

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES**

24.1 General

24.1.1 Bundled Services consist of several services combined into one offering for one price.

24.2 Definitions

The following definitions are applicable only to the services grouped as Bundles in this section.

24.2.1 Business Single Line – see definition of Business Main Station in Section D-2 of this Tariff Book.

24.2.2 Billing Telephone Number (BTN) – Primary Telephone Number to which additional lines (Multiple Principal, Single, or Trunks) are associated for billing purposes.

24.2.3 Main Line – Primary Telephone Number.

24.2.4 Small Business Customers – customers with one (1) to five (5) lines at a single or multiple locations grouped in a BTN.

24.2.5 Medium and Large Customers with more than five (5) lines at a single or multiple locations grouped in a BTN.

24.3 Small Business Bundles

24.3.1 Package B1 Terms and Conditions<sup>1</sup>

(A) Package B1 is an optional Small Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Tel Touch
- 3) A monthly allowance of 1,000 minutes of:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intra island calls
  - (c) Direct Distance Dialing (DDD) interstate calls
- 4) All or any combination of the following Customer Calling Local Services:
  - (a) Caller ID Plus Name
  - (b) Call Waiting
  - (c) Call Forward
  - (d) Three Way Calling

<sup>1</sup>Subscription to Voice Mail is also required and related charges would apply in addition to the charges included under Section 24.8.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES**

24.3 Small Business Bundles (Cont.)

24.3.1 Package B1 Terms and Conditions<sup>1</sup>(Cont.)

- (B) Package B1 is available to small business customers presubscribed to the Company for intra-island and interstate services. (T)
- (C) Package B1 is available to customers that maintain local calls at a level of forty percent (40%) of its total traffic. In the event that this requirement is not met during a three-month consecutive period, the Company may discontinue the provisioning of the Bundle.
- (D) Package B1 is not available on ISDN or Centrex Lines.
- (E) The Monthly allowance of 1,000 minutes applies to the main line and each additional line within the same billing telephone number.
- (F) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (G) If the monthly allowance of 1,000 minutes is not reached, unused minutes will not be refundable or transferred to the next month.
- (H) If the monthly allowance of 1,000 minutes is exceeded, additional minutes are charged in accordance with Section 24.8.1.
- (I) For customers who choose to subscribe to Package B1, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line (s) to be included in the Bundle.
- (J) Custom Calling Local Services would apply to all the lines included in the Bundle. All terms and conditions of the Custom Calling Local Service, as specified in Section F-14 of the Tariff Book, apply to those services and features when offered under the Package B1, except that service connection charge would not apply to new lines included in the Bundle.
- (K) Rates and charges applicable to Package B1 are included in Section 24.8.1.

<sup>1</sup>Subscription to Voice Mail is also required and related charges would apply in addition to the charges included under Section 24.8.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.3 Small Business Bundles (Cont.)

24.3.2 Package B2 Terms and Conditions<sup>1</sup>

- (A) Package B2 is an optional small business Bundle service that provides customers with the following combination of services:
  - 1) Basic Line Rent
  - 2) Tel Touch
  - 3) A monthly allowance of 1,000 minutes of:
    - (a) Local calls
    - (b) Direct Distance Dialing (DDD) intraisland calls
    - (c) Direct Distance Dialing (DDD) interstate calls
  - 4) All or any combination of the following Customer Calling Local Services:
    - (a) Caller ID Plus Name
    - (b) Call Waiting
    - (c) Call Forward
    - (d) Three Way Calling
- (B) Package B2 is available to small business customers presubscribed to the Company for intraisland and interstate services. (T)
- (C) Package B2 is available to customers that maintain local calls at a level of forty percent 40% of its total traffic. In the event that this requirement is not met during a three (3) month consecutive period, the Company may discontinue the provision of the Bundle.
- (D) Package B2 is not available on ISDN or Centrex lines.
- (E) The monthly allowance of 1,000 minutes applies to the main line and each additional line within the same billing telephone number.
- (F) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

<sup>1</sup>Subscription to Voice Mail, ADSL and Internet Services are also required and related charges would apply in addition to the charges included under Section 24.8 following.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.3 Small Business Bundles (Cont.)

24.3.2 Package B2 Terms and Conditions<sup>1</sup> (Cont.)

- (G) If the monthly allowance of 1,000 minutes is not reached, unused minutes will not be refundable or transferred to the next month.
- (H) If the monthly allowance of 1,000 minutes is exceeded, additional minutes are charged in accordance with Section 24.8.1 following.
- (I) For customers who choose to subscribe to Package B2, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line(s) to be included in the Bundle.
- (J) Custom Calling Local Services would apply to all the lines included in the Bundle. All terms and conditions of the Custom Calling Local Service, as specified in Section F-14 of this Tariff Book, apply to those services and features when offered under the Package B2, except that service connection charge would not apply to new lines included in the Bundle.
- (K) Rates and charges applicable to Package B2 are included in Section 24.8.1.

24.3.3 Package B3 Terms and Conditions<sup>2</sup>

- (A) Package B3 is an optional Business single line Bundle service that provides customers with a combination of the following services and/or features:
  - (1) Basic Line Rent
  - (2) Tel Touch
  - (3) Unlimited Flat Rate
  - (4) Unlimited Direct Distance Dialing (DDD) intra-island calls
  - (5) All or any combination of the following customer Calling Local Services:
    - (a) Caller ID Plus Name and Number
    - (b) Anonymous Call Rejection
    - (c) Call Waiting
    - (d) Call Forwarding
    - (e) Three Way Calling
- (B) Package B3 is available to business single lines customers presubscribed to the Company for the intra-island and interstate service. (T)
- (C) Package B3 is available to new and existing Business single line customers.

<sup>1</sup>Subscription to Voice Mail, ADSL and Internet Services are also required and related charges would apply in addition to the charges included under Section 24.8.1 following.

<sup>2</sup>Subscription to Voice Mail Service is required and related charges would apply in addition to the charges included under Section 24.8.1 following.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.3 Small Business Bundles (Cont.)

24.3.3 Package B3 Terms and Conditions<sup>1</sup> (Cont.)

- (D) The following types of calls do not qualify for inclusion in the Unlimited Local Service and Unlimited Direct Distance (DDD) intra-island calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (E) For customers who choose to subscribe to Package B3, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line(s) to be included in the Bundle.
- (F) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package B3, except that service connection charge would not apply to new lines included in the Bundle.
- (G) Rates and charges applicable to Package B3 are included in Section 24.8.1.

24.4 Residential and Business Single Lines Bundles

24.4.1 Package R2 Terms and Conditions<sup>2</sup>

- (A) Package R2 is an optional residential only single line Bundle service that provides customers with a combination of the following services and/or features:
  - 1) A monthly allowance of 100 minutes for Direct Distance Dialing (DDD) intra-island and/or interstate calls.
  - 2) Call forwarding
  - 3) Tel touch
  - 4) Caller ID Plus Name
  - 5) Call Waiting
  - 6) Anonymous Call Rejection

<sup>1</sup> Subscription to Voice Mail Service is required and related charges would apply in addition to the charges included under Section 24.8.1 following.

(T)

<sup>2</sup> Subscription to Voice Mail, ADSL and Internet Services are also required and related charges would apply in addition to the charges included under Section 24.8.2 following.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.4 Residential and Business Single Lines Bundles (Cont.)

24.4.1 Package R2 Terms and Conditions<sup>1</sup> (Cont.)

- (B) Package R2 is available to residential single line customers only presubscribed to the Company for intraisland and interstate services.
- (C) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (D) If the monthly allowance of 100 minutes is not reached, the full Package R2 tariff applies. Unused minutes will not be refundable or transferred to the next month.
- (E) If the monthly allowance of 100 minutes is exceeded, additional minutes are charged in accordance with Section 24.8.2.
- (F) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package R2, except that service connection charge would not apply to new lines included in the Bundle.
- (G) Rates and charges applicable to Package R2 are included in Section 24.8.2.

(T)

24.4.2 Package R3 Terms and Conditions<sup>2</sup>

- (A) Package R3 is an optional residential and business single line Bundle service that provides customers with a combination of the following services and/or features:
  - (1) Basic Line Rent
  - (2) Tel Touch
  - (3) Unlimited Flat Measured Rate
  - (4) Unlimited Direct Distance Dialing (DDD) intra-island calls
  - (5) All or any combination of the following Customer Calling Local Services:
    - (a) Caller ID Plus Name
    - (b) Anonymous Call Rejection

<sup>1</sup>Subscription to Voice Mail, ADSL, and Internet Services are also required and related charges would apply in addition to the charges included under Section 24.8 following.

<sup>2</sup>Subscription to Voice Mail is required.

\*Includes the \$2.25 monthly charge previously prescribed under Basic Services Tariff Schedule, Section E-8, Local Tariff Service.

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.4 Residential and Business Single Lines Bundles (Cont.)

24.4.2 Package R3 Terms and Conditions<sup>1</sup> (Cont.)

(A) Package R3 is an optional residential and business...(Cont.)

(6) All or any combination of the following... (Cont.)

- (c) Call Waiting
- (d) Call Forwarding
- (e) Three Way Calling

(B) Package R3 is available to residential and business single line customers presubscribed to the Company for intraisland and interstate service. (T)

(C) The following types of calls do not qualify for inclusion in the Unlimited Local Service and Unlimited Direct Distance (DDD) intra-island calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(D) For customers who choose to subscribe to Package R3, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line(s) to be included in the Bundle.

(E) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package R3, except that service connection charge would not apply to new lines included in the Bundle.

(F) Rates and charges applicable to Package R3 are included in Section 24.8.2.

24.4.3 Package R4 Terms and Conditions<sup>1</sup>

(A) Package R4 is an optional residential line Bundle service that provides customers with a combination of the following services and/or features:

- (1) Basic Line Rent
- (2) Tel Touch
- (3) Unlimited Flat Measured Rate

<sup>1</sup> Subscription to Voice Mail is required.

\*Includes the \$2.25 monthly charge previously prescribed under Basic Services Tariff Schedule, Section E-8, Local Tariff Service.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.4 Residential and Business Single Lines Bundles (Cont.)

24.4.3 Package R4 Terms and Conditions<sup>1</sup> (Cont.)

- (4) Unlimited Direct Distance Dialing (DDD) intraisland calls
- (5) All or any combination of the following customer Calling Local Services:

- (a) Caller ID Plus Name and Number
- (b) Anonymous Call Rejection
- (c) Call Waiting
- (d) Call Forwarding
- (e) Three Way Calling

- (B) Package R4 is available to residential lines customers presubscribed to the Company for intraisland and interstate service. (T)
- (C) Package R4 is available to new and existing residential lines customers who subscribe to a wireless Claro Plan or renew their contract service with Claro. The wireless Claro Plan must be from \$39.99.
- (D) The following types of calls do not qualify for inclusion in the Unlimited Local Service and Unlimited Direct Distance (DDD) intra-island calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (E) For customers who choose to subscribe to Package R4, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line(s) to be included in the Bundle.
- (F) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package R4, except that service connection charge would not apply to new lines included in the Bundle.
- (G) Rates and charges applicable to Package R4 are included in Section 24.8.2.

<sup>1</sup> Subscription to Voice Mail is required.



**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.4 Residential and Business Single Lines Bundles (Cont.)

24.4.4 Package R5 Terms and Conditions<sup>1</sup>

(A) Package R5 is an optional residential line service that provides customers with a combination of the following services and/or features:

- (1) Basic Line Rent
- (2) Tel Touch
- (3) Local Measured Service

(B) Package R5 is available to residential customers presubscribed to the Company for intraisland and interstate services. (T)

(C) Package R5 is available to new and existing residential customers who subscribe to Company ADSL, digital telephone and Coqui.Net Internet dial up service. (T)  
(T)

(D) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(E) For customers who choose to subscribe to Package R5, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line(s) to be included in the Bundle.

(F) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package R5, except that service connection charge would not apply to new lines included in the Bundle.

(G) Rates and charges applicable to Package R5 are included in Section 24.8.2.

<sup>1</sup> Subscription to Company ADSL, Coqui.Net internet dial up, Company interstate and digital telephone services are also required and related charges would apply in addition to the charges included under Section 24.8.2 following. (T)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.5 Medium and Large Business Bundles

24.5.1 Package MLB1 Terms and Conditions <sup>1</sup>

(A) Package MLB1 is an optional Medium and Large Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Tel Touch
- 3) A monthly allowance of 5,000, 10,000, 25,000, 50,000 or 100,000 minutes of:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intraisland calls
  - (c) Direct Distance Dialing (DDD) interstate calls

(B) Package MLB1 is available to medium and large business customers presubscribed to the Company for intraisland and interstate services. (T)

(C) Package MLB1 is available to customers that maintain local calls at a level of forty percent (40%) of its total traffic. In the event that this requirement is not met during a three-month consecutive period, the Company may discontinue the provisioning of the Bundle.

(D) Package MLB1 is not available on ISDN or Centrex Lines.

(E) The monthly allowance of minutes applies to the main line and each additional line within the same billing telephone number.

(F) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(G) If the monthly allowance of minutes is not reached, unused minutes will not be refundable or transferred to the next month.

(H) If the monthly allowance of minutes is exceeded, additional minutes are charged in accordance with Section 24.8.3 following.

(I) For customers who choose to subscribe to Package MLB1, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line (s) to be included in the Bundle.

(J) Rates and charges applicable to Package MLB1 are included in Section 24.8.3.

<sup>1</sup>Effective November 4, 2004, this service is not available for new subscriptions.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.5 Medium and Large Business Bundles (Cont.)

24.5.2 Package MLB2 Terms and Conditions <sup>1</sup>

(A) Package MLB2 is an optional Medium and Large Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) ISDN-PRI arrangement
- 2) Channel Termination
- 3) A monthly allowance of 50,000 or 100,000 minutes of:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intraisland calls
  - (c) Direct Distance Dialing (DDD) interstate calls

(B) Package MLB2 is available to medium and large business customers presubscribed to the Company for intraisland and interstate services. (T)

(C) Package MLB2 is available to customers that maintain local calls at a level of forty percent (40%) of its total traffic. In the event that this requirement is not met during a three-month consecutive period, the Company may discontinue the provisioning of the Bundle.

(D) Package MLB2 is not available on Centrex Lines.

(E) The monthly allowance of minutes applies to the ISDN-PRI arrangements and each additional ISDN-PRI arrangements line, within the same billing telephone number.

(F) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

<sup>1</sup>Effective November 4, 2004, this service is not available for new subscriptions.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.5 Medium and Large Business Bundles (Cont.)

