

## **ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

### **SECTION 24 – BUNDLED SERVICES**

#### **24.1 General**

24.1.1 Bundled Services consist of several services combined into one offering for one price.

#### **24.2 Definitions**

The following definitions are applicable only to the services grouped as Bundles in this section.

24.2.1 Business Single Line – see definition of Business Main Station in Section D-2 of this Tariff Book.

24.2.2 Billing Telephone Number (BTN) – Primary Telephone Number to which additional lines (Multiple Principal, Single, or Trunks) are associated for billing purposes.

24.2.3 Main Line – Primary Telephone Number.

24.2.4 Small Business Customers – customers with one (1) to five (5) lines at a single or multiple locations grouped in a BTN.

24.2.5 Medium and Large Customers with more than five (5) lines at a single or multiple locations grouped in a BTN.

#### **24.3 Small Business Bundles**

##### **24.3.1 Package B1 Terms and Conditions<sup>1</sup>**

(A) Package B1 is an optional Small Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Tel Touch
- 3) A monthly allowance of 1,000 minutes of:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intra island calls
  - (c) Direct Distance Dialing (DDD) interstate calls
- 4) All or any combination of the following Customer Calling Local Services:
  - (a) Caller ID Plus Name
  - (b) Call Waiting
  - (c) Call Forward
  - (d) Three Way Calling

<sup>1</sup>Subscription to Voice Mail is also required and related charges would apply in addition to the charges included under Section 24.8.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES**

**24.3 Small Business Bundles (Cont.)**

**24.3.1 Package B1 Terms and Conditions<sup>1</sup>(Cont.)**

- (B) Package B1 is available to small business customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service and PRT Larga Distancia, Inc. (PRTLD) for interstate services.
- (C) Package B1 is available to customers that maintain local calls at a level of forty percent (40%) of its total traffic. In the event that this requirement is not met during a three-month consecutive period, the Company may discontinue the provisioning of the Bundle.
- (D) Package B1 is not available on ISDN or Centrex Lines.
- (E) The Monthly allowance of 1,000 minutes applies to the main line and each additional line within the same billing telephone number.
- (F) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (G) If the monthly allowance of 1,000 minutes is not reached, unused minutes will not be refundable or transferred to the next month.
- (H) If the monthly allowance of 1,000 minutes is exceeded, additional minutes are charged in accordance with Section 24.8.1. (T)
- (I) For customers who choose to subscribe to Package B1, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line (s) to be included in the Bundle.
- (J) Custom Calling Local Services would apply to all the lines included in the Bundle. All terms and conditions of the Custom Calling Local Service, as specified in Section F-14 of the Tariff Book, apply to those services and features when offered under the Package B1, except that service connection charge would not apply to new lines included in the Bundle.
- (K) Rates and charges applicable to Package B1 are included in Section 24.8.1. (T)

<sup>1</sup>Subscription to Voice Mail is also required and related charges would apply in addition to the charges included under Section 24.8.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.3 Small Business Bundles (Cont.)

24.3.2 Package B2 Terms and Conditions<sup>1</sup>

- (A) Package B2 is an optional small business Bundle service that provides customers with the following combination of services:
  - 1) Basic Line Rent
  - 2) Tel Touch
  - 3) A monthly allowance of 1,000 minutes of:
    - (a) Local calls
    - (b) Direct Distance Dialing (DDD) intra island calls
    - (c) Direct Distance Dialing (DDD) interstate calls
  - 4) All or any combination of the following Customer Calling Local Services:
    - (a) Caller ID Plus Name
    - (b) Call Waiting
    - (c) Call Forward
    - (d) Three Way Calling
- (B) Package B2 is available to small business customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service and PRT Larga Distancia, Inc. (PRTL D) for interstate services.
- (C) Package B2 is available to customers that maintain local calls at a level of forty percent 40% of its total traffic. In the event that this requirement is not met during a three (3) month consecutive period, the Company may discontinue the provision of the Bundle.
- (D) Package B2 is not available on ISDN or Centrex lines.
- (E) The monthly allowance of 1,000 minutes applies to the main line and each additional line within the same billing telephone number.
- (F) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

<sup>1</sup>Subscription to Voice Mail, ADSL and Internet Services are also required and related charges would apply in addition to the charges included under Section 24.8 following.

(T)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.3 Small Business Bundles (Cont.)**

**24.3.2 Package B2 Terms and Conditions<sup>1</sup> (Cont.)**

- (G) If the monthly allowance of 1,000 minutes is not reached, unused minutes will not be refundable or transferred to the next month.
- (H) If the monthly allowance of 1,000 minutes is exceeded, additional minutes are charged in accordance with Section 24.8.1 following.
- (I) For customers who choose to subscribe to Package B2, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line(s) to be included in the Bundle.
- (J) Custom Calling Local Services would apply to all the lines included in the Bundle. All terms and conditions of the Custom Calling Local Service, as specified in Section F-14 of this Tariff Book, apply to those services and features when offered under the Package B2, except that service connection charge would not apply to new lines included in the Bundle.
- (K) Rates and charges applicable to Package B2 are included in Section 24.8.1.

**24.3.3 Package B3 Terms and Conditions<sup>2</sup>**

(T)

- (A) Package B3 is an optional Business single line Bundle service that provides customers with a combination of the following services and/or features:
  - (1) Basic Line Rent
  - (2) Tel Touch
  - (3) Unlimited Flat Rate
  - (4) Unlimited Direct Distance Dialing (DDD) intra-island calls
  - (5) All or any combination of the following customer Calling Local Services:
    - (a) Caller ID Plus Name and Number
    - (b) Anonymous Call Rejection
    - (c) Call Waiting
    - (d) Call Forwarding
    - (e) Three Way Calling
- (B) Package B3 is available to business single lines customers presubscribed to the Company (Certification Number JRT-CERT-0013) for the intra-island service and PRT Larga Distancia, Inc. (PRTLTD) for the interstate service.
- (C) Package B3 is available to new and existing Business single line customers.

<sup>1</sup>Subscription to Voice Mail, ADSL and Internet Services are also required and related charges would apply in addition to the charges included under Section 24.8.1 following.

<sup>2</sup>Subscription to Voice Mail Service is required and related charges would apply in addition to the charges included under Section 24.8.1 following.

(T)

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.3 Small Business Bundles (Cont.)**

**24.3.3 Package B3 Terms and Conditions<sup>1</sup> (Cont.)**

(D) The following types of calls do not qualify for inclusion in the Unlimited Local Service and Unlimited Direct Distance (DDD) intra-island calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(E) For customers who choose to subscribe to Package B3, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line(s) to be included in the Bundle.

(F) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package B3, except that service connection charge would not apply to new lines included in the Bundle.

(G) Rates and charges applicable to Package B3 are included in Section 24.8.1.

**24.4 Residential and Business Single Lines Bundles**

**24.4.1 Package R2 Terms and Conditions<sup>2</sup>**

(A) Package R2 is an optional residential only single line Bundle service that provides customers with a combination of the following services and/or features:

- 1) A monthly allowance of 100 minutes for Direct Distance Dialing (DDD) intra-island and/or interstate calls.
- 2) Call forwarding
- 3) Tel touch
- 4) Caller ID Plus Name
- 5) Call Waiting
- 6) Anonymous Call Rejection

<sup>1</sup> Subscription to Voice Mail Service is required and related charges would apply in addition to the charges included under Section 24.8.1 following.

<sup>2</sup> Subscription to Voice Mail, ADSL and Internet Services are also required and related charges would apply in addition to the charges included under Section 24.8.2 following.

(T)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.4 Residential and Business Single Lines Bundles (Cont.)**

**24.4.1 Package R2 Terms and Conditions<sup>1</sup> (Cont.)**

- (B) Package R2 is available to residential single line customers only presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service and PRT Larga Distancia, Inc. (PRTLTD) for interstate services.
- (C) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (D) If the monthly allowance of 100 minutes is not reached, the full Package R2 tariff applies. Unused minutes will not be refundable or transferred to the next month.
- (E) If the monthly allowance of 100 minutes is exceeded, additional minutes are charged in accordance with Section 24.8.2. (T)
- (F) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package R2, except that service connection charge would not apply to new lines included in the Bundle.
- (G) Rates and charges applicable to Package R2 are included in Section 24.8.2. (T)

**24.4.2 Package R3 Terms and Conditions<sup>2</sup>**

- (A) Package R3 is an optional residential and business single line Bundle service that provides customers with a combination of the following services and/or features:
  - (1) Basic Line Rent
  - (2) Tel Touch
  - (3) Unlimited Flat Measured Rate
  - (4) Unlimited Direct Distance Dialing (DDD) intra-island calls
  - (5) All or any combination of the following Customer Calling Local Services:
    - (a) Caller ID Plus Name
    - (b) Anonymous Call Rejection

<sup>1</sup>Subscription to Voice Mail, ADSL, and Internet Services are also required and related charges would apply in addition to the charges included under Section 24.8 following. (T)

<sup>2</sup>Subscription to Voice Mail is required.

