

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

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**SECTION 13 - CENTREX SERVICE<sup>1</sup>**

13.1 General

- 13.1.1 Centrex C.O. (Company) Service is a PBX Service consisting of control equipment and switching equipment located on the Company premises, usually one or more attendant consoles, miscellaneous equipment cabinets and stations located on the customer's premises.
- 13.1.2 The control equipment and switching equipment permit stations connected to this service to dial each other, to dial outgoing calls directly, and to receive incoming calls by direct inward dialing from the calling party to the station. Incoming and outgoing calls may also be completed by the attendant.
- 13.1.3 The service designated Centrex C. U. (Customer) where the control equipment and switching equipment are located on the customer's premises, will not be offered.
- 13.1.4 Where for the purpose of furnishing Centrex Service it is necessary to lay underground or interior telephone conduits, set poles, or outside plant construction, the customer is required to provide and install such underground or interior telephone conduits, and to pay to the Company the cost of providing and erecting poles and the cost of outside plant construction. Standard specifications of the Company must always be followed. The ownership and maintenance of underground or interior telephone conduits is vested in the customer. Maintenance and ownership of outside plant furnished by the Company at the cost of the customer will be vested on the Company.
- 13.1.5 The customer shall provide suitable interior telephone conduit and will be charged for the cost of installation of house cables, inside terminals and wiring from the main terminal room to the telephone outlet. Wiring runs in grooves and on molding, wainscoting, etc., or where concealed without the use of interior telephone conduit, is not considered concealed wiring.
- 13.1.6. Charges for outside plant construction, building wiring and cabling are non-recurring and non-refundable charges made to customers under the previously specified conditions, to cover the cost involved. These charges are, in addition to the rates for the class of service furnished and any service connection charges, installation, change or move charges, kilometer charges or other similar charges that may apply. By "cost" is meant the cost of labor, material and incidentals plus a charge for supervision and other overhead expenses.

<sup>1</sup>Not available for new installations.

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

(S)

**SECTION 13 - CENTREX SERVICE<sup>1</sup> (Cont.)**

13.1 General (Cont.)

13.1.7 The rates for Centrex Service specified hereinafter, contemplate the provision, without other charge, of those quantities of facilities required to provide service which meets the call completion standards of the Telephone Company. One listed number trunk group will be furnished for each Centrex System without charge. Specially computed charges based upon the cost incurred may apply where:

(A) The Company must add facilities to provide Centrex Service to meet customer's needs where in the judgement of the Company, it would not otherwise be economic to provide such facilities.

(B) Unusual quantities of facilities are needed to meet a customer's service needs which are beyond the scope of this service offering.

13.1.8 All space and commercial power required for the operation of that portion of the Centrex System, located on a customer's premises, will be provided by and at the expense of the customer.

13.1.9 Centrex is offered only as a complete service. The Exchange Access or Intercommunication portions of the Centrex terminal charges are not offered separately.

13.1.10 Centrex Service is classified as message rate business service. The service is furnished subject to the availability of C.O. switching equipment and outside plant facilities.

13.1.11 Centrex Service includes the facilities necessary for intercommunication between stations within the customer's system, in and out local exchange service, direct-in-dialing to stations, attendant completion of incoming and outgoing calls, identification and billing of outgoing long distance messages by station number, night connection arrangement, interception of calls to unassigned numbers and on exchange calls, call transfer-individual, consultation hold and add-on.

13.1.12 The initial service period for a Centrex System shall begin on the date service is established and shall continue for a period of five years.

13.1.13 Termination charges will apply to (1) the attendant's console, (2) the number of Centrex stations specified in the initial contract, and (3) the number of Centrex stations specified in a customer's order for Centrex Service which are installed subsequently to the installation of Centrex Service under the initial contract, provided that the number of additional Centrex stations ordered by the customer in any given calendar year exceeds 20% of the total number of Centrex stations in-service at the beginning of the year.

<sup>1</sup>Not available for new installations.