24.5.2 Package MLB2 Terms and Conditions<sup>1</sup> (Cont.)

- (G) If the monthly allowance of minutes is not reached, unused minutes will not be refundable or transferred to the next month.
- (H) If the monthly allowance of minutes is exceeded, additional minutes are charged in accordance with Section 24.8.3 following.
- (I) For customers who choose to subscribe to Package MLB2 the programming and service order charge for existing ISDN-PRI arrangements do not apply. Programming and service order charge prescribed in Section O-1 of this Tariff Book would apply to new (additional) ISDN-PRI arrangement(s) to be included in the Bundle.
- (J) Rates and charges applicable to Package MLB2 are included in Section 24.8.3 following.

24.5.3 Package MLB3 Terms and Conditions

- (A) Package MLB3 is an optional Medium and Large Business Bundle service that provides customers with a combination of the following services and/or features:
  - 1) Basic Line Rent
  - 2) Tel Touch
  - 3) A monthly allowance of 5,000, 10,000, 25,000, 50,000 or 100,000 minutes of:
    - (a) Local calls
    - (b) Direct Distance Dialing (DDD) in-land calls
- (B) Package MLB3 is available to medium and large business customers presubscribed to the Company for in-land and interstate services. (T)
- (C) Package MLB3 is available to customers that maintain local calls at a level of forty percent (40%) of its total traffic. In the event that this requirement is not met during a three-month consecutive period, the Company may discontinue the provisioning of the Bundle.
- (D) Package MLB3 is not available on Centrex Lines.
- (E) The monthly allowance of minutes applies to the main line and each additional line within the same billing telephone number.

<sup>1</sup>Effective November 4, 2004, this service is not available for new subscriptions.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.5 Medium and Large Business Bundles (Cont.)

24.5.3 Package MLB3 Terms and Conditions (Cont.)

(F) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(G) If the monthly allowance of minutes is not reached, unused minutes will not be refundable or transferred to the next month.

(H) If the monthly allowance of minutes is exceeded, additional minutes are charged in accordance with Section 24.8.3 following.

(I) For customers who choose to subscribe to Package MLB3, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line (s) to be included in the Bundle.

(J) The minimum service period is one (1) year.

(K) If the customer chooses to disconnect the service prior to the completion of the minimum service period, the customer will pay to the Company thirty (30) percent of the monthly charges for the remaining period.

(L) Rates and charges applicable to Package MLB3 are included in Section 24.8.3.

(T)

(T)

24.5.4 Package MLB4 Terms and Conditions

(A) Package MLB4 is an optional Medium and Large Business Bundle service that provides customers with a combination of the following services and/or features:

1) Basic Line Rent

2) Tel Touch

3) A monthly allowance of 500,000, or 1,000,000 minutes of:  
 (a) Local calls  
 (b) Direct Distance Dialing (DDD) intra island calls

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.5 Medium and Large Business Bundles (Cont.)

24.5.4 Package MLB4 Terms and Conditions (Cont.)

- (B) Package MLB4 is available to medium and large business customers presubscribed to the Company for intraisland and interstate services. (T)
- (C) Package MLB4 is available to customers that maintain local calls at a level of sixty percent (60%) of its total traffic. In the event that this requirement is not met during a three-month consecutive period, the Company may discontinue the provisioning of the Bundle.
- (D) Package MLB4 is not available on ISDN or Centrex Lines.
- (E) The monthly allowance of minutes applies to the main line and each additional line within the same billing telephone number.
- (F) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (G) If the monthly allowance of minutes is not reached, unused minutes will not be refundable or transferred to the next month.
- (H) If the monthly allowance of minutes is exceeded, additional minutes are charged in accordance with Section 24.8.3 following.
- (I) For customers who choose to subscribe to Package MLB4, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line (s) to be included in the Bundle.
- (J) The minimum service period is one (1) year.
- (K) If the customer chooses to disconnect the service prior to the completion of the minimum service period, the customer will pay to the Company thirty (30) percent of the monthly charges for the remaining period.
- (L) Rates and charges applicable to Package MLB4 are included in Section 24.8.3.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.5 Medium and Large Business Bundles (Cont.)

24.5.5 Package MLB5 Terms and Conditions

(A) Package MLB5 is an optional Medium and Large Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Tel Touch
- 3) A monthly allowance of 250,000, or 750,000 minutes of:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intraisland calls

(B) Package MLB5 is available to medium and large business customers presubscribed to the Company for intraisland and interstate services. (T)

(C) Package MLB5 is available to customers that maintain local calls at a level of sixty percent (60%) of its total traffic. In the event that this requirement is not met during a three-month consecutive period, the Company may discontinue the provisioning of the Bundle.

(D) Package MLB5 is not available on ISDN or Centrex Lines.

(E) The monthly allowance of minutes applies to the main line and each additional line within the same billing telephone number.

(F) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(G) If the monthly allowance of minutes is not reached, unused minutes will not be refundable or transferred to the next month.

(H) If the monthly allowance of minutes is exceeded, additional minutes are charged in accordance with Section 24.8.3 following.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.5 Medium and Large Business Bundles (Cont.)

24.5.5 Package MLB5 Terms and Conditions (Cont.)

- (I) For customers who choose to subscribe to Package MLB5, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line (s) to be included in the Bundle.
- (J) The minimum service period is one (1) year.
- (K) If the customer chooses to disconnect the service prior to the completion of the minimum service period, the customer will pay to the Company thirty (30) percent of the monthly charges for the remaining period.
- (L) Rates and charges applicable to Package MLB5 are included in Section 24.8.3.

24.5.6 Package MLB6 Terms and Conditions

- (A) Package MLB6 is an optional Medium and Large Business Bundle service that provides customers with a combination of the following services and/or features:
  - 1) Basic Line Rent
  - 2) Tel Touch
  - 3) A monthly allowance of 5,000, 10,000, 25,000, 50,000, 100,000, 250,000, 500,000, 750,000 or 1,000,000 minutes of:
    - (a) Local calls
    - (b) Direct Distance Dialing (DDD) intraisland calls
- (B) Package MLB6 is available to medium and large business customers presubscribed to the Company for intraisland and interstate services. (T)
- (C) Package MLB6 is available to customers that maintain local calls at a level of sixty percent (60%) of its total traffic. In the event that this requirement is not met during a three-month consecutive period, the Company may discontinue the provisioning of the Bundle.
- (D) Package MLB6 is not available on ISDN or Centrex Lines.
- (E) The monthly allowance of minutes applies to the main line and each additional line within the same billing telephone number.



**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.5 Medium and Large Business Bundles (Cont.)

24.5.6 Package MLB6 Terms and Conditions (Cont.)

- (F) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (G) If the monthly allowance of minutes is not reached, unused minutes will not be refundable or transferred to the next month.
- (H) If the monthly allowance of minutes is exceeded, additional minutes are charged in accordance with Section 24.8.3 following.
- (I) For customers who choose to subscribe to Package MLB6, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line (s) to be included in the Bundle.
- (J) The minimum service periods are two (2) years or three (3) years.
- (K) If the customer chooses to disconnect the service prior to the completion of the minimum service period, the customer will pay to the Company thirty (30) percent of the monthly charges for the remaining period.
- (L) Rates and charges applicable to Package MLB6 are included in Section 24.8.3.

24.5.7 Package MLB7 Terms and Conditions

- (A) Package MLB7 is an optional Medium and Large Business Bundle service that provides customers subscribe to any Bundle (MLB) with a combination of the following services and/or features:
  - 1) ISDN-PRI
  - 2) Channel Termination
- (B) Package MLB7 is available to medium and large business customers presubscribed to the Company for intraisland and interstate services.

(T)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.5 Medium and Large Business Bundles (Cont.)

24.5.7 Package MLB7 Terms and Conditions (Cont.)

- (C) Package MLB7 is available to new and existing business lines customers who subscribe or are subscribed to an existing Bundle Service (MLB).
- (D) Package MLB7 is available to Bundle Service business customers who connect all their lines within the same physical location to the ISDN-PRI arrangement.
- (E) Package MLB7 is available to customers that maintain local calls at a level of sixty percent (60%) of its total traffic. In the event that this requirement is not met during a three-month consecutive period, the Company may discontinue the provisioning of the Bundle.
- (F) Package MLB7 is not available on ISDN or Centrex Lines.
- (G) The minimum services periods are three (3) months or three (3) year.
- (H) If the customer chooses to disconnect the service prior to the completion of the minimum service period, will apply the correspondent penalty for the bundle service.
- (I) For customers who to subscribe to Package MLB7, the Central Office Programming and Service Order charge would apply according to section 24.8.3. (T)
- (J) Terms , conditions and charges of the different bundle services (MLB) specified above will apply when offer in combination with bundle service MLB7, except for the minimum period of service , in the 60% percent of the local calls of the total traffic and the penalty for unfulfillment of the minimum period will apply according to the service bundle MLB7. The bundle services (MLB) that detailed a minimum period of service will apply the greatest of the specified term, three (3) months or three (3) years.
- (K) Rates and charges applicable to Package MLB7 are included in Section 24.8.3. (T)
- (L) The charges established herein will commence from the date in which the Company notifies the customer that facilities have been completed and verified, and are available for his use. Said charges will continue until the date of cancellation or disconnection, as stated in these dispositions.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.5 Medium and Large Business Bundles (Cont.)

24.5.7 Package MLB7 Terms and Conditions (Cont.)

- (M) The customer is solely responsible for the payment of charges for all services provided by the Company including, but not limited to, calls originating or completed as a result of the use of the service, charges levied against the Company by other companies, charges incurred by authorized users, long distance calls, and other charges incurred and attributed to the monthly bill up to five (5) days after the Company receives notification to disconnect the facilities or discontinue the services provided.
- (N) In case of default on payment of any invoice or violation of any of the terms and conditions contained in this Tariff, the Company may temporarily suspend service or terminate the service to the customer, in accordance with Section 8, General Provision, Presentation and Payment of Bills of this Tariff Book.
- (O) Section 8, General Provisions, Presentation and Payment of Bills of this Tariff Book shall apply to any amount not fully paid when due. Any amount, for which payment has been required, shall be considered paid upon receipt, subject to collection, at the place the Company designates from time to time.

24.5.8 Package MLB8 Terms and Conditions

- (A) Package MLB8 is an optional Small, Medium and Large Business Bundle service that provides customers with a combination of the following services and/or features:
  - 1) Basic Line Rent
  - 2) Tel Touch
  - 4) A monthly allowance of 1,000 or 3,000 minutes of:
    - (a) Local calls
    - (b) Direct Distance Dialing (DDD) in-aisland calls
- (B) Package MLB8 is available to small, medium and large business customers presubscribed to the Company for in-aisland and interstate services. (T)
- (C) Package MLB8 is available to customers that maintain local calls at a level of sixty percent (60%) of its total traffic. In the event that this requirement is not met during a three-month consecutive period, the Company may discontinue the provisioning of the Bundle.
- (D) Package MLB8 is not available on Centrex Lines
- (E) The monthly allowance of minutes applies to the main line and each additional line within the same billing telephone number.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.5 Medium and Large Business Bundles

24.5.8 Package MLB8 Terms and Conditions (Cont.)

- (F) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (G) If the monthly allowance of minutes is not reached, unused minutes will not be refundable or transferred to the next month.
- (H) If the monthly allowance of minutes is exceeded, additional minutes are charged in accordance with Section 24.8.4 following. (T)
- (I) For customers who choose to subscribe to Package MLB8, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new (additional) line (s) to be included in the Bundle.
- (J) The minimum service periods are one (1), two (2) years or three (3) years.
- (K) If the customer chooses to disconnect the service prior to the completion of the minimum service period, the customer will pay to the Company thirty (30) percent of the monthly charges for the remaining period.
- (L) Rates and charges applicable to Package MLB8 are included in Section 24.8.4. (T)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.5 Medium and Large Business Bundles

24.5.9 Business Bundles

Package of Line and Local Service, Terms and Conditions

(A) The Package of Line and Local Service is an option to Small, Medium and Large Business that provides customers of the following services:

- 1) Line Rent
- 2) 100 calls within a calling zone
- 3) Additional calls within a calling zone
- 4) Direct Distance Dialing (DDD) intrastate calls
- 5) Direct Distance Dialing (DDD) interstate calls

(B) Business Bundles is available to business single lines, main line, trunk and additional lines.

(C) Business Bundles are available to business customers presubscribed to the Company for intrastate and interstate services. (T)

(D) Business Bundles includes 100 (one hundred) monthly calls within a calling zone and additional calls are charged in accordance with Section 24.8.5. following. Unused calls will not be refundable or transferred to the next month.

(E) One hundred (100) monthly calls within a calling zone would apply per each single line, main line, trunk and each additional line within the same billing telephone number.

(F) For Direct Distance Dialing (DDD) interstate and intrastate calls would apply a flat rate per minute, twenty four (24) hours a day, seven (7) days a week. For billing purposes, calls will be rated in full minutes increments.

(G) The following types of calls do not qualify for the service bundle: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(H) Business Bundles is not available on ISDN or Centrex lines.

(I) Business Bundles is available for new and existing business customer lines.

(J) For customers who choose to subscribe to Business Bundles, the activation and service provision up to the demarcation point charge does not apply for existing lines. Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new lines.

(K) Rates and charges applicable to Business Bundles are included in Section 24.8.5.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.5 Medium and Large Business Bundles

24.5.9 Business Bundles

Package of 800 Numbers, Terms and Conditions

- (A) Package of 800 Numbers is an optional package for Business and government customers with the following services :
  - 1) Basic Line Rent per 800 Number
  - 2) A monthly allowance of 200 minutes
- (B) The excess of the monthly allowance of 200 minutes will be billed in incrementals of one (1) second, starting with the first second and the total summary seconds will be rounded to the next minute.
- (C) Package of 800 Numbers is available to business and government customers presubscribed to the Company (Certification Number JRT-CERT-0013) for intra-island service.
- (D) The minimum service period is one (1) year.
- (E) If the customer chooses to disconnect the service prior to the completion of the minimum service period, the customer will pay to the Company thirty (30) percent of the monthly charges for the remaining period.
- (F) The client must be subscribe to a MLB bundled service.
- (G) The following types of calls do not qualify for the service bundle: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply
- (H) Rates and charges applicable to Package of 800 Numbers are included in Section 24.8.5.

(T)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.6 Residential Bundles Local Service

24.6.1 Package Line, Unlimited Local Service and Custom Calling Local Service Terms and Conditions

(A) Package Line, Unlimited Local Service and Custom Calling Local Service is an optional residential Bundle service that provides customers with a combination of the following services and/or features:

- 1) Line Rent
- 2) Unlimited Local Service
- 3) Anonymous Call Rejection
- 4) Caller ID Plus Name
- 5) Call Forwarding
- 6) Call Trace
- 7) Call Waiting
- 8) Distinctive Ringing
- 9) Repeat Call
- 10) Return Call
- 11) Selective Call Acceptance
- 12) Selective Call Forwarding
- 13) Three Way Calling
- 14) Speed Calling 8 Number Capacity
- 15) Selective Incoming Call Restriction

(B) Package Line, Unlimited Local Service and Custom Calling Local Service is available for new and existing residential customers.