\*Includes the \$2.25 monthly charge previously prescribed under Basic Services Tariff Schedule, Section E-8, Local Tariff Service.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.4 Residential and Business Single Lines Bundles (Cont.)**

**24.4.2 Package R3 Terms and Conditions<sup>1</sup> (Cont.)**

(A) Package R3 is an optional residential and business...(Cont.)

(6) All or any combination of the following...(Cont.)

(c) Call Waiting

(d) Call Forwarding

(e) Three Way Calling

(B) Package R3 is available to residential and business single lines customers presubscribed to the Company (Certification Number JRT-CERT-0013) for the intra-island service and PRT Larga Distancia, Inc. (PRTLD) for the interstate service.

(C) The following types of calls do not qualify for inclusion in the Unlimited Local Service and Unlimited Direct Distance (DDD) intra-island calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(D) For customers who choose to subscribe to Package R3, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line(s) to be included in the Bundle.

(E) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package R3, except that service connection charge would not apply to new lines included in the Bundle.

(F) Rates and charges applicable to Package R3 are included in Section 24.8.2.

(T)

**24.4.3 Package R4 Terms and Conditions<sup>1</sup>**

(A) Package R4 is an optional residential line Bundle service that provides customers with a combination of the following services and/or features:

(1) Basic Line Rent

(2) Tel Touch

(3) Unlimited Flat Measured Rate

<sup>1</sup> Subscription to Voice Mail is required.

\*Includes the \$2.25 monthly charge previously prescribed under Basic Services Tariff Schedule, Section E-8, Local Tariff Service.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.4 Residential and Business Single Lines Bundles (Cont.)

24.4.3 Package R4 Terms and Conditions<sup>1</sup> (Cont.)

- (4) Unlimited Direct Distance Dialing (DDD) intra-island calls
- (5) All or any combination of the following customer Calling Local Services:

- (a) Caller ID Plus Name and Number
- (b) Anonymous Call Rejection
- (c) Call Waiting
- (d) Call Forwarding
- (e) Three Way Calling

- (B) Package R4 is available to residential lines customers presubscribed to the Company (Certification Number JRT-CERT-0013) for the intra-island service and PRT Larga Distancia, Inc. (PRTLTD) for the interstate service.
- (C) Package R4 is available to new and existing residential lines customers who subscribe to a wireless Claro Plan or renew their contract service with Claro . The wireless Claro Plan must be from \$39.99.
- (D) The following types of calls do not qualify for inclusion in the Unlimited Local Service and Unlimited Direct Distance (DDD) intra-island calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (E) For customers who choose to subscribe to Package R4, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line(s) to be included in the Bundle.
- (F) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package R4, except that service connection charge would not apply to new lines included in the Bundle.
- (G) Rates and charges applicable to Package R4 are included in Section 24.8.2.

(T)

<sup>1</sup> Subscription to Voice Mail is required.



**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.4 Residential and Business Single Lines Bundles (Cont.)**

**24.4.4 Package R5 Terms and Conditions<sup>1</sup>**

(A) Package R5 is an optional residential line service that provides customers with a combination of the following services and/or features:

- (1) Basic Line Rent
- (2) Tel Touch
- (3) Local Measured Service

(B) Package R5 is available to residential customers presubscribed to the Company (Certification Number JRT-CERT-0013) for the intra-island service and PRT Larga Distancia, Inc. (PRTLTD) for the interstate service.

(C) Package R5 is available to new and existing residential customers who subscribe for the services ADSL of PRT, digital telephone of PRTLTD-CLEC and Internet dial up of Coqui.Net.

(D) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(E) For customers who choose to subscribe to Package R5, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line(s) to be included in the Bundle.

(F) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package R5, except that service connection charge would not apply to new lines included in the Bundle.

(G) Rates and charges applicable to Package R5 are included in Section 24.8.2.

(T)

<sup>1</sup> Subscription to ADSL of PRT, Internet dial up of Coqui.Net, Interstate and digital telephone of PRTLTD services are also required and related charges would apply in addition to the charges included under Section 24.8.2 following.

(T)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.5 Medium and Large Business Bundles**

**24.5.1 Package MLB1 Terms and Conditions**<sup>1</sup>

(A) Package MLB1 is an optional Medium and Large Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Tel Touch
- 3) A monthly allowance of 5,000, 10,000, 25,000, 50,000 or 100,000 minutes of:

- (a) Local calls
- (b) Direct Distance Dialing (DDD) intra island calls
- (c) Direct Distance Dialing (DDD) interstate calls

(B) Package MLB1 is available to medium and large business customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service and PRT Larga Distancia, Inc. (PRTLTD) for interstate services.

(C) Package MLB1 is available to customers that maintain local calls at a level of forty percent (40%) of its total traffic. In the event that this requirement is not met during a three-month consecutive period, the Company may discontinue the provisioning of the Bundle.

(D) Package MLB1 is not available on ISDN or Centrex Lines.

(E) The monthly allowance of minutes applies to the main line and each additional line within the same billing telephone number.

(F) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(G) If the monthly allowance of minutes is not reached, unused minutes will not be refundable or transferred to the next month.

(H) If the monthly allowance of minutes is exceeded, additional minutes are charged in accordance with Section 24.8.3 following.

(T)

(I) For customers who choose to subscribe to Package MLB1, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line (s) to be included in the Bundle.

(J) Rates and charges applicable to Package MLB1 are included in Section 24.8.3.

(T)

<sup>1</sup>Effective November 4, 2004, this service is not available for new subscriptions.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.5 Medium and Large Business Bundles (Cont.)

24.5.2 Package MLB2 Terms and Conditions<sup>1</sup>

(A) Package MLB2 is an optional Medium and Large Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) ISDN-PRI arrangement
- 2) Channel Termination
- 3) A monthly allowance of 50,000 or 100,000 minutes of:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intra island calls
  - (c) Direct Distance Dialing (DDD) interstate calls

(B) Package MLB2 is available to medium and large business customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service and PRT Larga Distancia, Inc. (PRTLTD) for interstate services.

(T)

(C) Package MLB2 is available to customers that maintain local calls at a level of forty percent (40%) of its total traffic. In the event that this requirement is not met during a three-month consecutive period, the Company may discontinue the provisioning of the Bundle.

(D) Package MLB2 is not available on Centrex Lines.

(E) The monthly allowance of minutes applies to the ISDN-PRI arrangements and each additional ISDN-PRI arrangements line, within the same billing telephone number.

(F) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

<sup>1</sup>Effective November 4, 2004, this service is not available for new subscriptions.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.5 Medium and Large Business Bundles (Cont.)**

**24.5.2 Package MLB2 Terms and Conditions<sup>1</sup> (Cont.)**

(G) If the monthly allowance of minutes is not reached, unused minutes will not be refundable or transferred to the next month.

(H) If the monthly allowance of minutes is exceeded, additional minutes are charged in accordance with Section 24.8.3 following. (T)

(I) For customers who choose to subscribe to Package MLB2 the programming and service order charge for existing ISDN-PRI arrangements do not apply. Programming and service order charge prescribed in Section O-1 of this Tariff Book would apply to new (additional) ISDN-PRI arrangement(s) to be included in the Bundle.

(J) Rates and charges applicable to Package MLB2 are included in Section 24.8.3 following. (T)

**24.5.3 Package MLB3 Terms and Conditions**

(A) Package MLB3 is an optional Medium and Large Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Tel Touch
- 3) A monthly allowance of 5,000, 10,000, 25,000, 50,000 or 100,000 minutes of:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intra island calls

(B) Package MLB3 is available to medium and large business customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service and PRT Larga Distancia, Inc. (PRTL D) for interstate services.

(C) Package MLB3 is available to customers that maintain local calls at a level of forty percent (40%) of its total traffic. In the event that this requirement is not met during a three-month consecutive period, the Company may discontinue the provisioning of the Bundle.

(D) Package MLB3 is not available on Centrex Lines.

(E) The monthly allowance of minutes applies to the main line and each additional line within the same billing telephone number.

<sup>1</sup>Effective November 4, 2004, this service is not available for new subscriptions.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.5 Medium and Large Business Bundles (Cont.)**

**24.5.3 Package MLB3 Terms and Conditions (Cont.)**

(F) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(G) If the monthly allowance of minutes is not reached, unused minutes will not be refundable or transferred to the next month.

(H) If the monthly allowance of minutes is exceeded, additional minutes are charged in accordance with Section 24.8.3 following. (T)

(I) For customers who choose to subscribe to Package MLB3, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line (s) to be included in the Bundle.

(J) The minimum service period is one (1) year.

(K) If the customer chooses to disconnect the service prior to the completion of the minimum service period, the customer will pay to the Company thirty (30) percent of the monthly charges for the remaining period.