(S)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 13 - CENTREX SERVICE<sup>1</sup> (Cont.)**

13.1 General (Cont.)

13.1.14 Termination charges are applicable in the event of:

- (A) Complete termination of the service.
- (B) Discontinuance of attendant's console. Termination charges do not apply to an attendant's console which, in the opinion of the Company, is required for a temporary period (not to exceed one hundred twenty (120) days) following the initial establishment of Centrex Service. Installation and monthly charges for such positions do apply.
- (C) Reduction in the number of Centrex stations contracted for, provided that such reduction, during a calendar year, exceeds 20% of the total number of Centrex stations in-service at the beginning of the year.

13.1.15 At the option of the Company, PBX System customers may convert to Centrex Service without payment of termination charges on their existing equipment, provided that the location of the station is not changed. In such cases, termination charge obligations outstanding on existing PBX Systems will continue in force and effect in addition to the Centrex Termination Liability.

13.1.16 A Service Connection Charge as set-forth in Section 13.3.1 (D) 8 of this tariff will apply for all stations converted from Conventional PBX Service to Centrex Service. (T)

13.1.17 Substantial cost will normally be incurred by the Company in providing Centrex Service. Thus, if an applicant who has contracted for Centrex Service with the Company cancels his application before the date that the Centrex System is placed in service, the applicant shall pay the Company for the engineering costs directly connected with providing the service, cancellation charges for the equipment ordered, installation charges, removal costs and the costs directly incurred in outside plant construction work as provided for in the Agreement entered between the applicant and the Company.

13.1.18 At its discretion the Company may require from a customer who contracts for Centrex Service a bond and/or any other type of guarantee covering cancellation costs, installation charges, removal costs and/or up to 50% of the basic Minimum Revenue Guarantee.

<sup>1</sup>Not available for new installations.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

(S)

**SECTION 13 - CENTREX SERVICE<sup>1</sup> (Cont.)**

13.2 Definitions of Terms

- 13.2.1 A Centrex Line is a line connecting Centrex control and switching equipment to a station.
- 13.2.2 A main station is the first telephone station directly connected to a Centrex line, or the first appearance of the Centrex line in a multiline Key phone.
- 13.2.3 An extension is an additional station on a Centrex line.
- 13.2.4 A restricted station is one which is equipped only to make calls to and receive calls from other stations connected to the same customer's Centrex System.
- 13.2.5 A "primary location" is the continuous property of the customer which contains the attendant position or positions and the termination for the lines associated with the primary listing.
- 13.2.6 A "secondary location" is each continuous property locations within the same exchange or exchange area which is not the primary location but is served by the same Centrex System as the primary location.
- 13.2.7 Property is considered continuous where it is all owned, controlled or leased by the customer and not separated by property occupied by others. Where a public thoroughfare or a river intersects or divides the property, it is considered continuous only if the customer provides a passageway or underground conduit acceptable to the Telephone Company for its cables or wires.
- 13.2.8 One (1) primary directory listing will be furnished without charge for the Centrex Service at the primary location. Additional listings of departments, locations, titles, and individuals may be provided at the applicable rates for additional directory listing.

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<sup>1</sup>Not available for new installations.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

(S)

**SECTION 13 - CENTREX SERVICE<sup>1</sup> (Cont.)**

13.3 Rates and Charges

13.3.1 C.O. Centrex Stations

- (A) The following rates and charges will apply for C. O. Centrex Service only when business individual message rate is furnished, provided that the required C. O. switching equipment is available.
- (B) Message rate Centrex Service may be furnished only in exchanges where business individual line message rate service is furnished.
- (C) The schedule of rates for stations on Centrex C. O. Service applies as follows:
  - (1) The schedule applies separately at each location within the same building area as the primary location. Main stations located outside the building area in which the primary location is established are included with the primary stations at the primary location in the application of the schedule of rates.
  - (2) The rates are subject to a minimum monthly charge for 20 main stations at the applicable rate.
  - (3) The same rates will apply for restricted and non-restricted main stations.
  - (4) The following standard features are included:
    - (a) Direct-Inward Dialing
    - (b) Direct-Outward Dialing
    - (c) Station-to-Station Calling
    - (d) Station restriction
    - (e) Calls transfer individual, consultation, hold and add-on

<sup>1</sup>Not available for new installations

(S)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

(S)

**SECTION 13 - CENTREX SERVICE<sup>1</sup> (Cont.)**

13.3 Rates and Charges (Cont.)

13.3.1 C.O. Centrex Stations (Cont.)

(C) The schedule of rates for stations on Centrex C. O. Service applies as follows: (Cont.)