(C) The following types of calls do not qualify for inclusion in the Unlimited Local Service: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(D) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package Line, Unlimited Local Service and Custom Calling Local Service, except that service connection charge would not apply to new lines included in the Bundle.

(E) Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new lines to be included in the Package Line, Unlimited Local Service and Custom Calling Local Service Bundle.

(F) Does not apply a minimum service period and penalty.

TR-172

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.6 Residential Bundles Local Service (Cont.)

24.6.1 Package Line, Unlimited Local Service and Custom Calling Local Service Terms and Conditions (Cont.)

(G) The customer will not be required to presubscribe to the Company for intraisland and interstate service, if Package Line, Unlimited Local Service and Custom Calling Local Service are chosen. (T)

(H) Rates and charges applicable to Package Line, Unlimited Local Service and Custom Calling Local Service are included in section 24.8.6.

24.6.2 Package Line, Local Service Measured I and Custom Calling Local Service Terms and Conditions

(A) Package Line, Local Service Measured I and Custom Calling Local Service is an optional residential Bundle service that provides customers with a combination of the following services and/or features:

- 1) Line Rent
- 2) A monthly allowance of 70 units
- 3) Measured Local Service
- 4) Anonymous Call Rejection
- 5) Caller ID Plus Name
- 6) Call Forwarding
- 7) Call Trace
- 8) Call Waiting
- 9) Distinctive Ringing
- 10) Repeat Call
- 11) Return Call
- 12) Selective Call Acceptance
- 13) Selective Call Forwarding
- 14) Three Way Calling
- 15) Speed Calling 8 Number Capacity
- 16) Selective Incoming Call Restriction

(B) Package Line, Local Service Measured I and Custom Calling Local Service is available for new and existing residential customers.

(C) If the monthly allowance of 70 units is exceeded, additional units are charged in accordance with Section 24.8.6 following.

(D) The following types of calls do not qualify for inclusion in the Unlimited Local Service: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.



**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.6 Residential Bundles Local Service (Cont.)

24.6.2 Package Line, Local Service Measured I and Custom Calling Local Service Terms and Conditions (Cont.)

- (E) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package Line, Local Service Measured I and Custom Calling Local Service, except that service connection charge would not apply to new lines included in the Bundle.
- (F) Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new lines to be included in the Package Line, Local Service Measured I and Custom Calling Local Service Bundle.
- (G) Does not apply a minimum service period and penalty.
- (H) The customer will not be required to presubscribe to the Company for intraisland and interstate service, if Package Line, Unlimited Local Service and Custom Calling Local Service are chosen. (T)
- (I) Rates and charges applicable to Package Line, Local Service Measured I and Custom Calling Local Service are included in section 24.8.6.

24.6.3 Package Line, Local Service Measured II and Custom Calling Local Service Terms and Conditions

- (A) Package Line, Local Service Measured II and Custom Calling Local Service is an optional residential Bundle service that provides customers with a combination of the following services and/or features:
  - 1) Line Rent
  - 2) A monthly allowance of 160 units
  - 3) Measured Local Service
  - 4) Anonymous Call Rejection
  - 5) Caller ID Plus Name
  - 6) Call Forwarding
  - 7) Call Trace
  - 8) Call Waiting
  - 9) Distinctive Ringing
  - 10) Repeat Call
  - 11) Return Call
  - 12) Selective Call Acceptance
  - 13) Selective Call Forwarding
  - 14) Three Way Calling
  - 15) Speed Calling 8 Number Capacity
  - 16) Selective Incoming Call Restriction

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.6 Residential Bundles Local Service (Cont.)

24.6.3 Package Line, Local Service Measured II and Custom Calling Local Service Terms and Conditions (Cont.)

- (B) Package Line, Local Service Measured II and Custom Calling Local Service is available for new and existing residential customers.
- (C) If the monthly allowance of 160 units is exceeded, additional units are charged in accordance with Section 24.8.6 following.
- (D) The following types of calls do not qualify for inclusion in the Unlimited Local Service: operator handled calls, inmate public telephones, directory assistance (411) and infvoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (E) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package Line, Local Service Measured II and Custom Calling Local Service, except that service connection charge would not apply to new lines included in the Bundle.
- (F) Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new lines to be included in the Package Line, Local Service Measured II and Custom Calling Local Service Bundle.
- (G) Does not apply a minimum service period and penalty.
- (H) The customer will not be required to presubscribe to the Company for intraisland and interstate service, if Package Line, Unlimited Local Service and Custom Calling Local Service are chosen. (T)
- (I) Rates and charges applicable to Package Line, Local Service Measured II and Custom Calling Local Service are included in section 24.8.6.

24.6.4 Package Line and Local Service Measured II Terms and Conditions

- (A) Package Line and Local Service Measured II is an optional residential Bundle service that provides customers with a combination of the following services:
  - 1) Line Rent
  - 2) A monthly allowance of 160 units
  - 3) Measured Local Service

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.6 Residential Bundles Local Service (Cont.)

24.6.4 Package Line and Local Service Measured II Terms and Conditions (Cont.)

- (B) Package Line and Local Service Measured II is available for new and existing residential customers.
- (C) If the monthly allowance of 160 units is exceeded, additional units are charged in accordance with Section 24.8.6 following.
- (D) The following types of calls do not qualify for inclusion in the Unlimited Local Service: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (E) Activation and service provision up to the demarcation point charge prescribed in Section E-10 of this Tariff Book would apply to new lines to be included in the Package Line and Local Service Measured II Bundle.
- (F) Does not apply a minimum service period and penalty.
- (G) The customer will not be required to presubscribe to the Company for intraisland and interstate service, if Package Line, Unlimited Local Service and Custom Calling Local Service are chosen. (T)
- (H) Rates and charges applicable to Package Line and Local Service Measured II are included in section 24.8.6.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers

I. Residential Promotional Plans:

24.7.1 Package RMP1 Terms and Conditions

- (A) Package RMP1 is an optional residential only single line Bundle service that provides customers with a monthly allowance of 300 minutes within the Local Service Area and the following features:
  - 1) Call forwarding
  - 2) Three Way Calling
  - 3) Caller ID Plus Name and Number
  - 4) Call Waiting
  - 5) Anonymous Call Rejection
  - 6) Speed Calling, 8 Numbers Capacity
  - 7) Return Call
- (B) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (C) If the monthly allowance of 300 local minutes is not reached, the full Package RMP1 tariff applies. Unused minutes will not be refundable or transferred to future months.
- (D) If the monthly allowance of 300 local minutes is exceeded, additional minutes will be charged in accordance with Section 24.8.7.
- (E) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package RMP1, except that service connection charges do not apply for the new line included in the Bundle.
- (F) Rates and charges applicable to Package RMP1 are included in Section 24.8.7.
- (G) This offer is for residential customers only. The period of this promotional offer is from March 18, 2014 to June 15, 2014. Effective June 16, 2014 this promotional offer will not be available for new subscriptions.
- (H) The package price includes FUSC, PRUSF and SLC associated only with the services included in the package price. If the customer purchases additional services, FUSC, PRUSF and SLC charges resulting from the purchase of these additional services will be billed.

(N)

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

I. Residential Promotional Plans (Cont.):

24.7.2

(E)

(E)

TR-228

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

(N)  
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 (N)

I. Residential Promotional Plans (Cont.):

24.7.3 Package RUP2 Terms and Conditions

- (A) Package RUP2 is an optional single line residential only Bundle service that provides customers with the following features and services:
  - 1) Call forwarding
  - 2) Three Way Calling
  - 3) Caller ID Plus Name and Number
  - 4) Call Waiting
  - 5) Anonymous Call Rejection
  - 6) Speed Calling, 8 Numbers Capacity
  - 7) Return Call
  - 8) Speed Calling, 30 Numbers Capacity
  - 9) Distinctive Ringing
  - 10) Selective Incoming Call Restriction
  - 11) Selective Call Acceptance
  - 12) Selective Call Forwarding
  - 13) Repeat Call
  - 14) Call Trace
- (B) Package RUP2 includes unlimited monthly calls in the local service area.
- (C) Package RUP2 includes unlimited direct distance dialing (DDD) intra-island long distance calls service, for calls that originate from PRTC customers and which terminate with PRTC customers.
- (D) 500 minutes per month are provided for DDD intra-island long distance calls that originate from PRTC customers but terminate on the networks of other carriers in Puerto Rico.
- (E) The following types of calls do not qualify to be included as Unlimited Local calls or Unlimited DDD intra-island long distance calls, and the 500 minutes (for DDD intra-island long distance calls terminating on the networks of other carriers) may not be used for these types of calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (F) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package RUP2, except that service connection charges do not apply for the new line included in the Bundle.
- (G) Rates and charges applicable to Package RUP2 are included in Section 24.8.7.

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

(N)

I. Residential Promotional Plans (Cont.):

24.7.3 Package RUP2 Terms and Conditions (Cont.)

- (H) If the monthly allowance of 500 minutes for DDD intra-island long distance calls from PRTC customers that terminate on the networks of other carriers is not used, the full RUP2 tariff charge still applies and unused minutes will not be refunded or transferred to future months.
- (I) If the monthly allowance of 500 minutes for DDD intra-island long distance calls from PRTC customers that terminate on the networks of other carriers is exceeded, additional minutes will be charged in accordance with Section 24.8.7.
- (J) This offer is for residential customers only. The period of this promotional offer is from March 18, 2014 to June 15, 2014. Effective June 16, 2014 this promotional offer will not be available for new subscriptions.
- (K) The package price includes FUSC, PRUSF and SLC associated only with the services included in the package price. If the customer purchases additional services, FUSC, PRUSF and SLC charges resulting from the purchase of these additional services will be billed.

(N)

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

I. Residential Promotional Plans (Cont.):

24.7.4

(E)

(E)

TR-228

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

I. Residential Promotional Plans (Cont.):

24.7.4

(E)

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers(Cont.)

I. Residential Promotional Plans (Cont.):

24.7.5 Package RMP3 Terms and Conditions <sup>1, 2, 3</sup>

- (A) Package RMP3 is an optional residential only single line Bundle service that provides customers with a monthly allowance of 300 minutes within the Local Service Area.
- (B) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (C) If the monthly allowance of 300 local minutes is not reached, the full Package RMP3 tariff applies. Unused minutes will not be refundable or transferred to future months.
- (D) If the monthly allowance of 300 local minutes is exceeded, additional minutes will be charged in accordance with Section 24.8.7.
- (E) Long distance calls intra-island and interstate will be with Puerto Rico Telephone Company, Inc.
- (F) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package RMP3, except that service connection charges do not apply for the new line included in the Bundle.
- (G) The customer has the option to subscribe to Package RMP3 with a contract of 1 or 2 year. With the option of 1 year the customer will have to pay the 50% of installation and activation charge and with the option of 2 years will not have to pay installation and activation charge. A deposit of \$20.00 may be required to the client on both options (1 or 2 years). The voluntary or involuntary cancellation of the broadband access service to the Internet before the expiration of the contract will entail a penalty for early cancellation according to the terms and conditions of the contract

<sup>1</sup> Subscription to internet service is required for package RMP3

<sup>2</sup>In cases where the customer avails to a 1 or 2-year contract for the RMP3 promotional offer, the WI-FI modem will be included.

<sup>3</sup>If the customer does not avail to a contract for this promotion, a \$30.00 charge will apply for the WI-FI modem.

(N)

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers(Cont.)

I. Residential Promotional Plans (Cont.):

24.7.5 Package RMP3 Terms and Conditions <sup>1, 2, 3</sup>

- (H) If the customer selects the non-contractual option with Package RMP3 installation and activation charges will shall apply. A verification credit will not be required to the customer. An advance payment equal to a one (1) month rent will be required for the selected plan.
- (I) Rates and charges applicable to Package RMP3 are included in Section 24.8.7.
- (J) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (K) This offer is for residential customers only. The period of this promotional offer is from August 1<sup>st</sup>, 2019 to October 29, 2019. Effective October 30, 2019 this promotional offer will not be available for new subscriptions.
- (L) The package includes the Subscriber Line Charge (SLC) of \$6.50.

<sup>1</sup> Subscription to internet service is required for package RMP3.

<sup>2</sup>In cases where the customer avails to a 1 or 2-year contract for the RMP3 promotional offer, the WI-FI modem will be included.

<sup>3</sup>If the customer does not avail to a contract for this promotion, a \$30.00 charge will apply for the WI-FI modem.

(N)

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

I. Residential Promotional Plans (Cont.):

24.7.6 Package RUP4 Terms and Conditions<sup>1, 2, 3, 4</sup>

- (A) Package RUP4 is an optional single line residential only Bundle service that provides customers with the following features and services:
  - 1) Call Forwarding
  - 2) Three Way Calling
  - 3) Caller ID Plus Name and Number
  - 4) Call Waiting
  - 5) Anonymous Call Rejection
  - 6) Return Call
  - 7) Speed Calling, 30 Numbers Capacity
  - 8) Distinctive Ringing
  - 9) Repeat Call
- (B) Those customers that have particular circumstances decide not have the services describe on section 24.70.6(A) it may request this package without this services.
- (C) Package RUP4 includes unlimited monthly calls in the local service area.
- (D) Package RUP4 includes unlimited direct distance dialing (DDD) intra-island long distance calls service.
- (E) The customer has the option to subscribe to Package RUP4 with a contract of 1 or 2 year. With the option of 1 year the customer will have to pay the 50% of installation and activation charge and with the option of 2 years will not have to pay installation and activation charge. A deposit of \$20.00 may be required to the client on both options (1 or 2 years). The voluntary or involuntary cancellation of the residential telephone service, or the grouped service with the broadband access service to the Internet before the expiration of the contract, will entail a penalty for early cancellation according to the terms and conditions of the contract.
- (F) Long distance calls intra-island and interstate will be with Puerto Rico Telephone Company, Inc.
- (G) If the customer selects the non-contractual option with Package RUP4 installation and activation charges will shall apply. A verification credit will not be required to the customer. An advance payment equal to a one (1) month rent will be required for the selected plan.

<sup>1</sup> The subscription to internet service is required for package RUP4.

<sup>2</sup>In cases where the customer avails to a 1 or 2-year contract for the RUP4 promotional offer, the WI-FI modem will be included.

<sup>3</sup>If the customer does not avail to a contract for this promotion, a \$30.00 charge will apply for the WI-FI modem.

<sup>4</sup> With the RUP4 package the maintenance contract service is included for the period of this promotion.

(N)

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

(N)

I. Residential Promotional Plans (Cont.):

24.7.6 Package RUP4 Terms and Conditions (Cont.)<sup>1, 2, 3, 4</sup>

- (H) The following types of calls do not qualify to be included as Unlimited Local calls or Unlimited DDD intra-island long distance calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (I) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package RUP4, except that service connection charges do not apply for the new line included in the Bundle.
- (J) Rates and charges applicable to Package RUP4 are included in Section 24.8.7.
- (K) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (L) This offer is for residential customers only. The period of this promotional offer is from August 1<sup>st</sup>, 2019 to October 29, 2019. Effective October 30, 2019 this promotional offer will not be available for new subscriptions.
- (M) The package price the Subscriber Line Charge (SLC) of \$6.50.