(L) Rates and charges applicable to Package MLB3 are included in Section 24.8.3. (T)

**24.5.4 Package MLB4 Terms and Conditions**

(A) Package MLB4 is an optional Medium and Large Business Bundle service that provides customers with a combination of the following services and/or features:

1) Basic Line Rent

2) Tel Touch

3) A monthly allowance of 500,000, or 1,000,000 minutes of:

(a) Local calls

(b) Direct Distance Dialing (DDD) intra island calls

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.5 Medium and Large Business Bundles (Cont.)**

**24.5.4 Package MLB4 Terms and Conditions (Cont.)**

(B) Package MLB4 is available to medium and large business customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service and PRT Larga Distancia, Inc. (PRTLTD) for interstate services.

(C) Package MLB4 is available to customers that maintain local calls at a level of sixty percent (60%) of its total traffic. In the event that this requirement is not met during a three-month consecutive period, the Company may discontinue the provisioning of the Bundle.

(D) Package MLB4 is not available on ISDN or Centrex Lines.

(E) The monthly allowance of minutes applies to the main line and each additional line within the same billing telephone number.

(F) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(G) If the monthly allowance of minutes is not reached, unused minutes will not be refundable or transferred to the next month.

(H) If the monthly allowance of minutes is exceeded, additional minutes are charged in accordance with Section 24.8.3 following. (T)

(I) For customers who choose to subscribe to Package MLB4, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line (s) to be included in the Bundle.

(J) The minimum service period is one (1) year.

(K) If the customer chooses to disconnect the service prior to the completion of the minimum service period, the customer will pay to the Company thirty (30) percent of the monthly charges for the remaining period.

(L) Rates and charges applicable to Package MLB4 are included in Section 24.8.3. (T)

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.5 Medium and Large Business Bundles (Cont.)**

**24.5.5 Package MLB5 Terms and Conditions**

(A) Package MLB5 is an optional Medium and Large Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Tel Touch
- 3) A monthly allowance of 250,000, or 750,000 minutes of:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intra island calls

(B) Package MLB5 is available to medium and large business customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service and PRT Larga Distancia, Inc. (PRTLTD) for interstate services.

(C) Package MLB5 is available to customers that maintain local calls at a level of sixty percent (60%) of its total traffic. In the event that this requirement is not met during a three-month consecutive period, the Company may discontinue the provisioning of the Bundle.

(D) Package MLB5 is not available on ISDN or Centrex Lines.

(E) The monthly allowance of minutes applies to the main line and each additional line within the same billing telephone number.

(F) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(G) If the monthly allowance of minutes is not reached, unused minutes will not be refundable or transferred to the next month.

(H) If the monthly allowance of minutes is exceeded, additional minutes are charged in accordance with Section 24.8.3 following.

(T)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.5 Medium and Large Business Bundles (Cont.)**

**24.5.5 Package MLB5 Terms and Conditions (Cont.)**

(I) For customers who choose to subscribe to Package MLB5, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line (s) to be included in the Bundle.

(J) The minimum service period is one (1) year.

(K) If the customer chooses to disconnect the service prior to the completion of the minimum service period, the customer will pay to the Company thirty (30) percent of the monthly charges for the remaining period.

(L) Rates and charges applicable to Package MLB5 are included in Section 24.8.3.

(T)

**24.5.6 Package MLB6 Terms and Conditions**

(A) Package MLB6 is an optional Medium and Large Business Bundle service that provides customers with a combination of the following services and/or features:

1) Basic Line Rent

2) Tel Touch

3) A monthly allowance of 5,000, 10,000, 25,000, 50,000, 100,000, 250,000, 500,000, 750,000 or 1,000,000 minutes of:

(a) Local calls

(b) Direct Distance Dialing (DDD) intra island calls

(B) Package MLB6 is available to medium and large business customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service and PRT Larga Distancia, Inc. (PRTL D) for interstate services.

(C) Package MLB6 is available to customers that maintain local calls at a level of sixty percent (60%) of its total traffic. In the event that this requirement is not met during a three-month consecutive period, the Company may discontinue the provisioning of the Bundle.

(D) Package MLB6 is not available on ISDN or Centrex Lines.

(E) The monthly allowance of minutes applies to the main line and each additional line within the same billing telephone number.



**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.5 Medium and Large Business Bundles (Cont.)**

**24.5.6 Package MLB6 Terms and Conditions (Cont.)**

(F) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(G) If the monthly allowance of minutes is not reached, unused minutes will not be refundable or transferred to the next month.

(H) If the monthly allowance of minutes is exceeded, additional minutes are charged in accordance with Section 24.8.3 following. (T)

(I) For customers who choose to subscribe to Package MLB6, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line (s) to be included in the Bundle.

(J) The minimum service periods are two (2) years or three (3) years.

(K) If the customer chooses to disconnect the service prior to the completion of the minimum service period, the customer will pay to the Company thirty (30) percent of the monthly charges for the remaining period.

(L) Rates and charges applicable to Package MLB6 are included in Section 24.8.3. (T)

**24.5.7 Package MLB7 Terms and Conditions**

(A) Package MLB7 is an optional Medium and Large Business Bundle service that provides customers subscribe to any Bundle (MLB) with a combination of the following services and/or features:

1) ISDN-PRI

2) Channel Termination

(B) Package MLB7 is available to medium and large business customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service and PRT Larga Distancia, Inc. (PRTL) for interstate services.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.5 Medium and Large Business Bundles (Cont.)

24.5.7 Package MLB7 Terms and Conditions (Cont.)

- (C) Package MLB7 is available to new and existing business lines customers who subscribe or are subscribed to an existing Bundle Service (MLB).
- (D) Package MLB7 is available to Bundle Service business customers who connect all their lines within the same physical location to the ISDN-PRI arrangement.
- (E) Package MLB7 is available to customers that maintain local calls at a level of sixty percent (60%) of its total traffic. In the event that this requirement is not met during a three-month consecutive period, the Company may discontinue the provisioning of the Bundle.
- (F) Package MLB7 is not available on ISDN or Centrex Lines.
- (G) The minimum services periods are three (3) months or three (3) year.
- (H) If the customer chooses to disconnect the service prior to the completion of the minimum service period, will apply the correspondent penalty for the bundle service.
- (I) For customers who to subscribe to Package MLB7, the Central Office Programming and Service Order charge would apply according to section 24.8.3. (T)
- (J) Terms , conditions and charges of the different bundle services (MLB) specified above will apply when offer in combination with bundle service MLB7, except for the minimum period of service , in the 60% percent of the local calls of the total traffic and the penalty for unfulfillment of the minimum period will apply according to the service bundle MLB7. The bundle services (MLB) that detailed a minimum period of service will apply the greatest of the specified term, three (3) months or three (3) years.
- (K) Rates and charges applicable to Package MLB7 are included in Section 24.8.3. (T)
- (L) The charges established herein will commence from the date in which the Company notifies the customer that facilities have been completed and verified, and are available for his use. Said charges will continue until the date of cancellation or disconnection, as stated in these dispositions.

TR-197

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### ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)

## SECTION 24 – BUNDLED SERVICES (Cont.)

## 24.5 Medium and Large Business Bundles (Cont.)

#### 24.5.7 Package MLB7 Terms and Conditions (Cont.)

- (M) The customer is solely responsible for the payment of charges for all services provided by the Company including, but not limited to, calls originating or completed as a result of the use of the service, charges levied against the Company by other companies, charges incurred by authorized users, long distance calls, and other charges incurred and attributed to the monthly bill up to five (5) days after the Company receives notification to disconnect the facilities or discontinue the services provided.
- (N) In case of default on payment of any invoice or violation of any of the terms and conditions contained in this Tariff, the Company may temporarily suspend service or terminate the service to the customer, in accordance with Section 8, General Provision, Presentation and Payment of Bills of this Tariff Book .
- (O) Section 8, General Provisions, Presentation and Payment of Bills of this Tariff Book shall apply to any amount not fully paid when due. Any amount for which payment has been required, shall be considered paid upon receipt, subject to collection, at the place the Company designates from time to time.

#### 24.5.8 Package MLB8 Terms and Conditions

- (A) Package MLB8 is an optional Small, Medium and Large Business Bundle service that provides customers with a combination of the following services and/or features:
  - 1) Basic Line Rent
  - 2) Tel Touch
  - 4) A monthly allowance of 1,000 or 3,000 minutes of:
    - (a) Local calls
    - (b) Direct Distance Dialing (DDD) intra island calls
- (B) Package MLB8 is available to small, medium and large business customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service and PRT Larga Distancia, Inc. (PRTL D) for interstate services.
- (C) Package MLB8 is available to customers that maintain local calls at a level of sixty percent (60%) of its total traffic. In the event that this requirement is not met during a three-month consecutive period, the Company may discontinue the provisioning of the Bundle.
- (D) Package MLB8 is not available on Centrex Lines
- (E) The monthly allowance of minutes applies to the main line and each additional line within the same billing telephone number.

