

ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)

SECTION 24 – BUNDLED SERVICES (Cont.)

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.11 Package BMP6 Terms and Conditions¹:

- (A) Package BMP6 is an optional Business Bundle service that provides Customers with a combination of the following services and/or features:
 - 1) Basic Line Rent
 - 2) A monthly allowance of 500, 1,000, 3,000, 5,000, 10,000, 25,000, 50,000, 100,00, 250,000, 500,000, 750,000 or 1,000,000 minutes of:
 - (a) Local calls
 - (b) Direct Distance Dialing (DDD) intraisland calls
 - (c) Interstate calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent.
 - (d) International calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent according to the predetermined world plan.
- (B) Package BMP6 is available to Business Customers.
- (C) Measured Tariffs do not include Custom Calling Services.
- (D) The monthly allowance of minutes of the Main Line can be shared with additional measured lines included in this tariff, which will consume from the monthly allowance and would not include additional minutes per line.
- (E) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (F) If the monthly allowance is not reached, the full tariff applies. Unused minutes will not be accumulated, transferred or granted credit for these unused minutes.
- (G) The minimum service period contract is 12 months (1 year). Also will be available 24 months (2 year) contract. Upon contract termination will be renewable on a monthly basis.

¹ Package BMP6 includes voicemail.

(N)

 (N)

ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)

SECTION 24 – BUNDLED SERVICES (Cont.)

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.11 Package BMP6 Terms and Conditions (Cont.)¹:

- (H) A penalty will apply for early cancellation before the completion of the contract. Penalty will be equal to the total of the remaining months not billed in the period contract chosen.
- (I) Subscribers with 1 year contracts the installation charge and the service order process charge will have a 50% discount. Subscribers with 2 year contract the installation charge and the service order process charge will not applied. Deposits and access charge will apply.
- (J) Rates and charges applicable to Package BMP6 are included in Section 24.8.7.
- (K) This offer is for business customers only. The period of this promotional offer is from July 29, 2016 to October 26, 2016. Effective October 27, 2016 this promotional offer will not be available for new subscriptions.

¹ Package BMP6 includes voicemail.

(N)

ADDITIONAL SERVICES TARIFF SCHEDULE

SECTION 24 – BUNDLED SERVICES

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.18 Package BMP13 Terms and Conditions¹:

(A) Package BMP13 is an optional Business Bundle service that provides Customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) A monthly allowance of 300 minutes of:
 - (a) Local calls
 - (b) Direct Distance Dialing (DDD) intraisland calls
 - (c) Interstate calls are not included on the monthly allowance of 300 minutes and additional charges of \$0.03 per minute applied in addition to the monthly rent.
 - (d) International calls are not included on the monthly allowance of 300 minutes and additional charges applied in addition to the monthly rent according to the predetermined world plan.

(B) Measured Tariffs do not include Custom Calling Services.

(C) Package BMP13 is available to Business Customers subscribed to Claro.

(D) If the monthly allowance of 300 minutes is not reached, the full tariff applies. Unused minutes will not be accumulated, transferred or granted credit for these unused minutes.

(E) If the monthly allowance of 300 minutes is exceeded a charge of \$0.03 per minute will apply.

(F) The monthly allowance of minutes of the Main Line cannot be shared with additional measured lines included in this tariff, which will consume from the monthly allowance and would not include additional minutes per line.

(G) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

¹ This promotion will be offered with or without internet service. In cases where internet service is selected during this promotional offer a WI-FI modem will be included.

(N)

(N)

ADDITIONAL SERVICES TARIFF SCHEDULE

SECTION 24 – BUNDLED SERVICES

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.18 Package BMP13 Terms and Conditions (Cont.)¹:

- (H) Package BMP13 is available without contract. The minimum service period contract is 12 months (1 year). Also will be available 24 months (2 year) contract. This contract is auto renewable.
- (I) A penalty will apply for early cancellation before the completion of the contract. Penalty of \$200.00 per line.
- (J) Subscribers with 1 year contracts the installation charge and the service order process charge will have a 50% discount. Subscribers with 2 years contract the installation charge will not apply. Deposits and access charges will apply.
- (K) Rates and charges applicable to Package BMP13 are included in Section 24.8.7.
- (L) This offer is for business customers only. The period of this promotional offer is from July 29, 2016 to October 26, 2016. Effective October 27, 2016 this promotional offer will not be available for new subscriptions.

¹This promotion will be offered with or without internet service. In cases where internet service is selected during this promotional offer a WI-FI modem will be included.