<sup>1</sup> Subscription to internet service should be required for package RUP4.

<sup>2</sup>In cases where the customer avails to a 1 or 2-year contract for the RUP4 promotional offer, the WI-FI modem will be included.

<sup>3</sup>If the customer does not avail to a contract for this promotion, a \$30.00 charge will apply for the WI-FI modem

<sup>4</sup> With RUP4 package a maintenance contract service is included for the period of this promotion.

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

I. Residential Promotional Plans (Cont.):

24.7.7 Package RUP6 Terms and Conditions<sup>1 & 2</sup>

(A) Package RUP6 is an optional single line residential only Bundle service that provides customers with the following features and services:

- 1) Call Forwarding
- 2) Three Way Calling
- 3) Caller ID Plus Name and Number
- 4) Call Waiting
- 5) Anonymous Call Rejection
- 6) Return Call
- 7) Speed Calling, 30 Numbers Capacity
- 8) Distinctive Ringing
- 9) Repeat Call

(B) Package RUP6 includes unlimited monthly calls in the local service area.

(C) Package RUP6 includes unlimited direct distance dialing (DDD) intra-island long distance calls service.

(D) Package RUP6 customers will be required to subscribe to this service for a period of one (1) year (12 months).

(E) If the customer chooses to disconnect the service prior to the completion of the contract period, the customer will pay to the Company a penalty of \$150.00 dollars.

(F) The following types of calls do not qualify to be included as Unlimited Local calls or Unlimited DDD intra-island long distance calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(G) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package RUP6, except that service connection charges do not apply for the new line included in the Bundle.

(H) Rates and charges applicable to Package RUP6 are included in Section 24.8.7.

<sup>1</sup> Package RUP6 includes a maintenance contract.

<sup>2</sup> During this promotional offer will be provided a free Wi-Fi modem to customers that subscribe to package RUP6 with internet included.

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

I. Residential Promotional Plans (Cont.):

24.7.7 Package RUP6 Terms and Conditions (Cont.)<sup>1 & 2</sup>

- (I) This offer is for residential customers only. The period of this promotional offer is from April 2, 2014 to June 16, 2014. Effective June 17, 2014 this promotional offer will not be available for new subscriptions.
  
- (J) The package price includes FUSC, PRUSF and SLC associated only with the services included in the package price. If the customer purchases additional services, FUSC, PRUSF and SLC charges resulting from the purchase of these additional services will be billed.

<sup>1</sup>Package RUP6 includes a maintenance contract.

<sup>2</sup>During this promotional offer will be provided a free Wi-Fi modem to customers that subscribe to package RUP6 with internet included.

(M)

(M)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

I. Residential Promotional Plans (Cont.):

24.7.8 Package RUP7 Terms and Conditions<sup>1 & 2</sup>

(A) Package RUP7 is an optional single line residential only Bundle service that provides customers with the following features and services:

- 1) Call Forwarding
- 2) Three Way Calling
- 3) Caller ID Plus Name and Number
- 4) Call Waiting
- 5) Anonymous Call Rejection
- 6) Return Call
- 7) Speed Calling, 30 Numbers Capacity
- 8) Distinctive Ringing
- 9) Repeat Call

(B) Package RUP7 includes unlimited monthly calls in the local service area.

(C) Package RUP7 includes unlimited direct distance dialing (DDD) intra-island long distance calls service.

(D) Package RUP7 customers will be required to subscribe to this service for a period of one (1) year (12 months).

(E) If the customer chooses to discontinue service prior to the completion of the contract period, the customer must pay the month given free of charge and a penalty of \$150.00.

(F) The following types of calls do not qualify to be included as Unlimited Local calls or Unlimited DDD intra-island long distance calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and Infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services, corresponding charges will apply.

<sup>1</sup>Package RUP7 includes a maintenance contract.

<sup>2</sup> A modem was included during this promotional offer to customers that include internet service with the chosen Telephony Tariff. This promotional offer includes the first month free of charge.

(M)

(M)



**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

I. Residential Promotional Plans (Cont.):

24.7.8 Package RUP7 Terms and Conditions (Cont.)<sup>1 & 2</sup>

- (G) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package RUP7, except that service connection charges do not apply for the new line included in the Bundle.
- (H) Rates and charges applicable to Package RUP7 are included in Section 24.8.7.
- (I) This offer is for residential customers only. The period of this promotional offer is from December 23, 2013 to January 23, 2014. Effective January 24, 2014 this promotional offer will not be available for new subscriptions.
- (J) The package price includes FUSC, PRUSF and SLC associated only with the services included in the package price. If the customer purchases additional services, FUSC, PRUSF and SLC charges resulting from the purchase of these additional services will be billed.

(M)

(M)

<sup>1</sup>Package RUP7 includes a maintenance contract.

<sup>2</sup> A modem was included during this promotional offer to customers that include internet service with the chosen Telephony Tariff. This promotional offer includes the first month free of charge.

(M)

(M)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers(Cont.)

I. Residential Promotional Plans (Cont.):

24.7.9 Package RMP8 Terms and Conditions <sup>1, 2, 3</sup>

- (A) Package RMP8 is an optional residential only single line Bundle service that provides customers with a monthly allowance of 300 minutes within the Local Service Area.
- (B) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and Infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services, corresponding charges will apply.
- (C) If the monthly allowance of 300 local minutes is not reached, the full Package RMP8 tariff applies. Unused minutes will not be refundable or transferred to future months.
- (D) If the monthly allowance of 300 local minutes is exceeded, additional minutes will be charged in accordance with Section 24.8.7.
- (E) Long distance calls intra-island and interstate will be with Puerto Rico Telephone Company, Inc.
- (F) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package RMP8, except that service connection charges do not apply for the new line included in the Bundle.
- (G) The customer has the option to subscribe to Package RMP8 with a contract of 1 or 2 year. With the option of 1 year the customer will have to pay the 50% of installation and activation charge and with the option of 2 years will not have to pay installation and activation charge. A deposit of \$20.00 may be required to the client on both options (1 or 2 years). The voluntary or involuntary cancellation of the broadband access service to the Internet before the expiration of the contract will entail a penalty for early cancellation according to the terms and conditions of the contract

<sup>1</sup> Subscription to internet service is required for package RMP8

<sup>2</sup>In cases where the customer avails to a 1 or 2-year contract for the RMP8 promotional offer, the WI-FI modem will be included.

<sup>3</sup>If the customer does not avail to a contract for this promotion, a \$30.00 charge will apply for the WI-FI modem.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

I. Residential Promotional Plans (Cont.):

24.7.10 Package RMP8 Terms and Conditions <sup>1, 2, 3</sup>

- (H) If the customer selects the non-contractual option with Package RMP8 installation and activation charges will shall apply. A verification credit will not be required to the customer. An advance payment equal to a one (1) month rent will be required for the selected plan.
- (I) Rates and charges applicable to Package RMP8 are included in Section 24.8.7.
- (J) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (K) This offer is for residential customers only. The period of this promotional offer is from November 27, 2020 to February 24, 2021. Effective February 25, 2021 this promotional offer will not be available for new subscriptions.
- (L) The package includes the Subscriber Line Charge (SLC) of \$6.50.

<sup>1</sup> Subscription to internet service is required for package RMP8.

<sup>2</sup>In cases where the customer avails to a 1 or 2-year contract for the RMP8 promotional offer, the WI-FI modem will be included.

<sup>3</sup>If the customer does not avail to a contract for this promotion, a \$30.00 charge will apply for the WI-FI modem.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

I. Residential Promotional Plans (Cont.):

24.7.11 Package RUP9 Terms and Conditions<sup>1</sup>

- (A) Package RUP9 is an optional single line residential only Bundle service that provides customers with the following features and Customs Services:
  - 1) Call Forwarding
  - 2) Three Way Calling
  - 3) Caller ID Plus Name and Number
  - 4) Call Waiting
  - 5) Anonymous Call Rejection
  - 6) Return Call
  - 7) Speed Calling, 30 Numbers Capacity
  - 8) Distinctive Ringing
  - 9) Repeat Call
- (B) Those customers that have particular circumstances decide not have the services describe on section 24.7.11(A) it may request this package without this services.
- (C) Package RUP9 includes unlimited monthly calls in the local service area.
- (D) Package RUP9 includes unlimited direct distance dialing (DDD) intra-island long distance calls service.
- (E) The customer has the option to subscribe to Package RUP9 with a contract of 1 or 2 year. With the option of 1 year the customer will have to pay the 50% of installation and activation charge and with the option of 2 years will not have to pay installation and activation charge. A deposit of \$20.00 may be required to the client on both options (1 or 2 years). The voluntary or involuntary cancellation of the residential telephone service, or the grouped service with the broadband access service to the Internet before the expiration of the contract, will entail a penalty for early cancellation according to the terms and conditions of the contract.
- (F) Long distance calls intra-island and interstate will be with Puerto Rico Telephone Company, Inc.
- (G) If the customer selects the non-contractual option with Package RUP9 installation and activation charges will shall apply. A verification credit will not be required to the customer. An advance payment equal to a one (1) month rent will be required for the selected plan.

<sup>1</sup> With the RUP9 package the maintenance contract service will be included for the period of this promotion.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

I. Residential Promotional Plans (Cont.):

24.7.11 Package RUP9 Terms and Conditions (Cont.)<sup>1</sup>

- (H) The following types of calls do not qualify to be included as Unlimited Local calls or Unlimited DDD intra-island long distance calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services, corresponding charges will apply.
- (I) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package RUP9, except that service connection charges do not apply for the new line included in the Bundle.
- (J) Rates and charges applicable to Package RUP9 are included in Section 24.8.7.
- (K) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (L) This offer is for residential customers only. The period of this promotional offer is from November 27, 2020 to February 24, 2021. Effective February 25, 2021, this promotional offer will not be available for new subscriptions.
- (M) The package price the Subscriber Line Charge (SLC) of \$6.50.

<sup>1</sup> With RUP9 package a maintenance contract service will be included for the period of this promotion.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)**

**I. Residential Promotional Plans (Cont.):**

**24.7.12 Package RUP10 Terms and Conditions<sup>1,2,3,4</sup>**

(A) Package RUP10 is an optional single line residential only Bundle service that provides customers with the following features and Customs Services:

- 1) Call Forwarding
- 2) Three Way Calling
- 3) Caller ID Plus Name and Number
- 4) Call Waiting
- 5) Anonymous Call Rejection
- 6) Return Call
- 7) Speed Calling, 30 Numbers Capacity
- 8) Distinctive Ringing
- 9) Repeat Call

(B) Those customers that have particular circumstances decide not have the services describe on section 24.7.12(A) it may request this package without this services.

(C) Package RUP10 includes unlimited monthly calls in the local service area.

(D) Package RUP10 includes unlimited direct distance dialing (DDD) intra-island long distance calls service.

(E) Package RUP10 includes unlimited direct distance dialing (DDD) interstate long distance calls service

(F) The customer has the option to subscribe to Package RUP10 with a contract of 1 or 2 year. With the option of 1 year the customer will have to pay the 50% of installation and activation charge and with the option of 2 years will not have to pay installation and activation charge. A deposit of \$20.00 may be required to the client on both options (1 or 2 years). The voluntary or involuntary cancellation of the residential telephone service, or the grouped service with the broadband access service to the Internet before the expiration of the contract, will entail a penalty for early cancellation according to the terms and conditions of the contract.

(G) Long distance calls intra-island and interstate will be with Puerto Rico Telephone Company, Inc.

(H) If the customer selects the non-contractual option with Package RUP10 installation and activation charges will shall apply. A verification credit will not be required to the customer. An advance payment equal to a one (1) month rent will be required for the selected plan.

<sup>1</sup> Subscription to internet service is required for package RUP10.

<sup>2</sup>In cases where the customer avails to a 1 or 2-year contract for the RUP10 promotional offer, the WI-FI modem will be included.

<sup>3</sup>If the customer does not avail to a contract for this promotion, a \$30.00 charge will apply for the WI-FI modem.

<sup>4</sup> With RUP10 package a maintenance contract service will be included for the period of this promotion.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

I. Residential Promotional Plans (Cont.):

24.7.12 Package RUP10 Terms and Conditions (Cont.)<sup>1,2,3,4</sup>

- (I) The following types of calls do not qualify to be included as Unlimited Local calls, Unlimited DDD intra-island and interstate long distance calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services, corresponding charges will apply.
- (J) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package RUP10, except that service connection charges do not apply for the new line included in the Bundle.
- (K) Rates and charges applicable to Package RUP10 are included in Section 24.8.7.
- (L) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (M) This offer is for residential customers only. The period of this promotional offer is from November 27, 2020 to February 24, 2021. Effective February 25, 2021 this promotional offer will not be available for new subscriptions.
- (N) The package price the Subscriber Line Charge (SLC) of \$6.50.

<sup>1</sup> Subscription to internet service is required for package RUP10.

<sup>2</sup>In cases where the customer avails to a 1 or 2-year contract for the RUP10 promotional offer, the WI-FI modem will be included.

<sup>3</sup>If the customer does not avail to a contract for this promotion, a \$30.00 charge will apply for the WI-FI modem.

<sup>4</sup> With RUP10 package a maintenance contract service will be included for the period of this promotion.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

(N)

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8 Measured and Unlimited Plan-Promotional Offers(Cont.)

II. Residential Promotional Plans (Cont.):

24.7.13 Package RMP11 Terms and Conditions <sup>1, 2, 3</sup>

- (A) Package RMP11 is an optional residential only single line Bundle service that provides customers with a monthly allowance of 100 minutes within the Local Service Area.
- (B) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and Infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services, corresponding charges will apply.
- (C) If the monthly allowance of 100 local minutes is not reached, the full Package RMP11 tariff applies. Unused minutes will not be refundable or transferred to future months.
- (D) If the monthly allowance of 100 local minutes is exceeded, additional minutes will be charged in accordance with Section 24.8.7.
- (E) Long distance calls intra-island and interstate will be with Puerto Rico Telephone Company, Inc.
- (F) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package RMP11, except that service connection charges do not apply for the new line included in the Bundle.
- (G) The customer has the option to subscribe to Package RMP11 with a contract of 1 or 2 year. With the option of 1 year the customer will have to pay the 50% of installation and activation charge and with the option of 2 years will not have to pay installation and activation charge. A deposit of \$20.00 may be required to the client on both options (1 or 2 years). The voluntary or involuntary cancellation of the broadband access service to the Internet before the expiration of the contract will entail a penalty for early cancellation according to the terms and conditions of the contract

<sup>1</sup> Subscription to internet service is required for package RMP11

<sup>2</sup>In cases where the customer avails to a 1 or 2-year contract for the RMP11 promotional offer, the WI-FI modem will be included.