(4) The following standard features are included: (Cont.)

- (f) Trunk answer from any station
- (g) Station identification of long distance dialed calls. Attendant originated long distance calls will be billed to listed directory number.
- (h) Attendant camp-on (Incoming Calls completed by the Attendant to a busy station will be held waiting and then be automatically connected when the called station becomes idle).

(5) All Centrex Stations contracted for shall be subject to a Minimum Service Period of five years.

(6) When a Centrex System is disconnected in its entirety prior to the expiration of the Minimum Service Period, a termination charge shall apply for each of the Centrex main station contracted for and in-service at the time of total disconnection. The termination charge per Centrex Station shall be equal to \$300.00 less a credit of \$5.00 for each consecutive month that said Centrex Station was retained in-service.

(7) When a portion of the Centrex main stations is disconnected prior to the expiration of the Minimum Service Period and provided that the total number of Centrex Stations disconnected in any calendar year exceeds 20% of the total number of Centrex Stations in-service at the beginning of the year, a termination charge will apply for each of the Centrex main stations disconnected. The termination charge per Centrex Station shall be equal to \$300.00 less a credit of \$5.00 for each consecutive month that said Centrex Station was retained in-service.

<sup>1</sup>Not available for new installations

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 13 - CENTREX SERVICE<sup>1</sup> (Cont.)**

13.3 Rates and Charges (Cont.)

13.3.1 C.O. Centrex Stations (Cont.)

(C) The schedule of rates for stations on Centrex C. O. Service applies as follows: (Cont.)

(8) Applicable rates are as follows:

	Monthly Rent <sup>2</sup>	Connection	NRC	
Main C.O. Centrex Station at Primary Location, each	\$ 24.65	\$ 37.50	\$ 30.00	(C)*
Main C.O. Centrex Station at Secondary Location, each	24.65	50.00	30.00	(C)*
Centrex Extension at Primary Location, each	1.50	25.00	25.00	
Centrex Extension at Secondary Location, each	1.50	25.00	25.00	

(9) No Message Unit Allowance. All message units are charged at the applicable tariff rates.

(10) All other charges for business services and supplementary equipment will apply. Charges for leased private lines and transmission equipment will also apply for C.O. Centrex main stations in secondary locations outside the Local Exchange Area.

13.3.2 Attendant Consoles

(A) The Minimum Revenue Guarantee for each Attendant Console shall be equal to the monthly charges for 5 year beginning with the date of connection.

(B) Termination charges are not applicable to Attendant Consoles installed with the establishment of Centrex Service, which are disconnected within 120 days.

<sup>1</sup> Not available for new installations

<sup>2</sup> Standard set not included

\* Includes the \$2.25 monthly charge previously prescribed under Basic Services Tariff Schedule, Section E-8 Local Tariff Service

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

(S)

**SECTION 1 3 - CENTREX SERVICE<sup>1</sup> (Cont.)**

13.3 Rates and Charges (Cont.)

13.3.2 Attendant Consoles (Cont.)

(C) When a Centrex Attendant Console which has been in service more than 120 days, or which was installed subsequent to the initial establishment of Centrex Service, is disconnected prior to the expiration of its Minimum Revenue Guarantee period, and the Centrex System is not disconnected in its entirety, a termination charge equal to the full charge for the unexpired portion of the contract period shall apply to the disconnected console.

(D) The following rates and charges will apply

	Monthly Rent	NRC
Console equipped with 20 Incoming Identification and Circuit Group Busy Lamps.	\$ 200.00	\$ 1,200.00
Console equipped with 40 Incoming Identification and Circuit Group Busy Lamps.	225.00	1,275.00

(E) The above charges include Attendant Console Control Cabinet on the customer's premises, data links and stand-by power.

(F) Cable length between the Attendant Consoles and the Attendant Console Control Cabinet shall not exceed 300 feet. Otherwise, an additional charge will apply in accordance with actual costs.

(G) Charges for leased private lines and transmission equipment will also apply as required for local circuit between the C.O. control equipment and the Attendant Console Control Cabinet located in customer premises. Normally three cable pairs per Attendant Console are required.