(N)

(N)

ADDITIONAL SERVICES TARIFF SCHEDULE

SECTION 24 – BUNDLED SERVICES

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.19 Package BUP14 Terms and Conditions¹:

(A) Package BUP14 is an optional Business Bundle service that provides Customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Unlimited Rate minutes for :
 - (a) Local calls
 - (b) Direct Distance Dialing (DDD) intraisland calls
 - (c) Interstate calls are included on the unlimited minute's service of the monthly rent.
 - (d) International calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent according to the predetermined world plan.

(B) Package BUP14 is available to Business Customers subscribed to Claro.

(C) Package BUP14 will include the following Custom Calling Services:

- 1) Call Waiting
- 2) Selective Call Forwarding
- 3) Caller ID Plus Name and Number
- 4) Three Way Calling
- 5) Anonymous Call Rejection

(D) The monthly allowance of minutes of the Main Line cannot be shared with additional unlimited lines. The additional unlimited lines include individual unlimited minutes.

(E) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

¹ Subscription to internet service is required for this promotional offer and will include a maximum of 5 e-mail accounts. During this promotional offer a WI-FI modem will be included.

(N)

 (N)

ADDITIONAL SERVICES TARIFF SCHEDULE

SECTION 24 – BUNDLED SERVICES

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

(N)

II. Business Promotional Plans (Cont.):

24.7.19 Package BUP14 Terms and Conditions (Cont.)¹:

- (F) If the monthly allowance of unlimited minutes is not reached, the full tariff will apply. Unused minutes will not be accumulated, transferred or granted credit for these unused minutes.
- (G) Package BUP14 is available without contract. The minimum service period contract is 12 months (1 year). Also will be available 24 months (2 year) contract. This contract is auto renewable.
- (H) Maximum of 3 additional lines per Main Line unlimited minutes for a total of 4 unlimited lines per account.
- (I) A penalty will apply for early cancellation before the completion of the contract. Penalty of \$200.00 per line.
- (J) Subscribers with 1 year contracts the installation charge and the service order charge will have a 50% discount. Subscribers with 2 year contract the installation charge will not applied. Deposits and access charge will apply.
- (K) Rates and charges applicable to Package BUP14 are included in Section 24.8.7.
- (L) This offer is for Business Customers only. The period of this promotional offer is from July 29, 2016 to October 26, 2016. Effective October 27, 2016 this promotional offer will not be available for new subscriptions.

¹ Subscription to internet service is required for this promotional offer and will include a maximum of 5 e-mail accounts. During this promotional offer a WI-FI modem will be included.

(N)

ADDITIONAL SERVICES TARIFF SCHEDULE

SECTION 24 – BUNDLED SERVICES

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.20 Package BUP15 Terms and Conditions:

(A) Package BUP15 is an optional Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Unlimited Rate minutes for :
 - (a) Local calls
 - (b) Direct Distance Dialing (DDD) intraisland calls
 - (c) Interstate calls are not included on the monthly allowance of unlimited minutes and additional charges applied in addition to the monthly rent.
 - (d) International calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent according to the predetermined world plan.

(B) Package BUP15 is available to Business Customers subscribed to Claro.

(C) Package BUP15 will include the following Custom Calling Services:

- 1) Call Waiting
- 2) Selective Call Forwarding
- 3) Caller ID Plus Name and Number
- 4) Three Way Calling
- 5) Anonymous Call Rejection

(D) The monthly allowance of minutes of the Main Line cannot be shared with additional unlimited lines. The additional unlimited lines include individual unlimited minutes.

(E) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(N)

(N)

ADDITIONAL SERVICES TARIFF SCHEDULE

SECTION 24 – BUNDLED SERVICES

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.20 Package BUP15 Terms and Conditions (Cont.):

- (F) If the monthly allowance unlimited minutes is not reached, the full tariff will apply. Unused minutes will not be accumulated, transferred or granted credit for these unused minutes.
- (G) Package BUP15 is available without contract. The minimum service period contract is 12 months (1 year). Also will be available 24 months (2 year) contract. This contract is auto renewable.
- (H) Maximum of 3 additional lines per Main Line unlimited minutes for a total of 4 unlimited lines per account.
- (I) A penalty will apply for early cancellation before the completion of the contract. Penalty of \$200.00 per line.
- (J) Subscribers with 1 year contracts the installation charge and the service order process charge will have a 50% discount. Subscribers with 2 year contract the installation charge will not apply. Deposits and access charges will apply.
- (K) Rates and charges applicable to Package BUP15 are included in Section 24.8.7.
- (L) This offer is for Business Customers only. The period of this promotional offer is from July 29, 2016 to October 26, 2016. Effective October 27, 2016 this promotional offer will not be available for new subscriptions.

