

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECCIÓN 20 - TOLL MESSAGE TELEPHONE SERVICE  
 TWO POINT CONNECTION**

20.1 General

Toll Service consists in furnishing facilities for use in telephone communication between different local service areas through the Company's regular message toll network. This service is available on a charge per message basis.

20.2 Classes of Service

Two classes of two-point Message Toll Telephone Service are offered: Operators Assistance Service and Station to Station Service.

20.2.1 Person to Person

- (A) This service is where the person originating the call specifies to the Company operator a particular person, station, department or office to be reached through a branch exchange attendant.
- (B) After the telephone or branch exchange system called has been reached, and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other station, department or office to be reached through a branch exchange attendant, the classification of the call remains Person to Person.
- (C) If the person originating the call wishes arrangements made in advance with a particular person or station for the establishment of a connection at a specified time (appointment call) the call is classified as Person to Person.
- (D) When at the request of the calling party, the Company employs a messenger or other means to bring the called party to a telephone, the call is classified as Person to Person and in addition to the charges for the message, a charge is made for the exact amount expended, if any, for the messenger service.

20.2.2 Station to Station Service

- (A) This service is where the person originating the call dials the telephone number desired (Direct Distance Dialing "DDD"), or dials 0 plus the telephone number and interacts with the Automated System, or dials 0 and request assistance from the operator to complete a call and/or inform the operator the PBX number or the name and address of the telephone or PBX desired.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 - TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

20.3 Calls with Reverse Charges ("Collect")

Charges (including messenger charges) for all classes of calls may upon request be reversed, that is, charged to the called telephone, provided the request is made at the time of placing the call and that the charges are accepted by the called telephone.

20.4 Calls Charged to a Third Number

Charges for all classes of calls may upon request be, charged to a third telephone number, provided the request is made at the time of placing the call and that the charges are accepted by the third telephone number.

20.5 Direct Dial Calls with Reverse Charges (DDD Collect Calls Service)

For DDD Collect Calls Service a non recurring charge of \$15.00 shall be applied per service order per pilot number or individual telephone number to which DDD calls are to be charged as collect calls.

20.6 Calls charged to a Calling Card

The Calling Card Service allows Company customers to place intraisland long distance calls and charge them to his or hers local services telephone number. An additional charge will apply per call. The additional charge per calling card validation will be lower when the assistance of an operator is not required. For station to station calls charged to a calling card, the DDD long distance calls rates established on section G, page 6, applies.

20.7 Rate Application

Calls for all class of services are affected by the time of the day (hour) when the connection is established; which determines the applicable rates (Day or Night rates period). In cases where a call begins in one rate period and ends in another rate period, the applicable rate for each rate period will be applied to the corresponding portion of the call.

20.7.1 Option A

(A) Long distance rates are applied in terms of minute and rate period.

Day Rate	-	from 8:00 A.M. to 7:59 P.M.	(T)
Night Rate	-	from 8:00 P.M. to 7:59 A.M.	(T)

(B) Operator Assisted and Directory Assisted calls charges, as specified in the Tariff Book, will apply. (T)

(C) Rates and charges appear in 20.11. (T)





**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 - TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

20.7 Rate Application (Cont.)

20.7.5 Option E

“Centimiento” Plan

- (A) This plan is available to residential customers presubscribed to the Company for intraisland and interstate services; who work for companies with more than 5,000 employees. The Company must have determined qualified eligible companies. This plan offers two rate periods, Day and Night (for this plan the hours within each rate period are specified in 20.7.1(A)). Calls placed within the Day period will be rated at \$0.10 per minute, calls placed within the Night period will be rated at \$0.05 per minute.
- (B) For billing purposes calls will be rated in full minutes increments.
- (C) Operator Assisted and Directory Assisted calls charges, as specified in the Tariff Book, will apply.
- (D) April 30, 2000 will be the last day to apply for this service. Customers with this plan will continue with the same terms under which they were presubscribed, until they decide to change to another plan.
- (E) Rates and charges appear in 20.11.
- (F) A monthly minimum usage charge (MMUC) of \$1.95 per pre-subscribed line will apply. For the purpose of calculating the MMUC, interstate and intraisland long distance calls will be considered. If the customer’s monthly charges are less than the MMUC, the customer will be billed the difference between the MMUC and the actual monthly usage. The MMUC will always apply whether long distance calls are placed or not

(T)  
(T)

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 - TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

20.7 Rate Application (Cont.)

(M)

20.7.6 Option F

"VIP" Plan

- (A) This plan is available only to business customers presubscribed to the Company (Certification Number 97-CER-0013), for intraisland service. This plan offers a flat rate of \$0.10 per minute, 24 hours a day, seven days a week. Calls will be rated based on an initial period of 30 seconds and additional incremental periods of six (6) seconds. There will be a minimum billing period of 30 seconds per call. For billing purposes fractional charges will be rounded to the nearest cent.
- (B) Operator Assisted and Directory Assisted calls charges, as specified in the Tariff Book, will apply.
- (C) Rates and charges appear in 20.11.

