3**

A.       Package B3 is an optional Business single line Bundle Package available to customers presubscribed to Carrier for intraisland and interstate services.

1.       Interstate calls will be billed at \$0.07 per minute. For billing purposes, calls will be rated in full minutes increments.
2.       For interstate operator assisted calls the rate per minute in Section 4.2.1 B will apply (MMUC will not apply). In addition, interstate operator assisted calls are subject to a surcharge according to Section 4.2.2. Directory assisted calls will be charged according to Section 4.3. For the other services corresponding charges will apply.

### **6.3     Residential and Business Single Lines Bundles**

#### **6.3.1   Package R1 <sup>6</sup>**

#### **6.4.2   Package R2**

A.       Package R2 is an optional residential and business single line Bundle available to customers presubscribed to Carrier for intraisland and interstate services. Provides customers with:

- 1)       A monthly allowance of 100 minutes for Direct Distance Dialing (DDD) intra-island and /or interstate calls.
- 2)       If the monthly allowance of one thousand (100) minutes is exceeded, additional interstate minutes are charged according to:

(A) 8:00AM – 7:59 PM   \$0.09

(B) 8:00 PM – 7:59 AM   \$0.05

For billing purposes, calls will be rated in full minutes increments.

B.       For interstate operator assisted calls the rate per minute in Section 4.2.1 B will apply (MMUC will not apply). In addition, interstate operator assisted calls are subject to a surcharge according to Section 4.2.2. Directory assisted calls will be charged according to Section 4.3. For the other services corresponding charges will apply.

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<sup>6</sup> Effective October 16, 2003 this service will not be available. Customers already subscribed to Package R-1 will be transferred to Package R-2

## SECTION 6 – BUNDLED SERVICES

### 6.4 Small Business Bundles (Cont.)

#### 6.4.3 Package R3

- A. Package R3 is available to residential and business single lines customers presubscribed to Carrier for intrastate and interstate services.
- B. Interstate calls will be billed at \$0.07 per minute. For billing purposes, calls will be rated in full minutes increments.
- C. For interstate operator assisted calls the rate per minute in Section 4.2.1 B will apply (MMUC will not apply). In addition, interstate operator assisted calls are subject to a surcharge according to Section 4.2.2. Directory assisted calls will be charged according to Section 4.3. For the other services corresponding charges will apply.
- D. Customers may select unlimited U.S. calls for an additional \$10.00 rate.

#### 6.4.4 Package R4

- A. Package R4 is available to residential and business single lines customers presubscribed to Carrier for intrastate and interstate services.
- B. Interstate calls will be billed at \$0.07 per minute. For billing purposes, calls will be rated in full minutes increments.
- C. For interstate operator assisted calls the rate per minute in Section 4.2.1 B will apply (MMUC will not apply). In addition, interstate operator assisted calls are subject to a surcharge according to Section 4.2.2. Directory assisted calls will be charged according to Section 4.3. For the other services corresponding charges will apply.

#### 6.4.5 Package R5

- A. Package R5 is available to residential and business single lines customers presubscribed to Carrier for intrastate and interstate services.
- B. For interstate operator assisted calls the rate per minute in Section 4.2.1 B will apply (MMUC will not apply). In addition, interstate operator assisted calls are subject to a surcharge according to Section 4.2.2. Directory assisted calls will be charged according to Section 4.3. For the other services corresponding charges will apply.



## SECTION 6 – BUNDLED SERVICES

### 6.4 Small Business Bundles (Cont.)

#### 6.4.5 Package R5 (cont.)

- C. Interstate calls will be billed at \$0.07 per minute. For billing purposes, calls will be rated in full minutes increments.

### 6.5 Medium and Large Bundles Business Bundles

#### 6.5.1 Package MLB1

- A. Package MLB1 is available to medium and large business customers presubscribed to Carrier for intraisland and interstate services.
- B. Customers with monthly allowances of 5,000, 10,000 and 50,000 will be billed \$0.05 per minute for interstate calls. Customers with 100,000 monthly allowance, interstate calls will be billed \$0.03 per minute. For billing purposes, calls will be rated in full minutes increments.
- C: For interstate operator assisted calls the rate per minute in Section 4.2.1 B will apply (MMUC will not apply). In addition, interstate operator assisted calls are subject to a surcharge according to Section 4.2.2. Directory assisted calls will be charged according to Section 4.3. For the other services corresponding charges will apply.

#### 6.5.2 Package MLB2

- A. Package MLB2 is available to medium and large business customers presubscribed to Carrier for intraisland and interstate services.
- B. For customers with a monthly allowance of 50,000, the interstate rate per minute is \$0.05. Customers with 100,000 monthly allowance, the rate per minute of interstate calls is \$0.03. For billing purposes, calls will be rated in full minutes increments.
- C. For interstate operator assisted calls the rate per minute in Section 4.2.1 B will apply (MMUC will not apply). In addition, interstate operator assisted calls are subject to a surcharge according to Section 4.2.2. Directory assisted calls will be charged according to Section 4.3. For the other services corresponding charges will apply.