13.3.3 Trunks

(A) No charge will apply for Local Exchange Trunks associated with the primary listed directory number (Pilot), except for message units on local calls completed by the attendant for which no message unit allowance applies.

<sup>1</sup>Not available for new installations.

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**ADDITIONAL SERVICE STARIFF SCHEDULE (Cont.)**

(S)

**SECTION 13 - CENTREX SERVICE<sup>1</sup> (Cont.)**

13.3 Rates and Charges (Cont.)

13.3.3 Trunks (Cont.)

- (B) When multiple listed directory numbers (Pilots) are assigned to a Centrex System, the following rates and charges will apply:

	Monthly	
	Rent	NRC
Additional Listed Directory Number (Pilot), each. No message unit allowance.	\$ 13.65	\$ 65.00

- (C) For terminal providing access to Foreign Exchange Trunks, Toll Subscriber Trunks and other Dial or Manual Type Trunks, the following rates and charges will apply in addition to all other applicable charges:

	Monthly	
	Rent	NRC
Dial or Manual Type Trunk Terminal, each	\$ 20.00	\$ 65.00

- (D) Charges for leased private lines and transmission equipment as required will also apply.

13.3.4 Tie Lines

- (A) Tie Lines and Tie Line Terminals connecting two Centrex Systems of the same or different customers, or connecting a Centrex System and a Conventional PBX System of the same or different customers are furnished at the rates and charges specified hereinafter and under the condition and with the understanding that they are to be used primarily for communication between the stations connected to the systems involved, and only incidentally to complete calls from central office lines.

<sup>1</sup>Not available for new installations.

(S)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

(S)

**SECTION 13 - CENTREX SERVICE<sup>1</sup> (Cont.)**

13.3 Rates and Charges (Cont.)

13.3.4 Tie Lines (Cont.)

(B) Tie Line Terminals

	Monthly Charge	NRC
Non-Switching Tie Lines Terminals (Call Completion by Attendant), each: With Outward Dialing and Automatic Signaling.	\$ 14.35	\$ 100.00
Non-Switching Tie Lines Terminals (Call Completion by Attendant), each: With Inward Dialing and Automatic Signaling.	14.35	100.00
Non-Switching Tie Lines Terminals (Call Completion by Attendant), each: With Outward and Inward Dialing and Automatic Signaling.	20.00	100.00
Switching Tie Line Terminals, each: Associated with lines using Local Facilities.	28.70	150.00
Switching Tie Line Terminals, each: Associated with Toll Lines.	40.00	150.00
Switching Tie Line Terminals, each: Associated with Common Control Switching Arrangements.	72.15	150.00
Exchange Connect charge per Terminal (applicable in addition to Switching Tie Line Terminal rate where such terminal is arranged for connection to normal exchange trunks for out-going service)		10.00

(C) The Minimum Revenue Guarantee for each Tie Line Terminal shall be equal to the monthly charges for two years.

(D) Charges for Leased Private Lines and Transmission Equipment as required will also apply.

<sup>1</sup>Not available for new installations.

(S)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

(S)

**SECTION 13 - CENTREX SERVICE<sup>1</sup> (Cont.)**

13.3 Rates and Charges (Cont.)

13.3.5 Optional Services

The Minimum Revenue Guarantee for Optional Services shall be equal to the monthly charge for 2 years.

	Monthly Charge	NRC
Toll Diverting per Main Centrex Station. This service arrangement diverts Centrex Station users from long distance. The call will be diverted to a distinctive tone.	\$ 0.95	\$ 10.00
Code Call Trunk Terminal, each (Charges for leased private lines as required will also apply.)	28.75	150.00
Access to Paging Trunk Terminal, each (Charges for leased private lines as required will also apply.)	28.75	100.00
Recorded Dictation Trunk Terminal, each (Charges for leased private lines as required will also apply.)	69.00	150.00
Dial Conference Arrangement. Attendant Control (Attendant user is allowed to establish a conference call for up to six conferences. It is restricted to one connection outside the Centrex System.)		
Dial Conference Arrangement. Station Control (Station user is allowed to establish a conference call for up to six conferences. It is restricted to one connection outside the Centrex System.)	57.50	100.00
Station Hunting. Terminal Hunting per group.	4.30	20.00
Station Hunting. Circular Hunting per group.	4.30	20.00
Station Hunting. Secretarial Hunting per group.	4.30	20.00
Fixed Night Service.	4.60	20.00
Flexible Night Switching.	6.90	20.00

<sup>1</sup>Not available for new installations.