<sup>3</sup>If the customer does not avail to a contract for this promotion, a \$30.00 charge will apply for the WI-FI modem.

(N)



**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Residential Promotional Plans (Cont.):

24.7.13 Package RMP11 Terms and Conditions <sup>1, 2, 3</sup>

- (H) If the customer selects the non-contractual option with Package RMP11 installation and activation charges will shall apply. A verification credit will not be required to the customer. An advance payment equal to a one (1) month rent will be required for the selected plan.
- (I) Rates and charges applicable to Package RMP11 are included in Section 24.8.7.
- (J) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (K) This offer is for residential customers only. The period of this promotional offer is from March 30, 2021 to June 27, 2021. Effective June 28, 2021 this promotional offer will not be available for new subscriptions.
- (L) Package RMP11 not include Customs Services.
- (M) The package includes the Subscriber Line Charge (SLC) of \$6.50.

<sup>1</sup> Subscription to internet service is required for package RMP11.

<sup>2</sup>In cases where the customer avails to a 1 or 2-year contract for the RMP11 promotional offer, the WI-FI modem will be included.

<sup>3</sup>If the customer does not avail to a contract for this promotion, a \$30.00 charge will apply for the WI-FI modem.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans:

24.7.6 Package BMP1 Terms and Conditions:<sup>1</sup>

(A) Package BMP1 is an optional Small and Medium Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent.
- 2) A monthly allowance of 300 minutes of:<sup>2</sup>
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intra-island long distance calls by PRTC customers.
  - (c) Direct Distance Dialing (DDD) interstate long distance calls by Company customers for which the Company is responsible for terminating the calls. These interstate calls are only those originating in Puerto Rico and terminating in locations subject to the jurisdiction of the FCC. Calls to locations beyond the jurisdiction of the FCC is classified as International and such calls are not included as part of the 300 minutes allowance.

(B) All or any combination of the following customer Calling Local Services:

- 1) Caller ID Plus Name and Number
- 2) Call Forwarding
- 3) Anonymous Call Rejection

(C) Package BMP1 is available to small and medium business customers presubscribed to the Company for intra-island, interstate and international services.

(D) If the monthly allowance of 300 minutes is not reached, the full Package BMP1 tariff applies. Unused minutes will not be refundable or transferred to the future months.

(E) If the monthly allowance of 300 minutes is exceeded, additional minutes are charged in accordance with Section 24.8.7.

(F) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(G) The minimum service period is one (1) year with a contract.

<sup>1</sup> Subscription to internet service is required for these promotional offers and includes a maximum of 5 e-mail accounts, during this promotional offer a WI-FI modem will be included.

<sup>2</sup>Monthly allowance of minutes includes only local, intraisland and interstate calls.

(N)

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.6 Package BMP1 Terms and Conditions (Cont.):<sup>1& 2</sup>

- (H) Should the customer choose to discontinue the service prior to the completion of the minimum period; a penalty will apply equal to the total of the remaining months not billed in the minimum period.
- (I) Installation and activation charges do not apply to customers who subscribe to package BMP1. Deposits and SLC charges applies.
- (J) Rates and charges applicable to Package BMP1 are included in Section 24.8.7.
- (K) This offer is for business customers only. The period of this promotional offer is from October 25, 2015 to January 22, 2016. Effective January 23, 2016 this promotional offer will not be available for new subscriptions.

24.7.7 Package BMP2 Terms and Conditions:<sup>1</sup>

- (A) Package BMP2 is an optional Small and Medium Business Bundle service that provides customers with a combination of the following services and/or features:
  - 1) Basic Line Rent.
  - 2) A monthly allowance of 500 minutes of:<sup>2</sup>
    - (a) Local calls
    - (b) Direct Distance Dialing (DDD) intra-island long distance calls by PRTC customers
    - (c) Direct Distance Dialing (DDD) interstate long distance calls by Company customers for which the Company is responsible for terminating the calls. These interstate calls are only those originating in Puerto Rico and terminating in locations subject to the jurisdiction of the FCC. Calls to locations beyond the jurisdiction of the FCC is classified as International and such calls are not included as part of the 500 minutes allowance.
- (B) All or any combination of the following customer Calling Local Services:
  - 1) Caller ID Plus Name and Number
  - 2) Call Forwarding
  - 3) Anonymous Call Rejection
- (C) Package BMP2 is available to small and medium business customers presubscribed to the Company for intra-island, interstate and international services.
- (D) If the monthly allowance of 500 minutes is not reached, the full Package BMP2 tariff applies. Unused minutes will not be refundable or transferred to the future months.

<sup>1</sup> Subscription to internet service is required for these promotional offers and includes a maximum of 5 e-mail accounts, during this promotional offer a WI-FI modem will be included.

<sup>2</sup>Monthly allowance of minutes includes only local, intrainland and interstate calls.

(N)

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.7 Package BMP2 Terms and Conditions (Cont.):<sup>1</sup>

- (E) If the monthly allowance of 500 minutes is exceeded, additional minutes are charged in accordance with Section 24.8.7.
- (F) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (G) The minimum service period is one (1) year with a contract.
- (H) Should the customer choose to discontinue the service prior to the completion of the minimum period; a penalty will apply equal to the total of the remaining months not billed in the minimum period.
- (I) Installation and activation charges do not apply to customers who subscribe to package BMP2. Deposits and SLC charges applies.

(N)

<sup>1</sup> Subscription to internet service is required for these promotional offers and includes a maximum of 5 e-mail accounts, during this promotional offer a WI-FI modem will be included

<sup>2</sup>Monthly allowance of minutes includes only local, intrainland and interstate calls.

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.7 Package BMP2 Terms and Conditions (Cont.):<sup>1&2</sup>

(J) Rates and charges applicable to Package BMP2 are included in Section 24.8.7.

(K) This offer is for business customers only. The period of this promotional offer is from October 25, 2015 to January 22, 2016. Effective January 23, 2016 this promotional offer will not be available for new subscriptions.

24.7.8 Package BUP3 Terms and Conditions:<sup>1 & 3</sup>

(A) Package BUP3 is an optional Small and Medium Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent.
- 2) Unlimited Flat Rate for:
  - a) Local Calls
  - b) Direct Distance Dialing (DDD) intra-island long distance calls by PRTC customers
  - c) Direct Distance Dialing (DDD) interstate long distance calls by Company customers for which the Company is responsible for terminating the calls. These interstate calls are only those originating in Puerto Rico and terminating in locations subject to the jurisdiction of the FCC. Calls to locations beyond the jurisdiction of the FCC are classified as International and such calls are not included as part of the unlimited calls service.

(B) All or any combination of the following customer Calling Local Services:

- 1) Call Forwarding
- 2) Three Way Calling
- 3) Caller ID Plus Name and Number
- 4) Call Waiting
- 5) Anonymous Call Rejection

(C) Package BUP3 is available to small and medium business customers presubscribed to the Company for intra-island, interstate and international services.

<sup>1</sup>Subscription to internet service is required for these promotional offers and includes a maximum of 5 e-mail accounts, during this promotional offer a WI-FI modem will be included.

<sup>2</sup>Monthly allowance of minutes includes only local, intraisland and interstate calls.

<sup>3</sup>Charges for services such as Call Waiting, Call forwarding, Caller ID, Three Way Calling & Anonymous Call will not apply to customers that subscribe to Packages BUP3.

(N)

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.8 Package BUP3 Terms and Conditions (Cont.):<sup>1 & 3</sup>

- (D) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (E) The minimum service period is one (1) year with a contract.
- (F) Should the customer choose to discontinue the service prior to the completion of the minimum period; a penalty will apply equal to the total of the remaining months not billed in the minimum period.
- (G) Installation and activation charges do not apply to customers who subscribe to package BUP3. Deposits and SLC charges applies.
- (H) Rates and charges applicable to Package BUP3 are included in Section 24.8.7.
- (I) This offer is for business customers only. The period of this promotional offer is from October 25, 2015 to January 22, 2016. Effective January 23, 2016 this promotional offer will not be available for new subscriptions.

24.7.9 Package BMP4 Terms and Conditions:<sup>1</sup>

- (A) Package BMP4 is an optional Small and Medium Business Bundle service that provides customers with a combination of the following services and/or features:
  - 1) Basic Line Rent.
  - 2) A monthly allowance of 1,000 minutes of:<sup>2</sup>
    - 1) Local calls
    - 2) Direct Distance Dialing (DDD) intra island long distance calls by PRTC customers
    - 3) Direct Distance Dialing (DDD) interstate long distance calls by Company customers for which the Company is responsible for terminating the calls. These interstate calls are only those originating in Puerto Rico and terminating in locations subject to the jurisdiction of the FCC. Calls to locations beyond the jurisdiction of the FCC is classified as International and such calls are not included as part of the 1,000 minutes allowance.

<sup>1</sup>Subscription to internet service is required for these promotional offers and includes a maximum of 5 e-mail accounts, during this promotional offer a WI-FI modem will be included.

<sup>2</sup>Monthly allowance of minutes includes only local, intrainland and interstate calls.

<sup>3</sup>Charges for services such as Call Waiting, Call forwarding, Caller ID, Three Way Calling & Anonymous Call will not apply to customers that subscribe to Packages BUP3.

(N)

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.9 Package BMP4 Terms and Conditions (Cont.):<sup>1</sup>

- (B) All or any combination of the following customer Calling Local Services:
  - 1) Caller ID Plus Name and Number
  - 2) Call Forwarding
  - 3) Anonymous Call Rejection
- (C) Package BMP4 is available to small and medium business customers presubscribed to the Company for intra-island, interstate and international services.
- (D) If the monthly allowance of 1,000 minutes is not reached, the full Package BMP4 tariff applies. Unused minutes will not be refundable or transferred to the future months.
- (E) If the monthly allowance of 1,000 minutes is exceeded, additional minutes are charged in accordance with Section 24.8.7.
- (F) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (G) The minimum service period is one (1) with a contract.
- (H) Should the customer choose to discontinue the service prior to the completion of the minimum period; a penalty will apply equal to the total of the remaining months not billed in the minimum period.
- (I) Installation and activation charges do not apply to customers who subscribe to package BMP4. Deposits and SLC charges applies.
- (J) Rates and charges applicable to Package BMP4 are included in Section 24.8.7.
- (K) This offer is for business customers only. The period of this promotional offer is from October 25, 2015 to January 22, 2016. Effective January 23, 2016 this promotional offer will not be available for new subscriptions.

<sup>1</sup>Subscription to internet service is required for these promotional offers and includes a maximum of 5 e-mail accounts, during this promotional offer a WI-FI modem will be included.

(N)  
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 (N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.10 Package BUP5 Terms and Conditions:<sup>1 & 2</sup>

(A) Package BUP5 is an optional Small and Medium Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent.
- 2) Unlimited Flat Rate for:
  - a) Local Calls
  - b) Direct Distance Dialing (DDD) intra-island long distance calls by PRTC customers

(B) All or any combination of the following customer Calling Local Services:

- 1) Call Forwarding
- 2) Three Way Calling
- 3) Caller ID Plus Name and Number
- 4) Call Waiting
- 5) Anonymous Call Rejection

(C) Package BUP5 is available to small and medium business customers presubscribed to the Company for intra-island and interstate services.

(D) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(E) The minimum service period is one (1) year with a contract.

(F) Should the customer choose to discontinue the service prior to the completion of the minimum period; a penalty will apply equal to the total of the remaining months not billed in the minimum period.

(G) Installation and activation charges do not apply to customers who subscribe to package BUP5. Deposits and SLC charges applies.

(H) Rates and charges applicable to Package BUP5 are included in Section 24.8.7.

(I) This offer is for business customers only. The period of this promotional offer is from October 25, 2015 to January 22, 2016. Effective January 23, 2016 this promotional offer will not be available for new subscriptions.

<sup>1</sup> Subscription to the internet service is required for this promotional offer at speeds of 2, 3, 4 and 5 Mbps and includes a maximum of 5 e-mail accounts. During this promotional offer a WI-FI modem will be included.

<sup>2</sup>Charges for services such as Call Waiting, Call forwarding, Caller ID, Three Way Calling & Anonymous Call will not apply to customers that subscribe to Packages BUP5.

(N)

(N)



**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.11 Package BMP6 Terms and Conditions:

- (A) Package BMP6 is an optional Business Bundle service that provides Customers with a combination of the following services and/or features:
  - 1) Basic Line Rent
  - 2) A monthly allowance of 500, 1,000, 3,000, 5,000, 10,000, 25,000, 50,000, 100,00, 250,000, 500,000, 750,000 or 1,000,000 minutes of:
    - (a) Local calls
    - (b) Direct Distance Dialing (DDD) in-aisland calls
    - (c) Interstate calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent.
    - (d) International calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent according to the predetermined world plan.
- (B) Package BMP6 is available to Business Customers.
- (C) Measured Tariffs do not include Vertical Services.
- (D) The monthly allowance of minutes of the Main Line can be shared with additional measured lines included in this tariff, which will consume from the monthly allowance and would not include additional minutes per line.
- (E) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.
- (F) If the monthly allowance is not reached, the full tariff applies. Unused minutes will not be accumulated, transferred or granted credit for these unused minutes.
- (G) The minimum service period contract is 12 months (1 year). Also will be available 24 months (2 year) contract. Upon contract termination will be renewable on a monthly basis.

(N)  
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 (N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.11 Package BMP6 Terms and Conditions (Cont.):

- (H) The voluntary or involuntary suspension of the services before the expiration of the contract of this package will entail a penalty for early cancellation according to the terms and conditions of the service contract.
- (I) Subscribers with 1 year contracts the installation charge and the service order process charge will have a 50% discount. Subscribers with 2 year contract the installation charge and the service order process charge will not apply. Deposits and access charge will apply.
- (J) Rates and charges applicable to Package BMP6 are included in Section 24.8.7.
- (K) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (L) This offer is for business customers only. The period of this promotional offer is from January 17, 2019 to April 16, 2019. Effective April 17, 2019 this promotional offer will not be available for new subscriptions.

(N)

(N)



**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.12 Package BUP7 Terms and Conditions (Cont.)<sup>1</sup>

- (F) If the monthly allowance unlimited minutes is not reached, the full tariff applies. Unused minutes will not be accumulate, transferred or grant a credit for these unused minutes.
- (G) The minimum service period contract is 12 month (1 year). Also will be available 24 months (2 year) contract. These contracts are auto renewal.
- (H) Maximum of 3 additional lines per Main Line unlimited minutes for a total of 4 unlimited lines per account.
- (I) A penalty will apply for early cancellation before the completion of the contract. Penalty will be equal to the total of the remaining months not billed in the period contract chosen.
- (J) Subscribers with 1 year contracts the installation charge and the service order charge will have a 50% discount. Subscribers with 2 years contract the installation charge and the service order charge will not applied. Deposits and access charge will apply.
- (K) Rates and charges applicable to Package BUP7 are included in Section 24.8.7.
- (L) This offer is for business customers only. The period of this promotional offer is from November 27, 2013 to February 24, 2014. Effective February 25, 2014 this promotional offer will not be available for new subscriptions.