(N)

(N)

TR-291

Issued: July 14, 2016

Effective: July 29, 2016

ADDITIONAL SERVICES TARIFF SCHEDULE

SECTION 24 – BUNDLED SERVICES

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

(N)

II. Business Promotional Plans (Cont.):

24.7.21 Package BUP16 Terms and Conditions:

(A) Package BUP16 is an optional Business Bundle service that provides Customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Package includes Five (5) Business Lines.
- 3) Unlimited Rate minutes for :
 - (a) Local calls
 - (b) Direct Distance Dialing (DDD) intraisland calls
 - (c) Interstate calls are included on the unlimited minute's service of the monthly rent.
 - (d) International calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent according to the predetermined world plan.

(B) Package BUP16 is available to Business Customers subscribed to Claro.

(C) Package BUP16 will include the following Custom Calling Services:

- 1) Call Waiting
- 2) Selective Call Forwarding
- 3) Caller ID Plus Name and Number
- 4) Three Way Calling
- 5) Anonymous Call Rejection

(D) Each additional line on Package BUP16 includes individual minutes per line.

(E) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(N)

ADDITIONAL SERVICES TARIFF SCHEDULE

SECTION 24 – BUNDLED SERVICES

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.21 Package BUP16 Terms and Conditions (Cont.):

- (F) If the monthly allowance unlimited minutes is not reached, the full tariff will apply. Unused minutes will not be accumulated, transferred or granted credit for these unused minutes.
- (G) Package BUP16 is available without contract. The minimum service period contract is 12 months (1 year). Also will be available 24 months (2 year) contract. This contract is auto renewable.
- (H) Maximum and minimum of Package BUP16 is of five (5) lines. Additional Unlimited Lines will not be added to this package.
- (I) A penalty will apply for early cancellation before the completion of the contract. Penalty of \$200.00 per line.
- (J) Subscribers with 1 year contracts the installation charge and service order process charge will have a 50% discount. Subscribers with 2 year contract the installation charge will not apply. Deposits and access charges will apply.
- (K) Rates and charges applicable to Package BUP16 are included in Section 24.8.7.
- (L) This offer is for Business Customers only. The period of this promotional offer is from July 29, 2016 to October 26, 2016. Effective October 27, 2016 this promotional offer will not be available for new subscriptions.

(N)

(N)

TR-291

Issued: July 14, 2016

Effective: July 29, 2016

ADDITIONAL SERVICES TARIFF SCHEDULE

SECTION 24 – BUNDLED SERVICES

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.22 Package BUP17 Terms and Conditions:

(A) Package BUP17 is an optional Business Bundle service that provides Customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Package includes Ten (10) Business Lines.
- 3) Unlimited Rate minutes for:
 - (a) Local calls
 - (b) Direct Distance Dialing (DDD) intraisland calls
 - (c) Interstate calls are included on the unlimited minute's service of the monthly rent.
 - (d) International calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent according to the predetermined world plan.

(B) Package BUP17 is available for Business Customers subscribed to Claro.

(C) Package BUP17 will include the following Custom Calling Services:

- 1) Call Waiting
- 2) Selective Call Forwarding
- 3) Caller ID Plus Name and Number
- 4) Three Way Calling
- 5) Anonymous Call Rejection

(D) Each additional line on Package BUP17 includes individual minutes per line.

(E) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(N)

(N)

ADDITIONAL SERVICES TARIFF SCHEDULE

SECTION 24 – BUNDLED SERVICES

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.22 Package BUP17 Terms and Conditions (Cont.):

- (F) If the monthly allowance unlimited minutes is not reached, the full tariff will apply. Unused minutes will not be accumulated, transferred or granted credit for these unused minutes.
- (G) Package BUP17 is available without contract. The minimum service period contract is 12 months (1 year). Also will be available 24 months (2 year) contract. These contract is auto renewal.
- (H) Maximum and minimum of Package BUP17 is ten (10) lines. Additional Unlimited Lines will not be added to this package.
- (I) A penalty will apply for early cancellation before the completion of the contract. Penalty of \$200.00 per line.
- (J) Subscribers with 1 year contracts the installation charge and service order process charge will have a 50% discount. Subscribers with 2 year contract the installation charge will not apply. Deposits and access charges will apply.
- (K) Rates and charges applicable to Package BUP17 are included in Section 24.8.7.
- (L) This offer is for Business Customers only. The period of this promotional offer is from July 29, 2016 to October 26, 2016. Effective October 27, 2016 this promotional offer will not be available for new subscriptions.

