

ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)

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SECTION 26 - DIRECT INWARD DIALING SERVICE (DID)

26.1 Applicability

26.1.1 This tariff applies to the Direct Inward Dialing Service (DID) provided by the Company, for its business customers and private Carriers.

26.1.2 DID is a service which allows an incoming exchange call to be dialed directly to a station associated with a Private Branch Exchange (PBX) a similar Switching System, a Voice-Mail System, and Private Radiotelephone or One Way Radio Paging System, hereinafter designated as a communications systems, located on the customer's premises.

26.1.3 The facilities for DID Service, which are located in Digital Central Offices, out-pulse dial-pulse or multi-frequency type digits to the communications system on the customer's premises. The number of digits out-pulsed will be uniform for both, listed numbers at the attendant's console and for stations associated with the PBX System and/or the communications systems.

26.2 Regulations

26.2.1 The Company will provide the DID Service in conformity with the terms, conditions and charges specified in this tariff. The offering of said DID Service is subject to the availability of adequate facilities in the Company's Digital Central Offices.

26.2.2 DID Service may be provided from the customer's normal Digital Central Office, or from a foreign Digital Central Office, subject to the availability of facilities and number designations.

26.2.3 The Company shall provide, under the terms and conditions of this tariff, the following facilities for DID Service:

- (A) Trunk lines for outgoing calls from the communications system.
- (B) Groups of DID numbers consisting of an initial group of 40 consecutive numbers and additional groups of 20 consecutive numbers each.
- (C) DID trunks that transmit the last 4 digits of the station number and establish the connections for calls terminating in the communications system.
- (D) Connecting circuits between the Company's Digital Central Office DID trunks and the communications system.
- (E) When DID service is provided from a foreign central office, the voice circuits between the foreign central office (FX) and the communications system serving central office will be provided at the applicable rates and charges.

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ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)

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SECTION 26 - DIRECT INWARD DIALING SERVICE (DID) (Cont.)

26.2 Regulations (Cont.)

- 26.2.4 Customer-requested changes in the central office designation used to provide DID Service will be considered a disconnect of their existing DID Service and a connection of a new service. Remaining minimum charges for the existing service will apply. The new service will be subject to a new minimum service period.
- 26.2.5 One listing, free of charge shall apply for each DID Service other than those provided for Private Radio Telephone or One Way Radio Signaling Systems.
- 26.2.6 Outgoing service will always be provided from the normal central office. Tariff rates for additional trunk lines shall apply. If outgoing foreign exchange service is required, a separate trunk group shall be furnished.
- 26.2.7 DID Service may be provided on some or all trunks arranged for inward service. The DID trunks must be in a separate group from the non-DID trunks. The customer shall use the number of DID trunks required to insure that no more than 1% of the total number of calls during the busy hour on an average day will receive a busy signal. Tariff rates for additional trunk lines shall apply for the non DID-trunks.
- 26.2.8 The minimum service period for DID Service is three years. Additions to the initial service are also subject to a three year minimum service period. Such minimum service period will not apply in the case of Agencies, Municipal, state or federal, Public Instrumentalities or Corporations, by whose regulations, administrative rules, or internal policy are not permitted to contract for the above established term. In such case, the contract as established by the referred organism's regulation, administrative rule or internal policy will apply. For reduction in service, it is assumed that the last group of numbers or DID trunks added are the first group of numbers or DID trunks disconnected. For DID trunks and numbers that have been in service for less than three years, the termination charge is calculate as follows:

(Quantity of		(Monthly Rate for		(36 months less
DID Trunk or	X	DID Trunks or	X	the number of
Numbers		Numbers)		months in service)

- 26.2.9 DID numbers will only be provided in blocks of forty (40) consecutive numbers (initial group) and twenty (20) consecutive numbers (additional groups). These minimums apply whether or not the customer utilizes all the DID numbers in the groups. Groups of 40 and 20 numbers may only be associated with one trunk group. Groups of consecutive numbers are defined as a group where the unit of the first number is zero (0) and the unit of the last number is nine (9).
- 26.2.10 Customer-provided communications systems must be arranged to provided for the interception of assigned but unused station numbers, including vacant station number groups, as required. The calling party will not be charged for calls intercepted automatically. However, all calls intercepted by the attendant will be considered to be completed and subject to a charge for the call.

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ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)

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SECTION 26 - DIRECT INWARD DIALING SERVICE (DID) (Cont.)

26.2 Regulations (Cont.)

26.2.11 The type of central office facilities used to furnish this service will be determined by the Company.

26.2.12 The digits out-pulsed will be of the dial-pulse type or multi-frequency type.

26.2.13 DID Service may be provided in connection with a suitably equipped telephone answering system.

26.2.14 DID facilities may be reserved, at the customer's request, and will be provided at tariff rates and at the charges specified below, subject to the availability of facilities.