(M)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 - TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

20.7 Rate Application (Cont.)

20.7.7 Option G

“Óptimo de Negocios” Plan

- (A) This plan is available for business customers presubscribed to the Company for intraisland and interstates services. Under this plan each call will be rated based on fractional billing. Fractional billing consists of an initial minimum period of 30 seconds and additional incremental periods of six (6) seconds. When the customer’s monthly usage is over 50,000 minutes, the initial period will be rated at \$0.045 and at \$0.009 for each additional period. If the customer does not reach the 50,000 minutes, calls will be rated based on fractional billing at \$0.10 per minute. There will be a minimum billing period of 30 seconds per call. Customers may combine intra-island and interstate minutes to reach the required monthly usage of 50,000 minutes. (T)
- (B) The Customer and the Company will negotiate a one (1) year term contract. March 31, 2000 will be the last day to apply for this service. (T)
- (C) Operator Assisted and Directory Assisted calls charges, as specified in the Tariff Book, will apply.
- (D) Rates and charges appear in 20.11.

20.7.8 Option H

“TODO P.R.” Plan

- (A) This plan is available for residential clients only that consist of unlimited intra-island long distance calls by Direct Distance Dialing (DDD) in Puerto Rico for a monthly charge of \$3.00 (three dollars). This offer is available to residential customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service.
- (B) Operator Assisted and Directory Assisted calls charges, as specified in the Tariff Book, will apply.
- (C) Rates and charges appear in 20.11.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 - TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

20.7 Rate Application (Cont.)

20.7.9 Option I

"Nuéve a Siete" Plan

- (A) This plan is available to residential and business customers with a maximum of two single lines, presubscribed to the Company for intraisland and interstate services. This plan offers two rate periods, day and night (for the purpose of this plan the hours within each rate period are specified in 20.7.1 (A)). Calls placed within the day period will be rated at \$0.09 per minute; calls placed within the night period will be rated at \$0.07 per minute. For billing purposes calls will be rated in full minutes increments.
- (B) Operator Assisted and Directory Assisted calls charges, as specified in the Tariff Book, will apply.
- (C) Rates and charges appear in 20.11.
- (D) A monthly minimum usage charge (MMUC) of \$1.95 per pre-subscribed line will apply. For the purpose of calculating the MMUC, interstate and intraisland long distance calls will be considered. If the customer's monthly charges are less than the MMUC, the customer will be billed the difference between the MMUC and the actual monthly usage. The MMUC will always apply whether long distance calls are placed or not

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 - TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

20.7 Rate Application (Cont.)

20.7.10 Option J

"Tu Respuesta" Plan<sup>3</sup>

- (A) This plan is available to residential and single line business customers, pre-subscribed to the Company for intraisland and interstate services. This option offers a flat rate of \$0.12 per minute, for interstate and intraisland long distance calls, five (5) days a week, Monday through Friday, 24 hours a day. A monthly minimum usage charge (MMUC) of \$18.00 per pre-subscribed line will apply. For the purpose of calculating the MMUC, interstate and intraisland long distance calls will be considered. If the customer's monthly charges are less than the MMUC, the customer will be billed the difference between the MMUC and the actual monthly usage. The MMUC will always apply whether long distance calls are placed or not. For billing purposes calls will be rated in full minutes increments.

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<sup>3</sup>The customers on the free weekend plan ("Tu Solución") who do not affirmatively select between the above mentioned option or any other Company service offering, on or before December 17, 1999 will be assigned to "Tu Respuesta" offer.

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 - TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

20.7 Rate Application (Cont.)

20.7.10 Option J (Cont.)

"Tu Respuesta" Plan<sup>3</sup> (Cont.)