**Effective November 4, 2004, MBL1 an MLB2 are not available for new subscriptions.**

## **SECTION 6 – BUNDLED SERVICES**

### **6.4     Medium and Large Business Bundles (Cont.)**

#### **6.5.3   Package MLB3**

- A.     Package MLB3 is available to medium and large business customers presubscribed to Carrier for intrastate and interstate services.
- B.     For customers with monthly allowance of 5,000, 10,000, 25,000 and 50,000 MOU , interstate calls will be billed at \$0.05 per minute. For customers with monthly allowance of 100,000 MOU, interstate calls will be billed at \$0.03 per minute. For billing purposes, calls will be rated in full minutes increments.
- C.     For interstate operator assisted calls the rate per minute in Section 4.2.1 B will apply (MMUC will not apply). In addition, interstate operator assisted calls are subject to a surcharge according to Section 4.2.2. Directory assisted calls will be charged according to Section 4.3. For the other services corresponding charges will apply.

#### **6.5.4   Package MLB4**

- A.     Package MLB4 is available to medium and large business customers presubscribed to Carrier for intrastate and interstate services.
- B.     Customers with monthly allowance of 500,000 and 1,000,000, will be billed \$0.03 per minute for interstate calls. For billing purposes, calls will be rated in full minutes increments.
- C.     For interstate operator assisted calls the rate per minute in Section 4.2.1 B will apply (MMUC will not apply). In addition, interstate operator assisted calls are subject to a surcharge according to Section 4.2.2. Directory assisted calls will be charged according to Section 4.3. For the other services corresponding charges will apply.

## **SECTION 6 – BUNDLED SERVICES**

### **6.4 Medium and Large Business Bundles (Cont.)**

#### **6.5.5 Package MLB5**

- A. Package MLB5 is available to medium and large business customers presubscribed to Carrier for intraisland and interstate services.
- B. For customers with a monthly allowance of 250,000 and 750,000, interstate calls will be billed at \$0.03 per minute. For billing purposes, calls will be rated in full minutes increments.
- C. For interstate operator assisted calls the rate per minute in Section 4.2.1 B will apply (MMUC will not apply). In addition, interstate operator assisted calls are subject to a surcharge according to Section 4.2.2. Directory assisted calls will be charged according to Section 4.3. For the other services corresponding charges will apply.

#### **6.5.6 Package MLBS6**

- A. Package MLB6 is available to medium and large business customers presubscribed to Carrier for intraisland and interstate services.
- B. Customers with monthly allowance of 5,000,10,000, 25,000,50,000 will be billed \$0.5 per minute for interstate calls and customers with 100,000, 250,000, 500,000, 750,000, or 1,000,000of allowance will be billed \$0.03 per minute for interstate calls. For billing purposes, calls will be rated in full minutes increments.
- C. For interstate operator assisted calls the rate per minute in Section 4.2.1 B will apply (MMUC will not apply). In addition, interstate operator assisted calls are subject to a surcharge according to Section 4.2.2. Directory assisted calls will be charged according to Section 4.3. For the other services corresponding charges will apply.

#### **6.5.7 Package MLBS7**

- A. For Package MLBS7 the rates and conditions (interstate) of Package MLBS6 will apply.

## **SECTION 6 – BUNDLED SERVICES**

### **6.4 Medium and Large Business Bundles (Cont.)**

#### **6.5.8 Package MLB8**

- A. Package MLB8 is available to schools and libraries which participate in the E-Rate program with 3,000 lines or more presubscribed to Carrier for intrastate and interstate services.
- B. Interstate calls will be billed at \$0.02 per minute 24 hours a day seven days a week. For billing purposes, calls will be rated in full minutes increments.
- C. For interstate operator assisted calls the rate per minute in Section 4.2.1 B will apply (MMUC will not apply). In addition, interstate operator assisted calls are subject to a surcharge according to Section 4.2.2. Directory assisted calls will be charged according to Section 4.3. For the other services corresponding charges will apply.

### **6.5 Business Bundles**

#### **Package of Line and Local Service**

- A. Business Bundles is available to business customers presubscribed to Carrier for intrastate and interstate services.
- B. Interstate calls will be billed at \$0.05 per minute 24 hours a day seven days a week. For billing purposes, calls will be rated in full minutes increments.
- C. For interstate operator assisted calls the rate per minute in Section 4.2.1 B will apply (MMUC will not apply). In addition, interstate operator assisted calls are subject to a surcharge according to Section 4.2.2. Directory assisted calls will be charged according to Section 4.3. For the other services corresponding charges will apply.

#### **Package of 800 Numbers**

This option is available to business and government customers presubscribed to Carrier for both intrastate and interstate toll services. The customer must be subscribed to a "Medium and Large Business Bundle" of Puerto Rico Telephone Company as described in Section 24 of the Tariff Book. The service includes:

- A.
  - 1. Basic Line Rent per 800 Number
  - 2. A monthly allowance of 200 minutes.

## **SECTION 6 – BUNDLED SERVICES**

- B. The excess of the monthly allowance of 200 minutes will be billed in increments of (1) second, starting with the first second and the total summary of seconds will be rounded to the next minute.
- C. The minimum service period is (1) one year.
- D. If the customer chooses to disconnect the service prior to the completion of the minimum service period, the customer will pay Carrier thirty (30) percent of the monthly charges for the remaining period.
- E. The following types of calls do not qualify for the service option: operator handled calls, inmate public telephones, directory assistance and infovox. Operator assisted calls are also subject to surcharges as specified in Section 4.2.2.
- F. Rates:

Per 800 Number Line	\$15.00
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