# ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)

# SECTION 16 - BUSINESS MAIN STATION SERVICES DEDICATED TO THE PREVENTIVE SAFETY

#### 16.1 <u>General</u>

This tariff contains the rates and regulations applicable for the provision of basic telephone service dedicated to the Preventive Safety Surveillance Services and Communal Policy Stations operating under the program of Vicinity Safety Councils,; both providing safety and surveillance services to residential sector managed by residents associations or non-profit public or private organizations and localized within the residential area or community, on behalf and benefit of the community residents.

- 16.1.1 Both services will be classified as business.
  - (A) Basic telephone service dedicated to the Preventive Safety Surveillance.
  - (B) Basic telephone service dedicated to Communal Police Stations
- 16.1.2 Residential areas, as defined in this tariff, are urbanizations, condominiums and communities with established preventive surveillance post or controlled access managed by the resident's association's directives or corporations properly certified by the corresponding entity or by the Puerto Rico State Department as a non-profit organization.
- 16.1.3 The above services will be subscribed under the name of the association corporation, or under the name of a representative properly certified and authorized by the Residents Association Boards.
- 16.1.4 In the preventive security service, local and intra-island calls are unlimited. The preventive security service will be restricted for long distance, overseas and international calls at Central Offices that will have the capacity to offer this restriction. For the telephone service dedicated to the Communal Police Stations Service, the originating toll call restrictions will be implemented only at the entity option, when requested.
- 16.1.5 The customer of this service is responsible of notifying the authorized stations users of the above mentioned calls restriction. When attempting to place a long distance call the station user will hear a recorded announcement indicating that the call did not go through.
- 16.1.6 Both services will permit calls to the telephone company services such as; Repair Service Bureau (611), Local Directory Assistance Service (411), Emergency Services (343-XXXX), 800 service numbers and to the emergency (911) service.
- 16.1.7 The Company shall not be liable for damages to any person natural or juridical, of any nature, arising from, or related to the provision of this service; including but not limited to the inability of a station used to access the operator for any purpose.
- 16.1.8 The monthly charges include unlimited minutes for local and intra-island calls.

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## ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)

## SECTION 16 - BUSINESS MAIN STATION SERVICES DEDICATED TO THE PREVENTIVE SAFETY (Cont.)

- 16.1.9 Some voice services may be offer through fiber optics instead of copper wires. These cases required the use of modem inside the house, guardhouse or office, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- 16.1.10 Plans at this rate, is available with or without contract. The minimum contract period is one (1) year; two (2) years contract also available. At the end of the contract it will be renewable month by month.
- 16.1.11 The voluntary or involuntary suspension of the services before the expiration of the contract of this package will entail a penalty for early cancellation according to the terms and conditions of the service contract
- 16.1.12 Subscribers with 1-year contract, the installation charge will have a 50% discount. Subscribers with 2 years' contract, the installation charge will not apply. Deposits and access charge will apply.
- 16.1.13 The following types of calls do not qualify for inclusion in the unlimited monthly allowance calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services, corresponding charges will apply

# 16.2 Rates and Charges

The following rates and charges will apply:

Monthly Rate	\$ 19.99	(A)
Installation Charges	\$120.00	
Deposit	\$ 50.00	
Penalty for early cancellation	\$200.00	(N)

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