- (B) Under this plan intraisland long distance calls during the weekend (Saturday 12:00 A.M. until Sunday 11:59 P.M.) will be free of charge. Also, a free "Ring Card" valued at \$10.00 is included.
- (C) Operator Assisted and Directory Assisted calls charges, as specified in the Tariff Book, will apply.
- (D) Rates and charges appear in 20.11.

20.7.11 Option K

"Tu Respuesta.com" Plan<sup>4</sup>

- (A) This plan is available to residential and single line business customers, pre-subscribed to the Company for intraisland and interstate services. This option provides Internet access and a flat rate of \$0.10 per minute, for interstate and intraisland long distance calls, five (5) days a week, Monday through Friday, 24 hours a day. A monthly recurring charge (MRC) of \$14.95 per pre-subscribed line will apply. For billing purposes calls will be rated in full minutes increments. (T)
- (B) Under this plan intraisland long distance calls during the weekend (Saturday 12:00 A.M. until Sunday 11:59 P.M.) will be free of charge.
- (C) Operator Assisted and Directory Assisted calls charges, as specified in the Tariff Book, will apply.
- (D) Rates and charges appear in 20.11.

<sup>3</sup>The customers on the free weekend plan ("Tu Solución") who do not affirmatively select between the above mentioned option or any other Company service offering, on or before December 17, 1999 will be assigned to "Tu Respuesta" offer. (T)

<sup>4</sup>This offer is limited to customers on the free weekend plan ("Tu Solución") who make this selection on or before December 17, 1999. If the customer does not affirmatively select between the two aforementioned options or any other Company service offering, he/she will be assigned to "Tu Respuesta" offer. (T)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 – TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

20.7 Rate Application (Cont.)

20.7.12 Option L

“Siempre Ocho P.R.” Plan

- (A) This plan is available to residential and business customers, presubscribed to the Company (Certification Number 97-CER-0013), for in-land service. This plan offers a flat rate at \$0.08 per minute, twenty four (24) hours a day, seven (7) days a week. For billing purposes calls will be rated in full minutes increments.
- (B) Operator Assisted and Directory Assisted calls charges, as specified in the Tariff Book, will apply.
- (C) Rates and charges appear in 20.11.
- (D) A monthly minimum usage charge (MMUC) of \$0.99 per pre-subscribed line will apply. For the purpose of calculating the MMUC, in-land long distance calls will be considered. If the customer’s monthly charges are less than the MMUC, the customer will be billed the difference between the MMUC and the actual monthly usage. The MMUC will always apply whether long distance calls are placed or not

20.7.13 Option M

"Centimiento Plus" Plan

- (A) This plan is available to residential and single line business customers, pre-subscribed to the Company for in-land and interstate services. A monthly recurring charge (MRC) of \$6.50 per presubscribed line will apply. This plan offers two rate periods, Day and Night, seven (7) days a week (for the purpose of this plan the hours within each rate period are specified in 20.7.1(A)). Calls placed within the Day period will be rated at \$0.09 per minute. Calls placed within the Night period will be rated at \$0.05 per minute. For billing purposes calls will be rated in full minute increments. (T)
- (B) A free of charge one hundred (100) minutes monthly usage for both services, in-land and interstate long distance, is included. The one hundred (100) minutes usage allowance will apply first to in-land service. Unused minutes will not be refundable or transferred to the next month.
- (C) Operator Assisted and Directory Assisted calls charges, as specified in the Tariff Book, will apply.
- (D) Rates and charges appear in 20.11.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 - TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

20.7 Rate Application (Cont.)

20.7.14 Option N

"Centimiento Especial" Plan

- (A) This plan is available to residential customers presubscribed to the Company for intraisland and interstate services, who work for companies with more than 5,000 employees. The Company will determine qualified eligible companies. This plan offers two rate periods, Day and Night (for this plan the hours within each rate period are specified in 20.7.1(A)). Calls placed within the Day period will be rated at \$0.10 per minute. Calls placed within the Night period will be rated at \$0.05 per minute. A monthly recurring charge (MRC) of \$3.50 per pre-subscribed line will apply. This charge shall apply even if no calls are placed. For billing purposes calls will be rated in full minutes increments.
- (B) Operator Assisted and Directory Assisted calls charges, as specified in the Tariff Book, will apply.
- (C) August 31, 2000 will be the last day to apply for this service.
- (D) Rates and charges appear in 20.11.