(N)

$$(N)$$

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.5 Medium and Large Business Bundles

24.5.8 Package MLB8 Terms and Conditions (Cont.)

(F) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(G) If the monthly allowance of minutes is not reached, unused minutes will not be refundable or transferred to the next month.

(H) If the monthly allowance of minutes is exceeded, additional minutes are charged in accordance with Section 24.8.4 following. (T)

(I) For customers who choose to subscribe to Package MLB8, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line (s) to be included in the Bundle.

(J) The minimum service periods is one (1), two (2) years or three (3) years.

(K) If the customer chooses to disconnect the service prior to the completion of the minimum service period, the customer will pay to the Company thirty (30) percent of the monthly charges for the remaining period.

(L) Rates and charges applicable to Package MLB8 are included in Section 24.8.4. (T)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.5 Medium and Large Business Bundles**

**24.5.9 Business Bundles**

(E)

Package of Line and Local Service, Terms and Conditions

- (A) The Package of Line and Local Service is an option to Small, Medium and Large Business that provides customers of the following services:
  - 1) Line Rent
  - 2) 100 calls within a calling zone
  - 3) Additional calls within a calling zone
  - 4) Direct Distance Dialing (DDD) intra island calls
  - 5) Direct Distance Dialing (DDD) interstate calls
- (B) Business Bundles is available to business single lines, main line, trunk and additional lines.
- (C) Business Bundles is available to business on customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service and PRT Larga Distancia, Inc. (PRTLTD) for interstate services.
- (D) Business Bundles includes 100 (one hundred) monthly calls within a calling zone and additional calls are charged in accordance with Section 24.8.5. following. Unused calls will not be refundable or transferred to the next month.
- (E) One hundred (100) monthly calls within a calling zone would apply per each single line, main line, trunk and each additional line within the same billing telephone number.
- (F) For Direct Distance Dialing (DDD) interstate and intra island calls would apply a flat rate per minute, twenty four (24) hours a day, seven (7) days a week. For billing purposes, calls will be rated in full minutes increments.
- (G) The following types of calls do not qualify for the service bundle: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (H) Business Bundles is not available on ISDN or Centrex lines.
- (I) Business Bundles is available for new and existing business customer lines.
- (J) For customers who choose to subscribe to Business Bundles, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new lines.
- (K) Rates and charges applicable to Business Bundles are included in Section 24.8.5.

(E)

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.5 Medium and Large Business Bundles

24.5.9 Business Bundles

Package of 800 Numbers, Terms and Conditions

(A) Package of 800 Numbers is an optional package for Business and government customers with the following services :

- 1) Basic Line Rent per 800 Number
- 2) A monthly allowance of 200 minutes

(B) The excess of the monthly allowance of 200 minutes will be billed in incrementals of one (1) second, starting with the first second and the total summary seconds will be rounded to the next minute.

(C) Package of 800 Numbers is available to business and government customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service.

(D) The minimum service period is one (1) year.

(E) If the customer chooses to disconnect the service prior to the completion of the minimum service period, the customer will pay to the Company thirty (30) percent of the monthly charges for the remaining period.

(F) The client must be subscribe to a MLB bundled service.

(G) The following types of calls do not qualify for the service bundle: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply

(H) Rates and charges applicable to Package of 800 Numbers are included in Section 24.8.5.

(T)

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.6 Residential Bundles Local Service

24.6.1 Package Line, Unlimited Local Service and Custom Calling Local Service Terms and Conditions

- (A) Package Line, Unlimited Local Service and Custom Calling Local Service is an optional residential Bundle service that provides customers with a combination of the following services and/or features:
- 1) Line Rent
  - 2) Unlimited Local Service
  - 3) Anonymous Call Rejection
  - 4) Caller ID Plus Name
  - 5) Call Forwarding
  - 6) Call Trace
  - 7) Call Waiting
  - 8) Distinctive Ringing
  - 9) Repeat Call
  - 10) Return Call
  - 11) Selective Call Acceptance
  - 12) Selective Call Forwarding
  - 13) Three Way Calling
  - 14) Speed Calling 8 Number Capacity
  - 15) Selective Incoming Call Restriction
- (B) Package Line, Unlimited Local Service and Custom Calling Local Service is available for new and existing residential customers.
- (C) The following types of calls do not qualify for inclusion in the Unlimited Local Service: operator handled calls, inmate public telephones, directory assistance (411) and infvoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (D) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package Line, Unlimited Local Service and Custom Calling Local Service, except that service connection charge would not apply to new lines included in the Bundle.
- (E) Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new lines to be included in the Package Line, Unlimited Local Service and Custom Calling Local Service Bundle.
- (F) Does not apply a minimum service period and penalty.

TR-172

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.6 Residential Bundles Local Service (Cont.)**

**24.6.1 Package Line, Unlimited Local Service and Custom Calling Local Service Terms and Conditions (Cont.)**

(G) The customer will not be required to presubscribe to the Company (Certification Number JRT-CERT-0013) for intrastate service and PRT Long Distance, Inc. (PRTLD) for interstate service if choose Package Line, Unlimited Local Service and Custom Calling Local Service .

(H) Rates and charges applicable to Package Line, Unlimited Local Service and Custom Calling Local Service are included in section 24.8.6.

(T)

**24.6.2 Package Line, Local Service Measured I and Custom Calling Local Service Terms and Conditions**

(A) Package Line, Local Service Measured I and Custom Calling Local Service is an optional residential Bundle service that provides customers with a combination of the following services and/or features:

- 1) Line Rent
- 2) A monthly allowance of 70 units
- 3) Measured Local Service
- 4) Anonymous Call Rejection
- 5) Caller ID Plus Name
- 6) Call Forwarding
- 7) Call Trace
- 8) Call Waiting
- 9) Distinctive Ringing
- 10) Repeat Call
- 11) Return Call
- 12) Selective Call Acceptance
- 13) Selective Call Forwarding
- 14) Three Way Calling
- 15) Speed Calling 8 Number Capacity
- 16) Selective Incoming Call Restriction

(B) Package Line, Local Service Measured I and Custom Calling Local Service is available for new and existing residential customers.

(C) If the monthly allowance of 70 units is exceeded, additional units are charged in accordance with Section 24.8.6 following.

(T)

(D) The following types of calls do not qualify for inclusion in the Unlimited Local Service: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.6 Residential Bundles Local Service (Cont.)

24.6.2 Package Line, Local Service Measured I and Custom Calling Local Service Terms and Conditions (Cont.)

(E) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package Line, Local Service Measured I and Custom Calling Local Service, except that service connection charge would not apply to new lines included in the Bundle.

(F) Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new lines to be included in the Package Line, Local Service Measured I and Custom Calling Local Service Bundle.

(G) Does not apply a minimum service period and penalty.

(H) The customer will not be required to presubscribe to the Company (Certification Number JRT-CERT-0013) for intrastate service and PRT Long Distance, Inc. (PRTLD) for interstate service if choose Package Line, Local Service Measured I and Custom Calling Local Service.

(I) Rates and charges applicable to Package Line, Local Service Measured I and Custom Calling Local Service are included in section 24.8.6.

(T)

24.6.3 Package Line, Local Service Measured II and Custom Calling Local Service Terms and Conditions

(A) Package Line, Local Service Measured II and Custom Calling Local Service is an optional residential Bundle service that provides customers with a combination of the following services and/or features:

- 1) Line Rent
- 2) A monthly allowance of 160 units
- 3) Measured Local Service
- 4) Anonymous Call Rejection
- 5) Caller ID Plus Name
- 6) Call Forwarding
- 7) Call Trace
- 8) Call Waiting
- 9) Distinctive Ringing
- 10) Repeat Call
- 11) Return Call
- 12) Selective Call Acceptance
- 13) Selective Call Forwarding
- 14) Three Way Calling
- 15) Speed Calling 8 Number Capacity
- 16) Selective Incoming Call Restriction

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.6 Residential Bundles Local Service (Cont.)**

**24.6.3 Package Line, Local Service Measured II and Custom Calling Local Service Terms and Conditions (Cont.)**

- (B) Package Line, Local Service Measured II and Custom Calling Local Service is available for new and existing residential customers.
- (C) If the monthly allowance of 160 units is exceeded, additional units are charged in accordance with Section 24.8.6 following. (T)
- (D) The following types of calls do not qualify for inclusion in the Unlimited Local Service: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (E) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package Line, Local Service Measured II and Custom Calling Local Service, except that service connection charge would not apply to new lines included in the Bundle.
- (F) Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new lines to be included in the Package Line, Local Service Measured II and Custom Calling Local Service Bundle.
- (G) Does not apply a minimum service period and penalty.
- (H) The customer will not be required to presubscribe to the Company (Certification Number JRT-CERT-0013) for intrastate service and PRT Long Distance, Inc. (PRTLTD) for interstate service if choose Package Line, Local Service Measured II and Custom Calling Local Service
- (I) Rates and charges applicable to Package Line, Local Service Measured II and Custom Calling Local Service are included in section 24.8.6. (T)

**24.6.4 Package Line and Local Service Measured II Terms and Conditions**

- (A) Package Line and Local Service Measured II is an optional residential Bundle service that provides customers with a combination of the following services :
  - 1) Line Rent
  - 2) A monthly allowance of 160 units
  - 3) Measured Local Service

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.6 Residential Bundles Local Service (Cont.)