26.2.15 DID number groups and trunks will be reserved on a firm order basis for a period of time not to exceed six months. A non-refundable Reservation Charge, applicable at the time of receipt of a firm order for the reservation of DID facilities, will be calculated as follows:

Reservation Charge (Non-refundable)	Estimated first 3 months DID revenue (3 months monthly rate for the reserved number of DID trunks and numbers).
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When the reserved DID facilities are connected prior to the expiration of the 6 months reservation period, the Reservation Charge will be applied, as a credit to the customer's billed DID rates. Where the DID rates contained in the Reservation Charge credit are lower than the applicable DID rates, the customer will pay the incremental difference for the first 3 months. When reserved DID facilities are not connected before the expiration of the 6 months reservation period, or where the customer cancels the firm order, the reservation will be withdrawn and the Reservation Charge will not be credited. Where required, an additional reservation may be made for a period of time not to exceed 6 months and an additional non-refundable Reservation Charge, applicable at the time of receipt of a firm order for the reservation of DID facilities, will be calculated as stated above. When the reserved DID facilities are connected prior to the expiration of the additional 6 month reservation period, the additional Reservation Charge will be applied, as a credit, as stated above

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ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)

SECTION 26 - DIRECT INWARD DIALING SERVICE (DID) (Cont.)

26.2 Regulations (Cont.)

26.2.16 Payment Conditions

- (A) The charges established in this tariff shall commence from the date on which the Company notifies the customer that the facilities have been completed and that they are available for use. Said charges shall continue to the date on which said services are cancelled or otherwise disconnected in conformity with the tariff dispositions.
 - (B) The customer is solely responsible for the payment of the charge for all the services provided by the Company including but not limited to, calls originating or completed as a result of the use of trunk lines, charges levied against the Company by other companies, charges incurred by authorized users, long distance calls, use of the public telephone network, information service and other charges incurred and attributed to the monthly bill up to five (5) days after the Company receives notification to disconnect the facilities or discontinue the services provided.
 - (C) The billing cycle for the charges shall be monthly. The payment for said bills shall be payable conforming with General Provisions, Section 8, Presentation and Payment of Bills of this Tariff Book. If said bill is not received by the customer within five (5) days after the usual remittance date, he shall notify the Company by the most rapid written means available. General Provisions, Section 8, Presentation and Payment of Bills of this Tariff Book apply to any amount not fully paid when due. Any amount for which payment has been required, shall be considered paid upon receipt, subject to collection, at the place the Company designates from time to time. (T)
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- 26.2.17 The Company may require from the customer those deposits and/or sureties it deems convenient to safeguard its interests.
- 26.2.18 In case of default on payment of any invoice or violation of any of the terms and conditions contained in this tariff, the Company may temporarily suspend service or terminate the service for the customer, in accordance with General Provisions, Section 8, Presentation and Payment of Bills of this Tariff Book. (T)
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ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)

SECTION 26 - DIRECT INWARD DIALING SERVICE (DID) (Cont.)

26.2 Regulations (Cont.)

26.2.19 The Company will provide credit for service interruptions only when said interruptions are continuous and exceed twenty four (24) hours. The credit shall be in the form of an adjustment to the recurring charges and shall apply only to those interruptions duly notified by the customer. Credit shall be requested within fifteen (15) days from the date invoice is sent. For the purpose of computing the applicable credit, any interruption shall be measured from the time it is notified to the Company. This paragraph shall not apply to service interruptions caused by negligence or intentionally by the customer or its authorized users. Under no circumstance the credit will exceed the amount charged to the customer. The Company shall not be responsible for any act or omission not attributable to the Company's personnel or equipment including but not limited to interruptions, delays or failure to provide service due to acts of God, fire, war, civil disturbances, mutiny or other uprisings, action or inaction by Government Authorities, and other causes beyond the Company's control.

26.2.20 Should the customer cancel orders prior to commencement of services requested, the Company may require from the customer payment of all expenses incurred by the Company up to the date written notification of the cancellation is received.

26.3 Rates and Charges

	Monthly Rent	NRC	
First group of 40 DID Station Numbers. For Private Radio Telephone and Private One Way Radio Signaling Systems.	\$ 12.00	\$ 65.00 ¹	
First group of 40 DID Station Numbers. For Voice Mail, Private Branch Exchanges and Similar Communications Systems.	34.80	65.00 ¹	
Each additional group of 20 DID Station Numbers. For Private Radio Telephone and Private One Way Radio Signaling Systems.	6.00	35.00 ¹	
Each additional group of 20 DID Station Numbers. For Voice Mail, Private Branch Exchanges and Similar Communication Systems.	17.40	35.00 ¹	
DID Trunks, each	90.20	35.00	(C)*

At the option of the customer and provided that the necessary facilities are available, a Digital Interface providing Digital connectivity at 1.544 Mbps will be furnished by the Company at Digital Central Offices for interconnection of up to twenty-four (24) DID Trunks to a DS1 Channel, terminating at the customer communications system.

¹The Non-recurring charges are applicable for changes and/or re-arrangements of the existing station numbers.

*Includes the \$2.25 monthly charge previously prescribed under Basic Services Tariff Schedule, Section E-8 – Local Tariff Service.

ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)

SECTION 26 - DIRECT INWARD DIALING SERVICE (DID) (Cont.)

26.3 Rates and Charges (Cont.)

The following tariff rates shall apply, in addition to all other charges, including those applicable DS1 channels.

	Monthly Rent	NRC
Digital Interface, each	\$ 288.00	\$ 300.00

The circuits between de DID trunks at the Central Office and the communications system will be provided at the rates, charges, terms and conditions applicable to special facilities (Special Access). For analog service refer to Section Additional Service Tariff (7.6.27). Digital services refer to Section Additional Service Tariff (7.6.30).

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A non-recurring charge of \$25.00 shall apply per DID Trunk change from dial-pulse to multi-frequency of vice versa.