(N)

(N)

<sup>1</sup>Package BUP7 includes a maintenance contract

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.13 Package BUP8 Terms and Conditions <sup>1, 2 & 3</sup>

(N)

(A) Package BUP8 is an optional Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Unlimited Rate minutes for :
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intraisland calls
  - (c) Interstate calls are not included on the monthly allowance of unlimited minutes and additional charges applied in addition to the monthly rent.
  - (d) International calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent according to the predetermined world plan.

(B) Package BUP8 is available to Business.

(C) Package BUP8 included all or any combination of the following Specialized Services:

- 1) Call Forwarding
- 2) Three Way Calling
- 3) Caller ID Plus Name and Number
- 4) Call Waiting
- 5) Anonymous Call Rejection

(D) The monthly allowance of minutes of the Main Line can't be share with additional unlimited lines. The additional unlimited lines included individual unlimited minutes.

(E) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

<sup>1</sup> Package BUP8 may be require a subscription to internet service in such case, includes a maximum of 5 e-mail accounts; during this promotional offer a Wi-Fi modem will be included.

<sup>2</sup>Package BUP8 includes a maintenance contract.

<sup>3</sup>Package BUP8 includes voice mail.

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)**

**II. Business Promotional Plans (Cont.):**

**24.7.13 Package BUP8 Terms and Conditions (Cont.) <sup>1, 2 & 3</sup>**

- (F) If the monthly allowance unlimited minutes is not reached, the full tariff applies. Unused minutes will not be accumulate, transferred or grant a credit for these unused minutes.
- (G) The minimum service period contract is 12 month (1 year). Also will be available 24 months (2 year) contract. Upon contract termination will be renewable on a monthly basis.
- (H) Maximum of 3 additional lines per Main Line unlimited minutes for a total of 4 unlimited lines per account.
- (I) A penalty will apply for early cancellation before the completion of the contract. Penalty will be equal to the total of the remaining months not billed in the period contract chosen.
- (J) Subscribers with 1 year contracts the installation charge and the service order process charge will have a 50% discount. Subscribers with 2 years contract the installation charge and the service order process charge will not applied. Deposits and access charge will apply.
- (K) Rates and charges applicable to Package BUP8 are included in Section 24.8.7.
- (L) This offer is for business customers only. The period of this promotional offer is from November 17, 2015 to February 14, 2016. Effective February 15, 2016 this promotional offer will not be available for new subscriptions.

(N)

(N)

(N)

<sup>1</sup> Package BUP8 may be require a subscription to internet service in such case, includes a maximum of 5 e-mail accounts; during this promotional offer a Wi-Fi modem will be included.

<sup>2</sup>Package BUP8 includes a maintenance contract.

<sup>3</sup>Package BUP8 includes voice mail.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)**

**II. Business Promotional Plans (Cont.):**

**24.7.14 Package BUP9 Terms and Conditions:<sup>1</sup>**

(A) Package BUP9 is an optional Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Package includes Five (5) Business Lines.
- 3) Unlimited Rate minutes for :
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intraisland calls
  - (c) Interstate calls are not included on the monthly allowance of unlimited minutes and additional charges applied in addition to the monthly rent.
  - (d) International calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent according to the predetermined world plan.

(B) Package BUP9 is available to Business.

(C) Package BUP9 included all or any combination of the following Specialized Services:

- 1) Call Forwarding
- 2) Three Way Calling
- 3) Caller ID Plus Name and Number
- 4) Call Waiting
- 5) Anonymous Call Rejection

(D) Each additional line on Package BUP9 included individual minutes per line.

(E) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

<sup>1</sup>Package BUP9 includes a maintenance contract.

(N)

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.14 Package BUP9 Terms and Conditions (Cont.)<sup>1</sup>

- (F) If the monthly allowance unlimited minutes is not reached, the full tariff applies. Unused minutes will not be accumulate, transferred or grant a credit for these unused minutes.
- (G) The minimum service period contract is 12 month (1 year). Also will be available 24 months (2 year) contract. Upon contract termination will be renewable on a monthly basis.
- (H) Maximum and minimum of Package BUP9 is of five (5) lines. Additional Unlimited Lines will not be adding to this package.
- (I) A penalty will apply for early cancellation before the completion of the contract. Penalty will be equal to the total of the remaining months not billed in the period contract chosen.
- (J) Subscribers with 1 year contracts the installation charge and service order process charge will have a 50% discount. Subscribers with 2 years contract the installation charge and the service order process charge will not applied. Deposits and access charge will apply.
- (K) Rates and charges applicable to Package BUP9 are included in Section 24.8.7.
- (L) This offer is for business customers only. The period of this promotional offer is from November 17, 2015 to February 14, 2016. Effective February 15, 2016 this promotional offer will not be available for new subscriptions.

(N)

<sup>1</sup>Package BUP9 includes a maintenance contract.

(N)



**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.15 Package BUP10 Terms and Conditions:<sup>1</sup>

(A) Package BUP10 is an optional Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Package includes Ten (10) Business Lines.
- 3) Unlimited Rate minutes for :
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intraisland calls
  - (c) Interstate calls are not included on the monthly allowance of unlimited minutes and additional charges applied in addition to the monthly rent.
  - (d) International calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent according to the predetermined world plan.

(B) Package BUP10 is available to Business.

(C) Package BUP10 included all or any combination of the following Specialized Services:

- 6) Call Forwarding
- 7) Three Way Calling
- 8) Caller ID Plus Name and Number
- 9) Call Waiting
- 10) Anonymous Call Rejection

(D) Each additional line on Package BUP10 included individual minutes per line.

(E) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

<sup>1</sup>Package BUP10 includes a maintenance contract

(N)

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.15 Package BUP10 Terms and Conditions (Cont.)<sup>1</sup>

- (F) If the monthly allowance unlimited minutes is not reached, the full tariff applies. Unused minutes will not be accumulate, transferred or grant a credit for these unused minutes.
- (G) The minimum service period contract is 12 month (1 year). Also will be available 24 months (2 year) contract. Upon contract termination will be renewable on a monthly basis.
- (H) Maximum and minimum of Package BUP10 is of Ten (10) lines. Additional Unlimited Lines will not be adding to this package.
- (I) A penalty will apply for early cancellation before the completion of the contract. Penalty will be equal to the total of the remaining months not billed in the period contract chosen.
- (J) Subscribers with 1 year contracts the installation charge and service order process charge will have a 50% discount. Subscribers with 2 years contract the installation charge and the service order process charge will not applied. Deposits and access charge will apply.
- (K) Rates and charges applicable to Package BUP10 are included in Section 24.8.7.
- (L) This offer is for business customers only. The period of this promotional offer is from November 17, 2015 to February 14, 2016. Effective February 15, 2016 this promotional offer will not be available for new subscriptions.

(N)

<sup>1</sup>Package BUP10 includes a maintenance contract

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.16 Package BUP11 Terms and Conditions<sup>1</sup>

(N)

(A) Package BUP11 is an optional Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Unlimited Rate minutes for :
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intraisland calls
  - (c) Interstate calls are included on the monthly allowance of unlimited minutes.
  - (d) International calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent according to the predetermined world plan.

(B) Package BUP11 is available to Business.

(C) Package BUP11 included all or any combination of the following Specialized Services:

- 1) Call Forwarding
- 2) Three Way Calling
- 3) Caller ID Plus Name and Number
- 4) Call Waiting
- 5) Anonymous Call Rejection

(D) The monthly allowance of minutes of the Main Line can't be share with additional unlimited lines. The additional unlimited lines included individual unlimited minutes.

(E) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

<sup>1</sup>Package BUP11 includes a maintenance contract

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

**24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)**

**II. Business Promotional Plans (Cont.):**

**24.7.16 Package BUP11 Terms and Conditions (Cont.)<sup>1</sup>**

- (F) If the monthly allowance unlimited minutes is not reached, the full tariff applies. Unused minutes will not be accumulate, transferred or grant a credit for these unused minutes.
- (G) The minimum service period contract is 12 month (1 year). Also will be available 24 months (2 year) contract. Upon contract termination will be renewable on a monthly basis.
- (H) Maximum of 3 additional lines per Main Line unlimited minutes for a total of 4 unlimited lines per account.
- (I) A penalty will apply for early cancellation before the completion of the contract. Penalty will be equal to the total of the remaining months not billed in the period contract chosen.
- (J) Subscribers with 1 year contracts the installation charge and the service order process charge will have a 50% discount. Subscribers with 2 years contract the installation charge and the service order process charge will not applied. Deposits and access charge will apply.
- (K) Rates and charges applicable to Package BUP11 are included in Section 24.8.7.
- (L) This offer is for business customers only. The period of this promotional offer is from November 17, 2015 to February 14, 2016. Effective February 15, 2016 this promotional offer will not be available for new subscriptions.

(N)

<sup>1</sup>Package BUP11 includes a maintenance contract

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

(N)

24.9 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans:

24.7.17 Package BMP12 Terms and Conditions:<sup>1</sup>

(A) Package BMP12 is an optional Small and Medium Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent.
- 2) A monthly allowance of 300 minutes of:
  - a. Local calls
  - b. Direct Distance Dialing (DDD) intra-island long distance calls.
  - c. Direct Distance Dialing (DDD) interstate long distance calls are not included as part of the 300 minutes allowance and have an additional charge of \$0.03 per minute.
  - d. International calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent according to the predetermined world plan.

(B) Package BMP12 not include Specialized Services:

(C) Package BMP12 is available to small and medium business customers subscribed to Claro.

(D) If the monthly allowance of 300 minutes is not reached, the full package tariff will be apply. Unused minutes will not be refundable or transferred to the future months.

(E) If the monthly allowance of 300 minutes is exceeded, additional minutes will be charge at \$0.03, per minute.

(F) The monthly allowance of minutes of the Main Line can't be share with additional lines.

(G) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

(H) The minimum service period is one (1) year with a contract. Also will be available two (2) years contract. The contract is auto renewable.

<sup>1</sup> Subscription to internet service may be required for these promotional offers.

(N)

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.17 Package BMP12 Terms and Conditions (Cont.):<sup>1</sup>

- (I) Should the customer choose to discontinue the service prior to the completion of the minimum period; a penalty will apply equal to the total of the remaining months not billed in the minimum period.
- (J) Subscribers with one (1) year contract, the installation and activation charges will have a 50% of discount. Subscribers with 2 years contract the installation charges will not applied. Deposits and SLC charges applies.
- (K) Rates and charges applicable to Package BMP1 are included in Section 24.8.7.
- (L) This offer is for business customers only. The period of this promotional offer is from October 1, 2015 to December 29, 2015. Effective December 30, 2015 this promotional offer will not be available for new subscriptions.

<sup>1</sup> Subscription to internet service may be required for these promotional offers.

**ADDITIONAL SERVICES TARIFF SCHEDULE  
 SECTION 24 – BUNDLED SERVICES**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.18 Package BMP13 Terms and Conditions<sup>1</sup>:

(A) Package BMP13 is an optional Business Bundle service that provides Customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) A monthly allowance of 300 minutes of:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intraisland calls
  - (c) Interstate calls are not included on the monthly allowance of 300 minutes and additional charges of \$0.03 per minute applied in addition to the monthly rent.
  - (d) International calls are not included on the monthly allowance of 300 minutes and additional charges applied in addition to the monthly rent according to the predetermined world plan.

(B) Measured Tariffs do not include Vertical Services.

(C) Package BMP13 is available to Business Customers subscribed to Claro.

(D) If the monthly allowance of 300 minutes is not reached, the full tariff applies. Unused minutes will not be accumulated, transferred or granted credit for these unused minutes.

(E) If the monthly allowance of 300 minutes is exceeded a charge of \$0.03 per minute will apply.

(F) The monthly allowance of minutes of the Main Line cannot be shared with additional measured lines included in this tariff, which will consume from the monthly allowance and would not include additional minutes per line.

(G) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

<sup>1</sup> This promotion will be offered with or without internet service. In cases where internet service is selected during this promotional offer a WI-FI modem is include.

(N)

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE**

**SECTION 24 – BUNDLED SERVICES**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.18 Package BMP13 Terms and Conditions (Cont.)<sup>1</sup>:

- (H) Package BMP13 is available without contract. The minimum service period contract is 12 months (1 year). Also will be available 24 months (2 year) contract. This contract is auto renewable.
- (I) The voluntary or involuntary suspension of the services before the expiration of the contract of this package will entail a penalty for early cancellation according to the terms and conditions of the service contract.
- (J) Subscribers with 1 year contracts the installation charge and the service order process charge will have a 50% discount. Subscribers with 2 years contract the installation charge will not apply. Deposits and access charges will apply.
- (K) Rates and charges applicable to Package BMP13 are included in Section 24.8.7.
- (L) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (M) This offer is for business customers only. The period of this promotional offer is from January 17, 2019 to April 16, 2019. Effective April 17, 2019 this promotional offer will not be available for new subscriptions.

(N)  
-----  
(N)

<sup>1</sup> This promotion will be offered with or without internet service. In cases where internet service is selected during this promotional offer a WI-FI modem is include.



**ADDITIONAL SERVICES TARIFF SCHEDULE**

**SECTION 24 – BUNDLED SERVICES**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.19 Package BUP14 Terms and Conditions<sup>1,2,3</sup>:

(A) Package BUP14 is an optional Business Bundle service that provides Customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Unlimited Rate minutes for:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intraisland calls
  - (c) Interstate calls are included on the unlimited minute's service of the monthly rent.
  - (d) International calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent according to the predetermined world plan.

(B) Package BUP14 is available to Business Customers subscribed to Claro.

(C) Package BUP14 will include the following Custom Calling Services:

- 1) Call Waiting
- 2) Selective Call Forwarding
- 3) Caller ID Plus Name and Number
- 4) Three Way Calling
- 5) Anonymous Call Rejection

(D) The monthly allowance of minutes of the Main Line cannot be shared with additional unlimited lines. The additional unlimited lines include individual unlimited minutes.

(E) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

<sup>1</sup> Subscription to internet service is required for this promotional offer and will include a maximum of 5 e-mail accounts. During this promotional offer a WI-FI modem is include.

<sup>2</sup>Package BUP14 a maintenance contract is including.

<sup>3</sup> For the period of the promotional offer, the voice mail service will not be offered for free.