24.6.4 Package Line and Local Service Measured II Terms and Conditions (Cont.)

(B) Package Line and Local Service Measured II is available for new and existing residential customers.

(C) If the monthly allowance of 160 units is exceeded, additional units are charged in accordance with Section 24.8.6 following. (T)

(D) The following types of calls do not qualify for inclusion in the Unlimited Local Service: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

E) Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new lines to be included in the Package Line and Local Service Measured II Bundle.

(F) Does not apply a minimum service period and penalty.

(G) The customer will not be required to presubscribe to the Company (Certification Number JRT-CERT-0013) for intrastate service and PRT Long Distance, Inc. (PRTLTD) for interstate service if choose Package Line and Local Service Measured II.

(H) Rates and charges applicable to Package Line and Local Service Measured II are included in section 24.8.6. (T)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.7 Measured and Unlimited Plan-Promotional Offers**

**I. Residential Promotional Plans :**

(N)

**24.7.1 Package RMP1 Terms and Conditions <sup>1</sup>**

- (A) Package RMP1 is an optional residential only single line Bundle service that provides customers with a monthly allowance of 300 minutes within the Local Service Area and the following features:
  - 1) Call forwarding
  - 2) Three Way Calling
  - 3) Caller ID Plus Name and Number
  - 4) Call Waiting
  - 5) Anonymous Call Rejection
  - 6) Speed Calling, 8 Numbers Capacity
  - 7) Return Call
- (B) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (C) If the monthly allowance of 300 local minutes is not reached, the full Package RMP1 tariff applies. Unused minutes will not be refundable or transferred to future months.
- (D) If the monthly allowance of 300 local minutes is exceeded, additional minutes will be charged in accordance with Section 24.8.7.
- (E) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package RMP1, except that service connection charges do not apply for the new line included in the Bundle.
- (F) Rates and charges applicable to Package RMP1 are included in Section 24.8.7.
- (G) This offer is for residential customers only. The period of this promotional offer is from April 3, 2011 to July 1, 2011. Effective July 2, 2011 this promotional offer will not be available for new subscriptions.
- (H) The package price includes FUSC, PRUSF and SLC associated only with the services included in the package price. If the customer purchases additional services, FUSC, PRUSF and SLC charges resulting from the purchase of these additional services will be billed.

(N)

<sup>1</sup> During this promotional offer a modem will be provided free of charge to customers who subscribe to package RMP1.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)**

**I. Residential Promotional Plans (Cont.):**

**24.7.2 Package RUP2 Terms and Conditions <sup>2</sup>**

(A) Package RUP2 is an optional residential only single line Bundle service that provides customers with unlimited monthly calling in the local service area and the following features:

- 1) Call forwarding
- 2) Three Way Calling
- 3) Caller ID Plus Name and Number
- 4) Call Waiting
- 5) Anonymous Call Rejection
- 6) Speed Calling, 8 Numbers Capacity
- 7) Return Call
- 8) Speed Calling, 30 Numbers Capacity
- 9) Distinctive Ringing
- 10) Selective Incoming Call Restriction
- 11) Selective Call Acceptance
- 12) Selective Call Forwarding
- 13) Repeat Call

(B) The following types of calls do not qualify for inclusion in the Unlimited Local Service: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(C) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package RUP2, except that service connection charges do not apply for the new line included in the Bundle.

(D) Rates and charges applicable to Package RUP2 are included in Section 24.8.7.

(E) this offer is for residential customers only. The period of this promotional offer is from April 3, 2011 to July 1, 2011. Effective July 2, 2011 this promotional offer will not be available for new subscriptions.

(F) The package price includes FUSC, PRUSF and SLC associated only with the services included in the package price. If the customer purchases additional services, FUSC, PRUSF and SLC charges resulting from the purchase of these additional services will be billed.

<sup>2</sup> During this promotional offer a modem will be provided free of charge to customers who subscribe to package RUP2.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)**

**I. Residential Promotional Plans (Cont.) :**

**24.7.3 Package RUP3 Terms and Conditions<sup>3</sup>**

(A) Package RUP3 is an optional single line residential only Bundle service that provides customers with the following features and services:

- 1) Call forwarding
- 2) Three Way Calling
- 3) Caller ID Plus Name and Number
- 4) Call Waiting
- 5) Anonymous Call Rejection
- 6) Speed Calling, 8 Numbers Capacity
- 7) Return Call
- 8) Speed Calling, 30 Numbers Capacity
- 9) Distinctive Ringing
- 10) Selective Incoming Call Restriction
- 11) Selective Call Acceptance
- 12) Selective Call Forwarding
- 13) Repeat Call
- 14) Call Trace

(B) Package RUP3 includes unlimited monthly calls in the local service area.

(C) Package RUP3 includes unlimited direct distance dialing (DDD) intra-island long distance calls service, for calls that originate from PRTC customers and which terminate with PRTC customers.

(D) 500 minutes per month are provided for DDD intra-island long distance calls that originate from PRTC customers but terminate on the networks of other carriers in Puerto Rico.

(E) The following types of calls do not qualify to be included as Unlimited Local calls or Unlimited DDD intra-island long distance calls, and the 500 minutes (for DDD intra-island long distance calls terminating on the networks of other carriers) may not be used for these types of calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infvoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(F) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package RUP3, except that service connection charges do not apply for the new line included in the Bundle.

(G) Rates and charges applicable to Package RUP3 are included in Section 24.8.7.

<sup>3</sup> During this promotional offer a modem will be provided free of charge to customers who subscribe to package RUP3.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

(N)

I. Residential Promotional Plans (Cont.) :

24.7.3 Package RUP3 Terms and Conditions (Cont.)<sup>3</sup>

- (H) If the monthly allowance of 500 minutes for DDD intra-island long distance calls from PRTC customers that terminate on the networks of other carriers is not used, the full RUP4 tariff charge still applies and unused minutes will not be refunded or transferred to future months.
- (I) If the monthly allowance of 500 minutes for DDD intra-island long distance calls from PRTC customers that terminate on the networks of other carriers is exceeded, additional minutes will be charged in accordance with Section 24.8.7.
- (J) This offer is for residential customers only. The period of this promotional offer is from April 3, 2011 to July 1, 2011. Effective July 2, 2011 this promotional offer will not be available for new subscriptions.
- (K) The package price includes FUSC, PRUSF and SLC associated only with the services included in the package price. If the customer purchases additional services, FUSC, PRUSF and SLC charges resulting from the purchase of these additional services will be billed.

<sup>3</sup> During this promotional offer a modem will be provided free of charge to customers who subscribe to package RUP3.

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(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)**

**I. Residential Promotional Plans (Cont.) :**

**24.7.4 Package RUP4 Terms and Conditions <sup>4</sup>**

(A) Package RUP4 is an optional single line residential only Bundle service that provides customers with the following features and services:

- 1) Call forwarding
- 2) Three Way Calling
- 3) Caller ID Plus Name and Number
- 4) Call Waiting
- 5) Anonymous Call Rejection
- 6) Speed Calling, 8 Numbers Capacity
- 7) Return Call
- 8) Speed Calling, 30 Numbers Capacity
- 9) Distinctive Ringing
- 10) Selective Incoming Call Restriction
- 11) Selective Call Acceptance
- 12) Selective Call Forwarding
- 13) Repeat Call

(B) Package RUP4 includes unlimited monthly calls in the local service area.

(C) Package RUP4 includes unlimited direct distance dialing (DDD) intra-island long distance calls service, for calls that originate from PRTC customers and which terminate with PRTC customers.

(D) 1,000 minutes per month are provided for DDD interstate long distance calls originating from PRTC customers when the long distance carrier responsible for terminating the calls is PRT-LD. These interstate calls are only those originating in Puerto Rico and terminating in locations subject to the jurisdiction of the FCC. Calls to locations beyond the jurisdiction of the FCC are classified as international and the 1,000 minutes per month may not be used for such calls.

(E) 500 minutes per month are provided for DDD intra-island calls that originate from PRTC customers, but terminate on the networks of other carriers in Puerto Rico.

<sup>4</sup> During this promotional offer a modem will be provided free of charge to customers who subscribe to package RUP4.