(N)

(N)

ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)

SECTION 24 – BUNDLED SERVICES (Cont.)

24.8.7 Measured and Unlimited Plan-Promotional Offer (Cont.)

II. <u>Business Promotional Plans (Cont.)¹:</u>	<u>Monthly Charge</u>
(F) Package BMP6	
500 Minutes of Use Main Line	\$29.99
1,000 Minutes of Use Main Line	\$39.99
3,000 Minutes of Use Main Line	\$49.99
5,000 Minutes of Use Main Line	\$59.99
10,000 Minutes of Use Main Line	\$260.00
25,000 Minutes of Use Main Line	\$560.00
50,000 Minutes of Use Main Line	\$1,120.00
100,000 Minutes of Use Main Line	\$2,250.00
250,000 Minutes of Use Main Line	\$6,250.00
500,000 Minutes of Use Main Line	\$12,500.00
750,000 Minutes of Use Main Line	\$18,750.00
1,000,000 Minutes of use Main Line	\$20,000.00
Charge per minutes in excess of the monthly allowance local minutes (500, 1,000, 3,000, 5,000, 10,000, 25,000, 50,000, 100,000 minutes)	\$0.03
Charge per minutes in excess of the monthly allowance local minutes 250,000 minutes	\$0.027
Charge per minutes in excess of the monthly allowance local minutes 500,000 minutes	\$0.025
Charge per minutes in excess of the monthly allowance local minutes 750,000 minutes	\$0.023
Charge per minutes in excess of the monthly allowance local minutes 1,000,000 minutes	\$0.02
Charge per minutes in excess of the monthly allowance minutes for intrastate L/D DDD	\$0.03
Charge per minutes for Interstate calls	\$0.03
Charge per additional Business Line	\$22.99
(G) Package BUP72	
Business Main Line for unlimited local and intrastate service	\$54.99
Charge per minutes for Interstate calls	\$0.03
Charge per additional Business Line	\$29.99

(N)

(N)

¹Package BMP6 includes voicemail.

(N)

ADDITIONAL SERVICES TARIFF SCHEDULE

SECTION 24 – BUNDLED SERVICES

24.8.7 Measured and Unlimited Plan-Promotional Offer (Cont.)

II. <u>Business Promotional Plans (Cont.):</u>	<u>Monthly Charge</u>	(N)
(M) Package BMP13		
Business Principal Line BMS y BML	\$19.99	
Installation Charges BMS	\$120.00	
Installation Charge BML	\$130.00	
Additional Business Line BMS y BML	\$19.99	
Installation Charge BMS	\$60.00	
Installation Charge BML	\$65.00	
Per minute charge in excess of 300 minutes on the monthly allowance for local and intrastate calls	\$0.03	
Per minute charge on interstate calls	\$0.03	
(N) Package BUP14		
Business Principal Line for unlimited local, intrastate and Interstate service BMS	\$44.99	
Installation Charge BMS	\$120.00	
(O) Package BUP15		
Business Principal Line for unlimited local, intrastate Service BMS	\$54.99	
Installation Charges BMS	\$120.00	
Installation Charge BML	\$130.00	
Additional Business Line BMS y BML	\$24.99	
Installation Charge BMS	\$60.00	
Installation Charge BML	\$65.00	
Per minute charge on interstate calls	\$0.03	

TR-291

Issued: July 14, 2016

Effective: July 29, 2016

ADDITIONAL SERVICES TARIFF SCHEDULE

SECTION 24 – BUNDLED SERVICES

24.8.7 Measured and Unlimited Plan-Promotional Offer (Cont.)

II. <u>Business Promotional Plans (Cont.):</u>	<u>Monthly Charge</u>
(P) Package BUP16	
Business Principal Line for unlimited local, intrastate and interstate service BMS	\$149.99
Installation Charges BMS	\$360.00
Business Principal Line for unlimited local, intrastate and interstate service BML	\$149.99
Installation Charges BML	\$390.00
(Q) Package BUP17	
Business Principal Line for unlimited local, intrastate and interstate service BMS	\$309.99
Installation Charges BMS	\$660.00
Business Principal Line for unlimited local, intrastate and interstate service BML	\$309.99
Installation Charges BML	\$715.00

(N)

|

(N)