(N)

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE**

**SECTION 24 – BUNDLED SERVICES**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.19 Package BUP14 Terms and Conditions (Cont.)<sup>1,2,3</sup>:

- (F) If the monthly allowance of unlimited minutes is not reached, the full tariff will apply. Unused minutes will not be accumulated, transferred or granted credit for these unused minutes.
- (G) Package BUP14 is available without contract. The minimum service period contract is 12 months (1 year). Also will be available 24 months (2 year) contract. This contract is auto renewable.
- (H) Maximum of 3 additional lines per Main Line unlimited minutes for a total of 4 unlimited lines per account.
- (I) The voluntary or involuntary suspension of the services before the expiration of the contract of this package will entail a penalty for early cancellation according to the terms and conditions of the service contract.
- (J) Subscribers with 1 year contracts the installation charge and the service order charge will have a 50% discount. Subscribers with 2-year contract, the installation charge will not have applied. Deposits and access charge will apply.
- (K) Rates and charges applicable to Package BUP14 are included in Section 24.8.7.
- (L) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (M) This offer is for Business Customers only. The period of this promotional offer is from January 17, 2019 to April 16, 2019. Effective April 17, 2019 this promotional offer will not be available for new subscriptions.

<sup>1</sup> Subscription to internet service is required for this promotional offer and will include a maximum of 5 e-mail accounts. During this promotional offer a WI-FI modem is include.

<sup>2</sup>Package BUP14 maintenance contract is including.

<sup>3</sup>For the period of the promotional offer, the voice mail service will not be offered for free.

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE**

**SECTION 24 – BUNDLED SERVICES**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.20 Package BUP15 Terms and Conditions <sup>1,2</sup>:

(A) Package BUP15 is an optional Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Unlimited Rate minutes for:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) in-land calls
  - (c) Interstate calls are not included on the monthly allowance of unlimited minutes and additional charges applied in addition to the monthly rent.
  - (d) International calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent according to the predetermined world plan.

(B) Package BUP15 is available to Business Customers subscribed to Claro.

(C) Package BUP15 will include the following Custom Calling Services:

- 1) Call Waiting
- 2) Selective Call Forwarding
- 3) Caller ID Plus Name and Number
- 4) Three Way Calling
- 5) Anonymous Call Rejection

(D) The monthly allowance of minutes of the Main Line cannot be shared with additional unlimited lines. The additional unlimited lines include individual unlimited minutes.

(E) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

<sup>1</sup>Package BUP15 a maintenance contract is including.

<sup>2</sup>For the period of the promotional offer, the voice mail service will not be offered for free.

(N)

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE**

**SECTION 24 – BUNDLED SERVICES**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.20 Package BUP15 Terms and Conditions <sup>1,2</sup>(Cont.):

- (F) If the monthly allowance unlimited minutes is not reached, the full tariff will apply. Unused minutes will not be accumulated, transferred or granted credit for these unused minutes.
- (G) Package BUP15 is available without contract. The minimum service period contract is 12 months (1 year). Also will be available 24 months (2 year) contract. This contract is auto renewable.
- (H) Maximum of 3 additional lines per Main Line unlimited minutes for a total of 4 unlimited lines per account.
- (I) The voluntary or involuntary suspension of the services before the expiration of the contract of this package will entail a penalty for early cancellation according to the terms and conditions of the service contract.
- (J) Subscribers with 1 year contracts the installation charge and the service order process charge will have a 50% discount. Subscribers with 2 year contract the installation charge will not apply. Deposits and access charges will apply.
- (K) Rates and charges applicable to Package BUP15 are included in Section 24.8.7.
- (L) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (M) This offer is for Business Customers only. The period of this promotional offer is from January 17, 2019 to April 16, 2019. Effective April 17, 2019 this promotional offer will not be available for new subscriptions.

<sup>1</sup>Package BUP15 a maintenance contract is including.

<sup>2</sup>For the period of the promotional offer, the voice mail service will not be offered for free.

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE**

**SECTION 24 – BUNDLED SERVICES**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.21 Package BUP16 Terms and Conditions <sup>1,2</sup>:

(A) Package BUP16 is an optional Business Bundle service that provides Customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Package includes Five (5) Business Lines.
- 3) Unlimited Rate minutes for:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intraisland calls
  - (c) Interstate calls are included on the unlimited minute's service of the monthly rent.
  - (d) International calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent according to the predetermined world plan.

(B) Package BUP16 is available to Business Customers subscribed to Claro.

(C) Package BUP16 will include the following Custom Calling Services:

- 1) Call Waiting
- 2) Selective Call Forwarding
- 3) Caller ID Plus Name and Number
- 4) Three Way Calling
- 5) Anonymous Call Rejection

(D) Each additional line on Package BUP16 includes individual minutes per line.

(E) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

<sup>1</sup>Package BUP16 a maintenance contract is including.

<sup>2</sup>For the period of the promotional offer, the voice mail service will not be offered for free.

(N)

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE**

**SECTION 24 – BUNDLED SERVICES**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.21 Package BUP16 Terms and Conditions <sup>1,2</sup> (Cont.):

- (F) If the monthly allowance unlimited minutes is not reached, the full tariff will apply. Unused minutes will not be accumulated, transferred or granted credit for these unused minutes.
- (G) Package BUP16 is available without contract. The minimum service period contract is 12 months (1 year). Also will be available 24 months (2 year) contract. This contract is auto renewable.
- (H) Maximum and minimum of Package BUP16 is of five (5) lines. Additional Unlimited Lines will not be added to this package.
- (I) The voluntary or involuntary suspension of the services before the expiration of the contract of this package will entail a penalty for early cancellation according to the terms and conditions of the service contract.
- (J) Subscribers with 1 year contracts the installation charge and service order process charge will have a 50% discount. Subscribers with 2 year contract the installation charge will not apply. Deposits and access charges will apply.
- (K) Rates and charges applicable to Package BUP16 are included in Section 24.8.7.
- (L) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (M) This offer is for Business Customers only. The period of this promotional offer is from January 17, 2019 to April 16, 2019. Effective April 17, 2019 this promotional offer will not be available for new subscriptions.

<sup>1</sup>Package BUP16 a maintenance contract is including.

<sup>2</sup>For the period of the promotional offer, the voice mail service will not be offered for free.

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE**

**SECTION 24 – BUNDLED SERVICES**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.22 Package BUP17 Terms and Conditions <sup>1,2</sup>:

(A) Package BUP17 is an optional Business Bundle service that provides Customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Package includes Ten (10) Business Lines.
- 4) Unlimited Rate minutes for:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intraisland calls
  - (c) Interstate calls are included on the unlimited minute's service of the monthly rent.
  - (d) International calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent according to the predetermined world plan.

(B) Package BUP17 is available for Business Customers subscribed to Claro.

(C) Package BUP17 will include the following Custom Calling Services:

- 1) Call Waiting
- 2) Selective Call Forwarding
- 3) Caller ID Plus Name and Number
- 4) Three Way Calling
- 5) Anonymous Call Rejection

(D) Each additional line on Package BUP17 includes individual minutes per line.

(E) The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

<sup>1</sup>Package BUP17 a maintenance contract is including.

<sup>2</sup>For the period of the promotional offer, the voice mail service will not be offered for free.

(N)

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(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE**

**SECTION 24 – BUNDLED SERVICES**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.22 Package BUP17 Terms and Conditions <sup>1,2</sup> (Cont.):

- (F) If the monthly allowance unlimited minutes is not reached, the full tariff will apply. Unused minutes will not be accumulated, transferred or granted credit for these unused minutes.
- (G) Package BUP17 is available without contract. The minimum service period contract is 12 months (1 year). Also will be available 24 months (2 year) contract. These contract is auto renewal.
- (H) Maximum and minimum of Package BUP17 is ten (10) lines. Additional Unlimited Lines will not be added to this package.
- (I) The voluntary or involuntary suspension of the services before the expiration of the contract of this package will entail a penalty for early cancellation according to the terms and conditions of the service contract.
- (J) Subscribers with 1 year contracts the installation charge and service order process charge will have a 50% discount. Subscribers with 2 year contract the installation charge will not apply. Deposits and access charges will apply.
- (K) Rates and charges applicable to Package BUP17 are included in Section 24.8.7.
- (L) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (M) This offer is for Business Customers only. The period of this promotional offer is from January 17, 2019 to April 16, 2019. Effective April 17, 2019 this promotional offer will not be available for new subscriptions.

<sup>1</sup>Package BUP17 a maintenance contract is including.

<sup>2</sup>For the period of the promotional offer, the voice mail service will not be offered for free.

(N)

(N)



**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.23 Package BMP18 Terms and Conditions:

(A) Package BMP18 is an optional Business Measure Bundle service that provides Customers with a combination of the following services and/or features:

1) Basic Line Rent

2) A monthly allowance of 500, 1,000, 3,000, 5,000, 10,000, 25,000, 50,000, 100,000, 250,000, 500,000, 750,000 or 1,000,000 minutes of:

(a) Local calls

(b) Direct Distance Dialing (DDD) in-aisland calls

(c) Interstate calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent (\$0.03 per minute).

(d) International calls are not included on the monthly allowance of minutes and additional charges apply to the monthly rent according to the predetermined "Plan Mundial".

(B) Measured Tariffs do not include Customs Calling Services.

(C) Package BMP18 is only available for Business Customers subscribed to Claro.

(D) The monthly allowance of minutes of the Main Line can be shared with additional measured lines included in this tariff, which will consume from the monthly allowance and would not include additional minutes per line.

(E) If the monthly allowance is not reached, the full tariff applies. Unused minutes will not be accumulated, transferred or granted credit for these unused minutes.

(F) If the monthly allowance of minutes is exceeded a charge per additional minute will apply according to the assigned tariff.

(G) The following types of calls do not qualify for inclusion in the monthly allowance minutes: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.23 Package BMP18 Terms and Conditions (Cont.):<sup>1</sup>

- (H) Package BMP18 not available in the option without contract. Contracts available for one (1) or two (2) years. Upon contract termination, it will be renewable monthly.
- (I) Subscribers with 1-year contract, the installation and service order (activation) charge will have a 50% discount. Subscribers with 2 years contract, the installation and service order (activation) charge will not apply. Deposits and access charges will apply.
- (J) The voluntary or involuntary suspension of the services before the expiration of the contract of this package will entail a penalty for early cancellation according to the terms and conditions of the service contract.
- (K) Rates and charges applicable to Package BMP18 are included in Section 24.8.7.
- (L) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (M) This offer is for business customers only. The period of this promotional offer is from January 20, 2021 to April 19, 2021. Effective April 20, 2021 this promotional offer will not be available for new subscriptions.

**ADDITIONAL SERVICES TARIFF SCHEDULE  
 SECTION 24 – BUNDLED SERVICES**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.24 Package BMP19 Terms and Conditions<sup>1</sup>:

- (A) Package BMP19 is an optional Business Bundle service that provides Customers with a combination of the following services and/or features:
  - 1) Basic Line Rent
  - 3) A monthly allowance of 300 minutes of:
    - (a) Local calls
    - (b) Direct Distance Dialing (DDD) intraisland calls
    - (c) Interstate calls are not included on the monthly allowance of 300 minutes and additional charges of \$0.03 per minute applied in addition to the monthly rent.
    - (d) International calls are not included on the monthly allowance of 300 minutes and additional charges apply to the monthly rent according to the predetermined "Plan Mundial".
- (B) Measured Tariffs do not include Custom Calling Services.
- (C) Package BMP19 is available to Business Customers subscribed to Claro.
- (D) If the monthly allowance of 300 minutes is not reached, the full tariff applies. Unused minutes will not be accumulated, transferred neither granted credit for these unused minutes.
- (E) If the monthly allowance of 300 minutes is exceeded a charge of \$0.03 per minute will apply.
- (F) The monthly allowance of minutes of the Main Line cannot be shared with additional measured lines included in this tariff.
- (G) The following types of calls do not qualify for inclusion in the monthly allowance calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

<sup>1</sup> This promotion will be offered with or without internet service. In cases where internet service selected during this promotional offer, a WI-FI modem will be free.

**ADDITIONAL SERVICES TARIFF SCHEDULE**

**SECTION 24 – BUNDLED SERVICES**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.24 Package BMP19 Terms and Conditions (Cont.)<sup>1</sup>

- (H) Package BMP19 is available with or without contract. Contracts available for one (1) or two (2) years. At the end of the contract, it will be auto renewable.
- (I) Subscribers with 1-year contract, the installation and service order (activation) charge will have a 50% discount. Subscribers with 2 years contract the installation and service order (activation) charge will not apply. Deposits and access charges will apply.
- (J) The voluntary or involuntary suspension of the services before the expiration of the contract of this package will entail a penalty for early cancellation according to the terms and conditions of the service contract.
- (K) Rates and charges applicable to Package BMP19 are included in Section 24.8.7.
- (L) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (M) This offer is for business customers only. The period of this promotional offer is from January 20, 2021 to April 19, 2021. Effective April 20, 2021 this promotional offer will not be available for new subscriptions.

<sup>1</sup> This promotion will be offered with or without internet service. In cases where internet service selected during this promotional offer, a WI-FI modem will be free.

**ADDITIONAL SERVICES TARIFF SCHEDULE**

**SECTION 24 – BUNDLED SERVICES**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.25 Package BUP20 Terms and Conditions<sup>1,2</sup>:

(A) Package BUP20 is an optional Business Bundle service that provides Customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Unlimited Rate minutes for:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) in-land calls
  - (c) Interstate calls are not included on the unlimited minute's service and additional charges applied in addition to the monthly rent.
  - (d) International calls are not included on the monthly allowance of minutes and additional charges apply to the monthly rent according to the predetermined "Plan Mundial".

(B) Package BUP20 is available to Business Customers subscribed to Claro.

(C) If the monthly allowance of minutes is not reached, the full tariff applies. Unused minutes will not be accumulated, transferred neither granted credit for these unused minutes.

(D) Package BUP20 will include all of any combination of the following Custom Calling Services:

- 1) Call Waiting
- 2) Selective Call Forwarding
- 3) Caller ID Plus Name and Number
- 4) Three Way Calling
- 5) Anonymous Call Rejection

(E) The monthly allowance of minutes of the Main Line cannot be shared with additional unlimited lines. The additional unlimited lines include individual unlimited minutes.

(F) The following types of calls do not qualify for inclusion in the unlimited monthly allowance calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services, corresponding charges will apply.

<sup>1</sup>For package BUP20, a maintenance contract is including.

<sup>2</sup>During the period of this promotion, the voice mail service will be included.