**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)**

**I. Residential Promotional Plans (Cont.):**

**24.7.4 Package RUP4 Terms and Conditions (Cont.)<sup>4</sup>**

- (F) The following types of calls do not qualify to be included as Unlimited Local calls or as Unlimited DDD intra-island calls and the 500 minutes (for DDD intra-island calls from PRTC customers that terminate on the networks of other carriers) and the 1,000 minutes for DDD interstate long distance calls from PRTC customers for which PRT-LD is responsible for terminating the calls may not be used for these types of calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (G) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package RUP4, except that service connection charges will not apply to new lines included in the Bundle.
- (H) Rates and charges applicable to Package RUP4 are included in Section 24.8.7
- (I) If the monthly allowance of 1,000 minutes for DDD interstate long distance calls terminated by PRT-LD is not used, the full Package RUP4 tariff charge still applies and unused minutes will not be refunded or transferred to future months.
- (J) If the monthly allowance of 1,000 minutes for DDD interstate long distance calls terminated by PRT-LD is exceeded, additional minutes are charged in accordance with Section 24.8.7.
- (K) If the monthly allowance of 500 minutes for DDD intra-island calls that terminate on the networks of other carriers is not used, the full RUP4 tariff charge still applies and unused minutes will not be refunded or transferred to future months.
- (L) If the monthly allowance of 500 minutes intra-island calls that terminate on the networks of other carriers is exceeded, additional minutes will be charged in accordance with Section 24.8.7.
- (M) This offer is for residential customers only. The period of this promotional offer is from April 3, 2011 to July 1, 2011. Effective July 2, 2011 this promotional offer is not available for new subscriptions.
- (N) The package price includes FUSC, PRUSF and SLC associated only with the services included in the package price. If the customer purchases additional services, FUSC, PRUSF and SLC charges resulting from the purchase of these additional services will be billed.

<sup>4</sup> During this promotional offer a modem will be provided free of charge to customers who subscribe to package RUP4.

(N)

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)**

**II. Business Promotional Plans :**

**24.7.5 Package BMP1 Terms and Conditions <sup>2</sup>**

(A) Package BMP1 is an optional Small and Medium Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent.
- 2) A monthly allowance of 300 minutes of<sup>1</sup>:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intra-island long distance calls by PRTC customers.
  - (c) Direct Distance Dialing (DDD) interstate long distance calls by PRTC customers for which PRT-LD is responsible for terminating the calls. These interstate calls are only those originating in Puerto Rico and terminating in locations subject to the jurisdiction of the FCC. Calls to locations beyond the jurisdiction of the FCC are classified as International and such calls are not included as part of the 300 minutes allowance.

(B) Package BMP1 is available to small and medium business customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service and PRT Larga Distancia, Inc. (PRTL) for interstate and international services.

(C) If the monthly allowance of 300 minutes is not reached, the full Package BMP1 tariff applies. Unused minutes will not be refundable or transferred to the future months.

(D) If the monthly allowance of 300 minutes is exceeded, additional minutes are charged in accordance with Section 24.8.7.

(E) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(F) The minimum service period is one (1) year.

(G) Should the customer choose to discontinue the service prior to the completion of the minimum period; a penalty will apply equal to the total of the remaining months not billed in the minimum period.

<sup>1</sup>Monthly allowance of minutes includes only Local, intraisland and interstate calls.

<sup>2</sup> Subscription to the internet service is required for these promotional offers.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)**

**II. Business Promotional Plans (Cont.) :**

**24.7.5 Package BMP1 Terms and Conditions (Cont.)<sup>2</sup>**

- (H) Installation charges apply to customers who subscribe to package BMP1.
- (I) Rates and charges applicable to Package BMP1 are included in Section 24.8.7.
- (J) This offer is for business customers only. The period of this promotional offer is from April 3, 2011 to July 1, 2011. Effective July 2, 2011 this promotional offer will not be available for new subscriptions.

**24.7.6 Package BMP2 Terms and Conditions<sup>2</sup>**

- (A) Package BMP2 is an optional Small and Medium Business Bundle service that provides customers with a combination of the following services and/or features:
  - 1) Basic Line Rent.
  - 2) A monthly allowance of 500 minutes of<sup>1</sup>:
    - (a) Local calls
    - (b) Direct Distance Dialing (DDD) intra-island long distance calls by PRTC customers
    - (c) Direct Distance Dialing (DDD) interstate long distance calls by PRTC customers for which PRT-LD is responsible for terminating the calls. These interstate calls are only those originating in Puerto Rico and terminating in locations subject to the jurisdiction of the FCC. Calls to locations beyond the jurisdiction of the FCC are classified as International and such calls are not included as part of the 500 minutes allowance.
- (B) Package BMP2 is available to small and medium business customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service and PRT Larga Distancia, Inc. (PRTL D) for interstate and international services.
- (C) If the monthly allowance of 500 minutes is not reached, the full Package BMP2 tariff applies. Unused minutes will not be refundable or transferred to the future months.
- (D) If the monthly allowance of 500 minutes is exceeded, additional minutes are charged in accordance with Section 24.8.7.
- (E) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

<sup>1</sup>Monthly allowance of minutes includes only Local, intraisland and interstate calls.

<sup>2</sup>Subscription to the internet service is required for these promotional offers.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)**

**II. Business Promotional Plans (Cont.) :**

**24.7.6 Package BMP2 Terms and Conditions<sup>2</sup>(Cont.)**

- (F) The minimum service period is one (1) year.
- (G) Should the customer choose to discontinue the service prior to the completion of the minimum period; a penalty will apply equal to the total of the remaining months not billed in the minimum period.
- (H) Installation charges apply to customers who subscribe to package BMP2.
- (I) Rates and charges applicable to Package BMP2 are included in Section 24.8.7.
- (J) This offer is for business customers only. The period of this promotional offer is from April 3, 2011 to July 1, 2011. Effective July 2, 2011 this promotional offer will not be available for new subscriptions.

**24.7.7 Package BUP3 Terms and Conditions<sup>2 & 3</sup>**

- (A) Package BUP3 is an optional Small and Medium Business Bundle service that provides customers with a combination of the following services and/or features:
  - 1) Basic Line Rent.
  - 2) Unlimited Flat Rate for<sup>1</sup>:
    - a) Local Calls
    - b) Direct Distance Dialing (DDD) intra-island long distance calls by PRTC customers
    - c) Direct Distance Dialing (DDD) interstate long distance calls by PRTC customers for which PRT-LD is responsible for terminating the calls. These interstate calls are only those originating in Puerto Rico and terminating in locations subject to the jurisdiction of the FCC. Calls to locations beyond the jurisdiction of the FCC are classified as International and such calls are not included as part of the unlimited calls service.
- (B) All or any combination of the following customer Calling Local Services:
  - 1) Call Forwarding
  - 2) Three Way Calling
  - 3) Caller ID Plus Name and Number
  - 4) Call Waiting
  - 5) Anonymous Call Rejection
  - 6) Return Call
- (C) Package BUP3 is available to small and medium business customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service and PRT Larga Distancia, Inc. (PRTL D) for interstate and international services.

<sup>1</sup>Unlimited service includes only Local, intransland and interstate calls.

<sup>2</sup>Subscription to the internet service is required for these promotional offers.

<sup>3</sup>Charges for services such as Call Waiting, Call Transfer, Caller ID, Three Way Calling, Return Call and Anonymous Call will not apply to customers that subscribe to Package BUP3.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)**

**II. Business Promotional Plans (Cont.) :**

**24.7.7 Package BUP3 Terms and Conditions<sup>1& 3</sup>(Cont.)**

- (D) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (E) The minimum service period is one (1) year.
- (F) Should the customer choose to discontinue the service prior to the completion of the minimum period; a penalty will apply equal to the total of the remaining months not billed in the minimum period.
- (G) Installation charges apply to customers who subscribe to package BUP3.
- (H) Rates and charges applicable to Package BUP3 are included in Section 24.8.7.
- (I) This offer is for business customers only. The period of this promotional offer is from April 3, 2011 to July 1, 2011. Effective July 2, 2011 this promotional offer will not be available for new subscriptions.

**24.7.8 Package BMP4 Terms and Conditions<sup>1</sup>**

- (A) Package BMP4 is an optional Small and Medium Business Bundle service that provides customers with a combination of the following services and/or features:
  - 1) Basic Line Rent.
  - 2) A monthly allowance of 1,000 minutes of<sup>2</sup>:
    - (a) Local calls
    - (b) Direct Distance Dialing (DDD) intra island long distance calls by PRTC customers
    - (c) Direct Distance Dialing (DDD) interstate long distance calls by PRTC customers for which PRT-LD is responsible for terminating the calls. These interstate calls are only those originating in Puerto Rico and terminating in locations subject to the jurisdiction of the FCC. Calls to locations beyond the jurisdiction of the FCC are classified as International and such calls are not included as part of the 1,000 minutes allowance.

<sup>1</sup> Subscription to the internet service is required for these promotional offers.