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 – TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

20.7 Rate Application (Cont.)

20.7.15 Option O

"Cinco a Cinco" Plan

- (A) This plan is available for residential and business customers with a maximum of two (2) single lines, presubscribed to the Company for intraisland and interstate services. A monthly recurring charge (MRC) of \$3.00 per billing telephone number (BTN) will apply. This option offers a flat rate of \$0.05 per minute, twenty four (24) hours a day, seven (7) days a week. For billing purposes, will be rated in full minutes increments..
- (B) Operator Assisted and Directory Assisted calls charges, as specified in section 20.12 of this Tariff Book, will apply.
- (C) This tariff is effective on Direct Distance Dialed (DDD) and Operator Assisted calls.
- (D) Rates and charges appear in 20.11.

(T)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 – TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

20.7 Rate Application (Cont.)

20.7.16 Option P

"Buenas Noches" Plan

- (A) This plan is available to residential customers presubscribed to the Company for intraisland and interstate services. A monthly recurring charge (MRC) of \$1.95 per billing telephone number (BTN) will apply. This plan offers two rate periods, Day and Night (for this plan the hours within each rate period are specified in 20.7.1(A)). Calls placed within the Day period will be rated at \$0.07 per minute. Calls placed within the Night period will be rated at \$0.05 per minute. For billing purposes calls will be rated in full minutes increments.
- (B) Operator Assisted Calls will be rated at \$0.11 per minute during day period and \$0.09 per minute during night period.
- (C) Operator Assisted and Directory Assisted calls charges, as specified on section 20.12 of this Tariff Book, will apply.
- (D) This tariff is effective on Direct Distance Dialed calls (DDD).
- (E) Rates and Charges appear in section 20.11.

(T)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 – TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

20.7 Rate Application (Cont.)

20.7.17 Option Q

“Hello PR” Plan

- (A) This plan is available to residential and business customers, presubscribed to the Company (Certification Number JRT-CERT-0013), for intraisland services. This option offers a flat rate of \$0.03 per minute, twenty four (24) hours a day, seven (7) days a week. For billing purposes calls will be rated in full minutes increments.
- (B) Operator Assisted and Directory Assisted calls charges, as specified in the Tariff Book, will apply.
- (C) Rates and charges appear in 20.11.
- (D) A monthly recurring charge (MRC) of \$2.00 per pre-subscribed line will apply. The MRC will always apply whether long distance calls are placed or not.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 – TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

20.7 Rate Application (Cont.)

20.7.18 Option R

Block of Minutes Plan

- (A) This plan is available to residential and business customers presubscribed to the Company for intra-island and interstate services. This option includes one hundred and twenty (120) minutes for a flat rate of \$14.95, for direct dialed (DDD) calls, interstate and in-land, seven (7) days a week, 24 hours a day. (T)
- (B) When the customer reaches one hundred twenty (120) minutes, interstate calls during the weekend (Saturday 12:00 A.M. until Sunday 11:59 P.M.) will be free of charge. For billing purposes calls will be rated in full minutes increments.
- (C) When the customer reaches one hundred twenty (120) minutes, the rate for additional minutes will be \$0.07 for in-land calls seven (7) days a week twenty four (24) hours a day and interstate calls five (5) days a week twenty four (24) hours a day.
- (D) Unused minutes will not be refundable or transferred to the next month.
- (E) For Operator Assisted calls the rate per minute as specified in 20.7.1, Option (A) will apply. In addition, operator assisted calls are subject to a surcharge according to 20.12.
- (F) Rates and charges appear in 20.11.

20.7.19 Option S

“Optimo Plus” Plan

- (A) This plan is available to business customers presubscribed to the Company for in-land and interstate services. This plan offers a flat rate of \$0.08 per minute, twenty four (24) hours a day, seven (7) days a week for all direct dialed and operator assisted calls. Calls will be rated based on an initial period of thirty (30) seconds at \$0.040 and additional incremental periods of six (6) seconds at \$0.008. There will be a minimum billing period of thirty (30) seconds per call. For billing purposes fractional charges will be rounded to the nearest cent. (T)
- (B) Operator Assisted and Directory Assisted calls charges as specified in the Tariff Book will apply.
- (C) Rates and charges appear in 20.11.



**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 - TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

20.8 Timing of Messages

20.8.1 On Person to Person calls, chargeable time begins when communication is established between the calling person and:

- (A) The person specified
- (B) The station called
- (C) The person or station accepted by the calling person.

20.8.2 On station to station calls, chargeable time begins when connection is established between the calling and called telephones.