(S)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

(S)

**SECTION 13 - CENTREX SERVICE<sup>1</sup> (Cont.)**

13.3 Rates and Charges (Cont.)

13.3.5 Optional Services (Cont.)

	Monthly Rent	NRC
Toll Message billing record reproduced in magnetic tape in a nine (9) track, 1600 BPI mode (600 feet magnetic tape reel) per billing period (content and format based upon current computer operations and are subject to change without notice).	\$ 150.00	-
CCSA message calling record reproduced in magnetic tape in a nine (9) track, 160 BPI mode (600 feet magnetic tape reel) per month (content and format based upon current computer operations and are subject to change without notice).	175.00	-

13.3.6 Special Calling Services

	Monthly Rent	NRC
Call Forwarding. Busy Line per Centrex line equipped for this feature. (Automatically routes Direct-In-Dialed calls to the attendant or to any other station when the called station is busy).	\$ 0.45	\$ 7.50
Call Forwarding. Don't Answer per Centrex line equipped for this feature. (Automatically routes Direct-In-Dialed Calls to the attendant or to any other station when the called station does not answer within a prescribed time interval).	0.70	7.50
Call Forwarding. Universal (Variable) per Centrex line equipped for this feature. (Automatically routes all incoming calls to another telephone number).	0.70	7.50

<sup>1</sup>Not available for new installations.

(S)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

(S)

**SECTION 13 - CENTREX SERVICE<sup>1</sup> (Cont.)**

13.3 Rates and Charges (Cont.)

13.3.6 Special Calling Services (Cont.)

	Monthly Rent	NRC
Call Waiting per Centrex line equipped for this feature. (An Incoming Direct-In-Dialed Call directed to a busy Centrex station will receive audible ringing. The Centrex station will receive a call waiting tone. Not available for stations with Call Forwarding Busy Line.)	\$ 0.95	\$ 7.50
Call Forwarding Busy Line and Don't Answer per Centrex line equipped for this feature.	0.95	7.50
Call Forwarding Busy Line, Don't Answer and Universal (Variable) per Centrex line equipped for this feature.	1.65	7.50
Call Waiting, Call Forwarding, Don't Answer and Call forwarding Universal (Variable) per Centrex line equipped for this feature.	2.00	7.50
Speed Calling. Individual Short List (eight 1-digit number), per Centrex line, equipped for this feature.	2.40	7.50
Speed Calling. Individual Long List (thirty 2-digit numbers), per Centrex line equipped for this feature.	4.80	7.50
Speed Calling. Group Long list (thirty 2-digit numbers). For first 20 Centrex lines equipped.	5.75	7.50
Speed Calling. Group Long List (thirty 2-digit numbers). For each additional Centrex line equipped.	0.30	-
Call Pick-Up, per station	2.00	7.50

(A) The Minimum Revenue Guarantee for Special Calling Service shall be equal to the monthly charges for one year.

(B) Service Connection Charge does not apply when Special Calling Services installation or changes are performed on the same line for which installation, move or change charges apply and such charges exceed the \$7.50 Service Connection Charge.

<sup>1</sup>Not available for new installations.

(S)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

(S)

**SECTION 13 - CENTREX SERVICE<sup>1</sup> (Cont.)**

13.3 Rates and Charges (Cont.)

13.3.7 Non-Recurring Charges

	NRC
Change Restriction of a Centrex Line	\$ 10.00
Change Extension to Main Centrex Stations	30.00
Change in Station Hunting Group	10.00
Change in Centrex Station Number	10.00
Change in Listed Directory Number	10.00
Change in Restriction of Incoming Tie Trunks, per Trunk	10.00
Change Access Code to Special Services or Trunk Group	10.00
Inside Move of an Attendant Console not requiring the relocation of the Attendant's Console Control Cabinet (Cable length between the attendant console and the attendant console control cabinet shall not exceed 300 feet. Otherwise, an additional charge will apply in accordance with actual costs).	600.00

<sup>1</sup>Not available for new installations.

(S)