<sup>2</sup> Monthly allowance of minutes includes only Local, intraisland and interstate calls.

<sup>3</sup> Charges for services such as Call Waiting, Call Transfer, Caller ID, Three Way Calling, Return Call and Anonymous Call will not apply to customers that subscribe to Package BUP3.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

(N)

II. Business Promotional Plans (Cont.) :

24.7.8 Package BMP4 Terms and Conditions<sup>1</sup> (Cont.)

- (B) Package BMP4 is available to small and medium business customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service and PRT Larga Distancia, Inc. (PRTLD) for interstate and international services.
- (C) If the monthly allowance of 1,000 minutes is not reached, the full Package BMP4 tariff applies. Unused minutes will not be refundable or transferred to the future months.
- (D) If the monthly allowance of 1,000 minutes is exceeded, additional minutes are charged in accordance with Section 24.8.7.
- (E) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (F) The minimum service period is one (1) year.
- (G) Should the customer choose to discontinue the service prior to the completion of the minimum period; a penalty will apply equal to the total of the remaining months not billed in the minimum period.
- (H) Installation charges apply to customers who subscribe to package BMP4.
- (I) Rates and charges applicable to Package BMP4 are included in Section 24.8.7.
- (J) This offer is for business customers only. The period of this promotional offer is from April 3, 2011 to July 1, 2011. Effective July 2, 2011 this promotional offer will not be available for new subscriptions.

<sup>1</sup> Subscription to the internet service is required for these promotional offers.

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.7.9 Transitional and Temporary Plan (PTTT) Terms and Conditions**

**I. Package PTTT**

1. Package TTT is a transitional and temporary tariff for customers that have decided to move into from the fixed service to VoIP. This package will be available until the company (PRTLTD) completes the installation of the VoIP service. This package provides to the customer with the following services and options:

- a. Basic Line Rent
- b. A monthly allowance of 10,000 minutes by location of the customer (by invoice) or 3,000 or more access lines.
- c. Direct Distance Dialing (DDD) intra island calls
- d. Direct Distance Dialing (DDD) interstate calls

2. PTTT package is available to customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service and PRT Larga Distancia, Inc. (PRTLTD) for interstate and international services and for the VoIP service.

3. The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls : operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

4. The minimum service period is three (3) years.

5. If customer is not prepared to convert to VoIP within 60 days of the Company completion of VoIP facilities for the customer, the standard tariff rates without any transition to VoIP will apply prospectively.

6. If the monthly allowance of 10,000 minutes is exceeded, additional minutes are charged in accordance with Section 24.8.8.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.8 Rates and Charges**

	Monthly Charge	(M)
<b>24.8.1 <u>Small Business Bundles</u></b>		
Package B1 Main Line	\$89.45	
Package B1 Additional Line	29.45	
Package B2 Main Line	\$89.45	
Package B2 Additional Line	29.45	
Per minute charge in excess of the 1,000 minutes monthly allowance	\$0.06	
Package B3 <sup>2</sup>		
Business Single Line	\$98.20	
<b>24.8.2 <u>Residential and Business Single Lines Bundles</u></b>		
Package R2	\$5.04	
Per minutes charge in excess of the 100 minutes allowance (residential)		
(A) 8:00 AM – 7:59 PM	\$0.09	
(B) 8:00 PM – 7:59 AM	0.05	
Package R3		
Residential Line	\$48.20	
Business Single Line	98.20	
Package R4		
Residential Line	\$30.00	
Package R5 <sup>1</sup>		
Tariff Schedule I		
Residence Main Station (Measured I – 70 units)	\$9.50	
Residence Main Station (Measured II – 160 units)	16.60	
Residence Main Station (Flat Rate)	21.05	
Residence Main Station (Measured I – 60 units)	\$8.95	
Residence Main Station (Measured II – 125 units)	13.50	
Residence Main Station (Flat Rate)	17.35	
Units in excess of the allowance will be charged	\$0.13	

<sup>1</sup> Subscription to ADSL of PRT, Internet dial up of Coqui. Net, Interstate and digital telephone of PRTLD-CLEC services are also required and related charges would apply in addition to the charges included under Section 24.8.2.

<sup>2</sup> Subscription to Voice Mail Service is required and related charges would apply in addition to the charges included under Section 24.8.1



**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8 Rates and Charges

Monthly

24.8.3 Medium and Large Business Bundles  
Package MLB<sup>2</sup>

5,000 Minutes of Use (MOU) Main Line	\$332.25
10,000 MOU Main Line	\$602.25
Per minutes charge in excess of 5,000 or 10,000 minutes monthly allowance	\$0.06
25,000 MOU Main Line	\$1,402.25
50,000 MOU Main Line	\$2,502.25
Per minutes charge in excess of 25,000 or 50,000 minutes monthly allowance	\$0.05
100,000 MOU Main Line	\$3,702.25

(M)

(M)

<sup>2</sup> Effective November 4, 2004, this service is not available for new subscriptions

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.8 Rates and Charges (Cont.)**

<b>24.8.3 <u>Medium and Large Business Bundles</u> (Cont.)</b>	<b><u>Monthly Charge</u></b>
Package MLB1 <sup>1</sup> (Cont)	
Per minutes charge in excess of 100,000 minutes monthly allowance	\$0.03
Additional BMS, BML, Trunk	\$27.25
Package MLB2 <sup>1,2</sup>	
50,000 Minutes of Use (MOU) ISDN-PRI arrangements	\$3,302.25
Per minutes charge in excess of 50,000 ISDN-PRI arrangements minutes monthly allowance	\$0.05
100,000 MOU ISDN-PRI arrangements	\$4,302.25
Per minutes charge in excess of 100,000 ISDN-PRI arrangements minutes monthly allowance	\$0.03
Package MLB3	
5,000 Minutes of Use (MOU) Main Line	\$202.25
10,000 MOU Main Line	\$302.25
25,000 MOU Main Line	\$627.25
50,000 MOU Main Line	\$1,252.25
100,000 MOU Main Line	\$2,502.25
Per minutes charge in excess of minutes monthly allowance	\$0.03
Additional BMS, BML, Trunk	\$27.25
Package MLB4	
500,000 MOU	\$12,502.25
1,000,000 MOU	\$20,002.25
Per minutes charge in excess of 500,000 minutes monthly allowance	\$0.025

<sup>1</sup>Effective November 4, 2004, this service is not available for new subscriptions.

<sup>2</sup>Charges prescribed under applicable Sections of the Tariff Book would also apply for additional ISDN-PRI arrangement(s) included in the bundle.

\*Includes the \$2.25 monthly charge previously prescribed under Basic Services Tariff Schedule, Section E-8, Local Tariff Service.

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8 Rates and Charges (Cont.)

24.8.3 <u>Medium and Large Business Bundles</u> (Cont.)	<u>Monthly Charge</u>
Package MLB4 (Cont.)	
Per minutes charge in excess of 1,000,000 minutes monthly allowance	\$0.02
Additional BMS, BML, Trunk	\$27.25
Package MLB5	
250,000 MOU Main Line	\$6,277.25
Per minutes charge in excess of minutes monthly allowance	\$0.027
750,000 MOU Main Line	\$18,777.25
Per minutes charge in excess of minutes monthly allowance	\$0.023
Additional BMS, BML, Trunk	\$22.25
Package MLB6 (2 years Terms)	
5,000 Minutes of Use (MOU) Main Line	\$192.25
10,000 MOU Main Line	\$287.25
25,000 MOU Main Line	\$596.00
50,000 MOU Main Line	\$1,189.75
100,000 MOU Main Line	\$2,377.25
Per minutes charge in excess of minutes monthly allowance	\$0.03
250,000 MOU Main Line	\$5,963.50
Per minutes charge in excess of minutes monthly allowance	\$0.027
500,000 MOU Main Line	\$11,877.25
Per minutes charge in excess of minutes monthly allowance	\$0.025

TR-205

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8 Rates and Charges (Cont.)

24.8.3 <u>Medium and Large Business Bundles</u> (Cont.)	Monthly Charge	(M)
Package MLB6 (2 years Terms) (Cont.)		
750,000 MOU Main Line	\$17,838.50	
Per minutes charge in excess of minutes monthly allowance	\$0.025	
1,000,000 MOU Main Line	\$19,002.25	
Per minutes charge in excess of minutes monthly allowance	\$0.02	
Additional BMS, BML, Trunk	\$22.25	
Package MLB6 (3 years Terms)		
5,000 Minutes of Use (MOU) Main Line	\$182.25	
10,000 MOU Main Line	\$272.25	
25,000 MOU Main Line	\$564.75	
50,000 MOU Main Line	\$1,127.25	
100,000 MOU Main Line	\$2,252.25	
Per minutes charge in excess of minutes monthly allowance	\$0.03	
250,000 MOU Main Line	\$5,002.25	
Per minutes charge in excess of minutes monthly allowance	\$0.020	
500,000 MOU Main Line	\$10,002.05	
Per minutes charge in excess of minutes monthly allowance	\$0.020	
750,000 MOU Main Line	\$15,002.25	
Per minutes charge in excess of minutes monthly allowance	\$0.020	
1,000,000 MOU Main Line	\$18,002.25	(M)

TR-203

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8 Rates and Charges (Cont.)