20.8.3 Chargeable time ends when the connection is terminated at any point.

20.9 Rates Applicable for Hearing or Speech Impaired Persons

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The following rates apply for hearing or speech impaired persons, according to the regulations in this Section.

20.9.1 Conditions

The customer must present evidence of the hearing or speech impairment which precludes oral communication, and must use a telecommunication device for visual communication.

20.9.2 Applicability

The applicable rates will consist of an adjustment on customer dialed station calls, which do not require the intervention of an operator, as follows:

- (A) The rate corresponding to the night rate period will apply to calls originated from the customer's telephone.
- (B) This adjustment will only apply to calls originated and billed to the number of the residence of the customer.

20.10 Special Reduced Rate

20.10.1 This rate consists of a discount of up to a 15% maximum, on the applicable DDD Service rate.

20.10.2 At the Company's option, it may be offered during special dates for promotional purposes.

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 - TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

\*\*\*Reserved for Future Use\*\*\*

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 - TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

20.11 Tariffs - Options

	Monthly Charge	Monthly Minimum Usage Charge	Per Minute
A:		\$2.95	\$0.11 Day \$0.09 Night
B: "PR Extreme" Plan <sup>1</sup>			\$0.04 Twenty four (24) hours a day seven (7) days a week
C: "Nuévete Ahora" Plan *	\$5.00		\$0.09
D: Option D *			\$0.40 Twenty four (24) hours a day seven (7) days a week
E: "Centimiento" Plan *		\$1.95	\$0.10 Day \$0.05 Night
F: "VIP" Plan			\$0.10 Fractional
G: "Optimo de Negocio" Plan *			\$0.045 / 30 Seconds \$0.009 / 06 Seconds Fractional
H: "TODO P.R."	\$3.00		Unlimited intra-island Long Distance calls in P.R.
I: "Nuévete a Siete" Plan *		\$1.95	\$0.09 Day \$0.07 Night
J: "Tu Respuesta" Plan *	\$18.00		\$0.12 Monday through Friday Free Weekend
K: "Tu Respuesta.com" Plan *	\$14.95		\$0.10 Monday through Friday Free Weekend
L: "Siempre Ocho P.R." Plan		\$0.99	\$0.08 Day and Night Seven days a week.
M: "Centimiento Plus" Plan *	\$6.50		100 MOU at no charge Additional Minutes Rated at \$0.09 Day \$0.05 Night
N: "Centimiento Especial" Plan *	\$3.50		\$0.10 Day \$0.05 Night
O: "Cinco a Cinco" Plan	\$3.00		\$0.05 Twenty four (24) hours a day seven (7) days a week
P: "Buenas Noches" Plan	\$1.95		\$0.07 Day \$0.05 Night
Q: "Hello PR" Plan	\$2.00		\$0.03 Twenty four (24) hours a day seven (7) days a week
R: Block of Minutes Plan *	\$14.95		\$0.07 Intraisland calls seven (7) days a week twenty four (24) hours a day Interstate calls five (5) days a week twenty four (24) hours a day
S: "Optimo Plus" Plan *			\$0.08 Flat Rate twenty four (24) hours a day seven (7) days a week Direct Dialed and Operator Assisted Calls \$0.040 Initial period of thirty (30) seconds \$0.008 Additional incremental periods of six (6) seconds

(N)

(N)

\* Available to customers who presubscribed to the Company for intransland and interstate services.

<sup>1</sup> Available to customers who presubscribed to the Company for intransland, interstate and international services.

TR-245

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 – TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

\*\*\*Reserved for Future Use\*\*\*

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 - TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

20.12 Other Charges

Operator Assistance	Automated	Operator Handled
Reverse Charges	\$ 0.50	\$ 1.50 <sup>5</sup>
Charged to a Third Number	0.50	1.50 <sup>5</sup>
Charged to a Calling Card	0.50	1.50
Person-to-Person	N/A	2.50
Other Services	N/A	1.00 <sup>6</sup>
		Per Call
A charge per intra island long distance call placed from a public payphone not presubscribed to the Company, using the Company's access code will apply.		\$0.52

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20.13 Volume Discount

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<sup>5</sup>Not applicable for Person-to-Person calls.

<sup>6</sup>Applicable to calls where the customer originating the call from a standard telephone set requests assistance from the Company operator to complete the call.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 20 - TOLL MESSAGE TELEPHONE SERVICE (Cont.)**

20.13

\*\*\*Reserved for Future Use\*\*\*

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