24.8.3 <u>Medium and Large Business Bundles</u> (Cont.)	Monthly Charge	NRC
Package MLB6 (3 years Terms) (Cont.)		
Per minutes charge in excess of minutes monthly allowance	\$0.018	
Additional BMS, BML, Trunk	\$19.60	(C)
Package MLB7 (3 months Terms) <sup>1</sup>		
Access arrangement ISDN-PRI with T-1 and Channel Termination	\$477.25	(C)
Central Office Programming and Service Order, by arrangement		\$850.00
Relocation Charge-Move		\$850.00
Package MLB7 (3 years Terms) <sup>1</sup>		
Access arrangement ISDN-PRI with T-1 and Channel Termination	\$352.25	(C)
Central Office Programming and Service Order, by arrangement		\$850.00
Relocation Charge-Mover		\$850.00
24.8.4 <u>Small, Medium and Large Business Bundles</u>		
Package MLB8 (1 year Term)		
1,000 Minutes of Use (MOU) Main Line	\$64.95	
Additional BMS, Trunk	\$22.25	
Per minutes charge local and intra island calls (DDD) in excess of the monthly allowance	\$0.03	
Per minutes charge (DDD) interstate calls	\$0.05	
Package MLB8 (2 years Term)		
1,000 Minutes of Use (MOU) Main Line	\$61.95	
Additional BMS, Trunk	\$22.25	
Per minutes charge local and intra island calls (DDD) in excess of the monthly allowance	\$0.03	
Per minutes charge (DDD) interstate calls	\$0.05	

<sup>1</sup>Charges prescribed under applicable Sections of the Tariff Book would also apply for additional ISDN-PRI arrangement(s) included in the bundle.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8.4 <u>Small, Medium and Large Business Bundles</u> (Cont.)	Monthly Charge	(M)
Package MLB8 (3 years Terms)		
1,000 Minutes of Use (MOU) Main Line	\$58.45	
Additional BMS, Trunk	\$22.25	
Per minutes charge local and intra island calls (DDD) in excess of the monthly allowance	\$0.03	
Per minutes charge (DDD) interstate calls	\$0.05	
Package MLB8 (1 year Term)		
3,000 Minutes of Use (MOU) Main Line	\$145.95	
Additional BMS, Trunk	\$22.25	
Per minutes charge local and intra island calls (DDD) in excess of the monthly allowance	\$0.03	
Per minutes charge (DDD) interstate calls	\$0.05	
Package MLB8 (2 years Terms)		
3,000 Minutes of Use (MOU) Main Line	\$138.95	
Additional BMS, Trunk	\$22.25	
Per minutes charge local and intra island calls (DDD) in excess of the monthly allowance	\$0.03	
Per minutes charge (DDD) interstate calls	\$0.05	
Package MLB8 (3 years Terms)		
3,000 Minutes of Use (MOU) Main Line	\$131.95	
Additional BMS, Trunk	\$22.25	
Per minutes charge local and intra island calls (DDD) in excess of the monthly allowance	\$0.03	
Per minutes charge (DDD) interstate calls	\$0.05	

(M)

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Puerto Rico Telephone Company, Inc.  
PO Box 360998  
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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.8.5 Business Bundles**

<u>Package Line and Local Service, Terms and Conditions</u>	<u>Monthly Charge</u>
Per Business Line; Single Line, Main Line, Trunk	\$39.99
Additional BMS, BML, Trunk	\$39.99
Additional Calls within a calling zone	\$0.11
Per minutes charge (DDD) intra island calls	\$0.05
Per minutes charge (DDD) interstate calls	\$0.05
<u>Package 800 Numbers</u>	
Per 800 Number Line	\$15.00
Per minutes charge in excess of 200 minutes monthly allowance :	
201 a 5,000 minutes	\$0.07
5,001 a 20,000 minutes	\$0.06
20,001 a 50,000 minutes	\$0.05
50,001 a 500,000 minutes	\$0.04
500,001 a 1,000,000 minutes	\$0.03
1,000,001 a 1,500,000 minutes	\$0.025
1,500,001 a 2,000,000 minutes	\$0.020
2,000,001 and over	\$0.015

**24.8.6 Residential Bundles Local Service**

**(A) Package Line, Unlimited Local Service and Custom Calling Local Service**

Line Rent	\$ 26.24
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**(B) Package Line, Local Service Measured I and Custom Calling Local Service**

Line Rent	\$ 18.24
Per units charge in excess of 70 units monthly allowance	\$ 0.13

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8.6 Residential Bundles Local Service (Cont.)

(C) Package Line, Local Service Measured II and Custom Calling Local Service

Line Rent \$ 22.24

Per units charge in excess of 160 units monthly allowance \$ 0.13

(D) Package Line and Local Service Measured II

Line Rent \$ 18.24

Per units charge in excess of 160 units monthly allowance \$ 0.13

24.8.7 Measured and Unlimited Plan-Promotional Offer Monthly Charge (N)

I. Residential Promotional Plans<sup>1</sup>:

(A) Package RMP1

Residential Measured Service with 300 minutes of Local Calling \$20.00

Per minute charge for local calls by PRTC customers in excess of the 300 minutes per month allowance for local calling \$0.05

(B) Package RUP2

Residential Unlimited Local Calling Service \$27.00

(C) Package RUP3

Residential Unlimited Local Service with Unlimited DDD intra-island long distance calls terminated with other PRTC customers and 500 minutes per month for DDD intra-island long distance calls terminated on the networks of other carriers \$30.00

Per minute charge for DDD intra-island long distance calls that terminate on the networks of other carriers in excess of the 500 minutes per month allowance \$0.08

<sup>1</sup> During this promotional offer a modem will be provided free of charge to customers who subscribe to packages RMP1, RUP2, RUP3 & RUP4.



**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8.7 <u>Measured and Unlimited Plan-Promotional Offer</u> (Cont.)	Monthly Charge	(N)
I. <u>Residential Promotional Plans (Cont.)</u> <sup>1</sup>		
(D) Package RUP4		
Residential Unlimited Local Calling Service with Unlimited DDD intra-island long distance calls terminated with other PRTC customers and 500 minutes per month for DDD intra-island long distance calls terminated on the networks of other carriers and 1,000 minutes per month for DDD interstate long distance calls from PRTC customers for which PRT-LD is responsible for terminating the calls	\$34.94	
Per minute charge for DDD intra-island long distance calls from PRTC customers that terminate on the networks of other carriers in excess of the 500 minutes per month allowance.	\$0.08	
Per minute charge for DDD interstate long distance calls by PRTC customers for which PRT-LD is responsible for terminating the calls in excess of the 1,000 minutes monthly allowance	\$0.08	(N)

<sup>1</sup> During this promotional offer a modem will be provided free of charge to customers who subscribe to packages RMP1, RUP2, RUP3 & RUP4.

(N)

(N)

TR-210

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8.7 <u>Measured and Unlimited Plan-Promotional Offer</u> (Cont.)	Monthly Charge	(N)
II. <u>Business Promotional Plans :</u>		
(A) Package BMP1 <sup>3</sup>		
Business Measured Service Line	\$ 21.35	
Per minute charge in excess of 300 minutes monthly allowance <sup>2</sup>	\$ 0.03	
(B) Package BMP2 <sup>3</sup>		
Business Measured Service Line	\$ 27.00	
Per minute charge in excess of 500 minutes monthly allowance <sup>2</sup>	\$ 0.03	
(C) Package BUP3 <sup>3 &amp; 4</sup>		
Business Unlimited Service Line <sup>1</sup>	\$ 99.95	
(D) Package BMP4 <sup>3</sup>		
Business Measured Service Line	\$ 41.50	
Per minute charge in excess of 1,000 minutes monthly allowance <sup>2</sup>	\$ 0.03	

<sup>1</sup> Unlimited service includes only Local, intransland and interstate calls.

<sup>2</sup> Monthly allowances of minutes include only Local, intransland and interstate calls.

<sup>3</sup> Subscription to the internet service is required for these promotional offers.

<sup>4</sup> Charges for services such as Call Waiting, Call Transfer, Caller ID, Three Way Calling, Return Call and Anonymous Call will not apply to customers that subscribe to Package BUP3.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8.8 Package PTTT Rates and Charges (Cont.)

Package PTTT (3 years Terms)

Main Line \$ 22.25

Additional BMS, BML, Trunk \$ 22.25

10,000 Minute of Use (MOU) Main Line \$150.00

Per minute charge in excess of 10,000  
minute monthly allowance \$0.03

(N)

(N)

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