**ADDITIONAL SERVICES TARIFF SCHEDULE**

**SECTION 24 – BUNDLED SERVICES**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.25 Package BUP20 Terms and Conditions (Cont.)<sup>1,2</sup>:

- (G) Package BUP20 is available with or without contract. Contracts available for one (1) or two (2) years. Upon contract termination, it will be auto renewable.
- (H) Subscribers with 1-year contract, the installation and service order (activation) charge will have a 50% discount. Subscribers with 2 years' contract, the installation and service order (activation) charge will not applied. Deposits and access charge will apply.
- (I) The voluntary or involuntary suspension of the services before the expiration of the contract of this package will entail a penalty for early cancellation according to the terms and conditions of the service contract.
- (J) Rates and charges applicable to Package BUP20 are included in Section 24.8.7.
- (K) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (L) This offer is for Business Customers only. The period of this promotional offer is from January 20, 2021 to April 19, 2021. Effective April 20, 2021 this promotional offer will not be available for new subscriptions.

<sup>1</sup>For package BUP20, maintenance contract is including.

<sup>2</sup>During the period of this promotion, the voice mail service will be included.

(N)

(N)

**ADDITIONAL SERVICES TARIFF SCHEDULE  
 SECTION 24 – BUNDLED SERVICES**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.26 Package BUP21 Terms and Conditions <sup>1,2,3</sup>:

(A) Package BUP21 is an optional Business Bundle service that provides customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Unlimited Rate minutes for:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) in-land calls
  - (c) Interstate calls are included on the monthly allowance of unlimited minutes and additional charges do not apply in addition to the monthly rent.
  - (d) International calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent according to the predetermined "Plan Mundial".

(B) Package BUP21 is available to Business Customers subscribed to Claro.

(C) If the monthly allowance unlimited minutes is not reached, the full tariff will apply. Unused minutes will not be accumulated, transferred or granted credit for these unused minutes.

(D) Package BUP21 will include all or any combination of the following Custom Calling Services:

- 1) Call Waiting
- 2) Selective Call Forwarding
- 3) Caller ID Plus Name and Number
- 4) Three Way Calling
- 5) Anonymous Call Rejection

(E) The monthly allowance of minutes of the Main Line cannot be shared with additional unlimited lines. The additional unlimited lines include individual unlimited minutes.

(F) The following types of calls do not qualify for inclusion in the unlimited monthly allowance calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services, corresponding charges will apply.

<sup>1</sup>Subscription to internet service is required for this promotional offer. During this promotional offer, a WI-FI modem will be free.

<sup>2</sup>For package BUP21, a maintenance contract is including.

<sup>3</sup>During the period of this promotion, the voice mail service will be included.

**ADDITIONAL SERVICES TARIFF SCHEDULE**

**SECTION 24 – BUNDLED SERVICES**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.25 Package BUP21 Terms and Conditions <sup>1,2,3</sup>(Cont.):

- (G) Package BUP21 is available with or without contract. Contracts available for one (1) or two (2) years. Upon contract termination, it will be auto renewable.
- (H) Subscribers with 1-year contract, the installation and service order (activation) charge will have a 50% discount. Subscribers with 2 years contract, the installation and service order (activation) charge will not applied. Deposits and access charges will apply.
- (I) The voluntary or involuntary suspension of the services before the expiration of the contract of this package will entail a penalty for early cancellation according to the terms and conditions of the service contract.
- (J) Rates and charges applicable to Package BUP21 are included in Section 24.8.7.
- (K) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (L) This offer is for Business Customers only. The period of this promotional offer is from January 20, 2021 to April 19, 2021. Effective April 20, 2021 this promotional offer will not be available for new subscriptions.

<sup>1</sup>Subscription to internet service is required for this promotional offer. During this promotional offer, a WI-FI modem will be free.

<sup>2</sup>For package BUP21, a maintenance contract is including.

<sup>3</sup>During the period of this promotion, the voice mail service will be included.



**ADDITIONAL SERVICES TARIFF SCHEDULE**

**SECTION 24 – BUNDLED SERVICES**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.27 Package BUP22 Terms and Conditions <sup>1,2</sup>:

(A) Package BUP22 is an optional Business Bundle service that provides Customers with a combination of the following services and/or features:

- 1) Basic Line Rent
- 2) Package includes Five (5) Business Lines.
- 3) Unlimited Rate minutes for:
  - (a) Local calls
  - (b) Direct Distance Dialing (DDD) intraisland calls
  - (c) Interstate calls are included on the unlimited minute’s service; additional charges do not apply in addition of the monthly rent.
  - (d) International calls are not included on the monthly allowance of minutes and additional charges applied in addition to the monthly rent according to the predetermined “Plan Mundial”.

(B) Package BUP22 is available to Business Customers subscribed to Claro.

(C) If the monthly allowance unlimited minutes is not reached, the full tariff will apply. Unused minutes will not be accumulated, transferred or granted credit for these unused minutes.

(D) Package BUP22 will include all or any combination of the following Custom Calling Services:

- 1) Call Waiting
- 2) Selective Call Forwarding
- 3) Caller ID Plus Name and Number
- 4) Three Way Calling
- 5) Anonymous Call Rejection

(E) Each additional line on Package BUP22 includes individual minutes per line.

(G) The following types of calls do not qualify for inclusion in the unlimited monthly allowance calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services, corresponding charges will apply.

<sup>1</sup>For package BUP22, a maintenance contract is including.

<sup>2</sup>During the period of this promotion, the voice mail service will be included.

**ADDITIONAL SERVICES TARIFF SCHEDULE**

**SECTION 24 – BUNDLED SERVICES**

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

II. Business Promotional Plans (Cont.):

24.7.27 Package BUP22 Terms and Conditions <sup>1,2</sup> (Cont.):

- (H) Package BUP22 is of five (5) lines. Unlimited Lines will not be cancelled from this package.
- (I) Package BUP22 is available with or without contract. Contracts available for one (1) or two (2) years. Upon contract termination, it will be auto renewable.
- (J) Subscribers with 1-year contract, the installation and service order (activation) charge will have a 50% discount. Subscribers with 2 years contract, the installation and service order (activation) charge will not applied. Deposits and access charges will apply.
- (K) The voluntary or involuntary suspension of the services before the expiration of the contract of this package will entail a penalty for early cancellation according to the terms and conditions of the service contract.
- (L) Rates and charges applicable to Package BUP22 are included in Section 24.8.7.
- (M) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (N) This offer is for Business Customers only. The period of this promotional offer is from January 20, 2021 to April 19, 2021. Effective April 20, 2021 this promotional offer will not be available for new subscriptions.

<sup>1</sup>For package BUP22, a maintenance contract is including.

<sup>2</sup>During the period of this promotion, the voice mail service will be included.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.7.9 Transitional and Temporary Plan (PTTT) Terms and Conditions

I. Package PTTT

1. Package TTT is a transitional and temporary tariff for customers that have decided to move into from the fixed service to VoIP. This package will be available until the Company completes the installation of the VoIP service. This package provides to the customer with the following services and options:

- a. Basic Line Rent
- b. A monthly allowance of 10,000 minutes by location of the customer (by invoice) or 3,000 or more access lines.
- c. Direct Distance Dialing (DDD) intra island calls
- d. Direct Distance Dialing (DDD) interstate calls

2. PTTT package is available to customers presubscribed to the Company for intraisland, interstate and international services and for the VoIP service. (T)

3. The following types of calls do not qualify for inclusion in the Unlimited Local calls, Direct Distance Dialing (DDD) intra-island calls and Long Distance interstate calls: operator handled calls, inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services corresponding charges will apply.

4. The minimum service period is three (3) years.

5. If customer is not prepared to convert to VoIP within 60 days of the Company completion of VoIP facilities for the customer, the standard tariff rates without any transition to VoIP will apply prospectively.

6. If the monthly allowance of 10,000 minutes is exceeded, additional minutes are charged in accordance with Section 24.8.8.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

|        |  |                          |
|--------|--|--------------------------|
| 24.8   | <u>Rates and Charges</u>   | Monthly<br><u>Charge</u> |
| 24.8.1 | <u>Small Business Bundles</u>  |                          |
|        | Package B1 Main Line   | \$89.45                  |
|        | Package B1 Additional Line   | 29.45                    |
|        | Package B2 Main Line   | \$89.45                  |
|        | Package B2 Additional Line   | 29.45                    |
|        | Per minute charge in excess of the<br>1,000 minutes monthly allowance      | \$0.06                   |
|        | Package B3 <sup>2</sup>  |                          |
|        | Business Single Line   | \$98.20                  |
| 24.8.2 | <u>Residential and Business Single Lines Bundles</u>                       |                          |
|        | Package R2   | \$5.04                   |
|        | Per minutes charge in excess of the 100<br>minutes allowance (residential) |                          |
|        | (A) 8:00 AM – 7:59 PM  | \$0.09                   |
|        | (B) 8:00 PM – 7:59 AM  | 0.05                     |
|        | Package R3   |                          |
|        | Residential Line   | \$48.20                  |
|        | Business Single Line   | 98.20                    |
|        | Package R4   |                          |
|        | Residential Line   | \$30.00                  |
|        | Package R5 <sup>1</sup>  |                          |
|        | Tariff Schedule I  |                          |
|        | Residence Main Station (Measured I – 70 units)                             | \$9.50                   |
|        | Residence Main Station (Measured II – 160 units)                           | 16.60                    |
|        | Residence Main Station (Flat Rate)   | 21.05                    |
|        | Residence Main Station (Measured I – 60 units)                             | \$8.95                   |
|        | Residence Main Station (Measured II – 125 units)                           | 13.50                    |
|        | Residence Main Station (Flat Rate)   | 17.35                    |
|        | Units in excess of the allowance will be charged                           | \$0.13                   |

<sup>1</sup> Subscription to Company ADSL, Coqui. Net Internet dial up, Interstate and digital telephone services are also required and related charges would apply in addition to the charges included under Section 24.8.2.

<sup>2</sup> Subscription to Voice Mail Service is required and related charges would apply in addition to the charges included under Section 24.8.1

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TR-214

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8 Rates and Charges

Monthly

24.8.3 Medium and Large Business Bundles  
Package MLB1<sup>2</sup>

|   |            |
|---|------------|
| 5,000 Minutes of Use (MOU) Main Line  | \$332.25   |
| 10,000 MOU Main Line  | \$602.25   |
| Per minutes charge in excess of 5,000 or 10,000<br>minutes monthly allowance  | \$0.06     |
| 25,000 MOU Main Line  | \$1,402.25 |
| 50,000 MOU Main Line  | \$2,502.25 |
| Per minutes charge in excess of 25,000 or 50,000<br>minutes monthly allowance | \$0.05     |
| 100,000 MOU Main Line   | \$3,702.25 |

(M)

(M)

<sup>2</sup> Effective November 4, 2004, this service is not available for new subscriptions

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8 Rates and Charges (Cont.)

| 24.8.3 <u>Medium and Large Business Bundles</u> (Cont.)                                 | <u>Monthly Charge</u> |
|---|-----------------------|
| Package MLB1 <sup>1</sup> . (Cont)  |                       |
| Per minutes charge in excess of 100,000 minutes monthly allowance                       | \$0.03                |
| Additional BMS, BML, Trunk  | \$27.25               |
| Package MLB2 <sup>1,2</sup>   |                       |
| 50,000 Minutes of Use (MOU) ISDN-PRI arrangements                                       | \$3,302.25            |
| Per minutes charge in excess of 50,000 ISDN-PRI arrangements minutes monthly allowance  | \$0.05                |
| 100,000 MOU ISDN-PRI arrangements   | \$4,302.25            |
| Per minutes charge in excess of 100,000 ISDN-PRI arrangements minutes monthly allowance | \$0.03                |
| Package MLB3  |                       |
| 5,000 Minutes of Use (MOU) Main Line  | \$202.25              |
| 10,000 MOU Main Line  | \$302.25              |
| 25,000 MOU Main Line  | \$627.25              |
| 50,000 MOU Main Line  | \$1,252.25            |
| 100,000 MOU Main Line   | \$2,502.25            |
| Per minutes charge in excess of minutes monthly allowance                               | \$0.03                |
| Additional BMS, BML, Trunk  | \$27.25               |
| Package MLB4  |                       |
| 500,000 MOU   | \$12,502.25           |
| 1,000,000 MOU   | \$20,002.25           |
| Per minutes charge in excess of 500,000 minutes monthly allowance                       | \$0.025               |

<sup>1</sup>Effective November 4, 2004, this service is not available for new subscriptions.

<sup>2</sup>Charges prescribed under applicable Sections of the Tariff Book would also apply for additional ISDN-PRI arrangement(s) included in the bundle.

\*Includes the \$2.25 monthly charge previously prescribed under Basic Services Tariff Schedule, Section E-8, Local Tariff Service.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

|        |   |                       |
|--------|---|-----------------------|
| 24.8   | <u>Rates and Charges</u> (Cont.)                                    | <u>Monthly Charge</u> |
| 24.8.3 | <u>Medium and Large Business Bundles</u> (Cont.)                    |                       |
|        | Package MLB4 (Cont.)  |                       |
|        | Per minutes charge in excess of 1,000,000 minutes monthly allowance | \$0.02                |
|        | Additional BMS, BML, Trunk  | \$27.25               |
|        | Package MLB5  |                       |
|        | 250,000 MOU Main Line   | \$6,277.25            |
|        | Per minutes charge in excess of minutes monthly allowance           | \$0.027               |
|        | 750,000 MOU Main Line   | \$18,777.25           |
|        | Per minutes charge in excess of minutes monthly allowance           | \$0.023               |
|        | Additional BMS, BML, Trunk  | \$22.25               |
|        | Package MLB6 (2 years Terms)  |                       |
|        | 5,000 Minutes of Use (MOU) Main Line                                | \$192.25              |
|        | 10,000 MOU Main Line  | \$287.25              |
|        | 25,000 MOU Main Line  | \$596.00              |
|        | 50,000 MOU Main Line  | \$1,189.75            |
|        | 100,000 MOU Main Line   | \$2,377.25            |
|        | Per minutes charge in excess of minutes monthly allowance           | \$0.03                |
|        | 250,000 MOU Main Line   | \$5,963.50            |
|        | Per minutes charge in excess of minutes monthly allowance           | \$0.027               |
|        | 500,000 MOU Main Line   | \$11,877.25           |
|        | Per minutes charge in excess of minutes monthly allowance           | \$0.025               |

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

|      |   |                       |     |
|------|---|-----------------------|-----|
| 24.8 | <u>Rates and Charges</u> (Cont.)                          |                       | (M) |
|      | 24.8.3 <u>Medium and Large Business Bundles</u> (Cont.)   | <u>Monthly Charge</u> |     |
|      | Package MLB6 (2 years Terms) (Cont.)                      |                       |     |
|      | 750,000 MOU Main Line                                     | \$17,838.50           |     |
|      | Per minutes charge in excess of minutes monthly allowance | \$0.025               |     |
|      | 1,000,000 MOU Main Line                                   | \$19,002.25           |     |
|      | Per minutes charge in excess of minutes monthly allowance | \$0.02                |     |
|      | Additional BMS, BML, Trunk                                | \$22.25               |     |
|      | Package MLB6 (3 years Terms)                              |                       |     |
|      | 5,000 Minutes of Use (MOU) Main Line                      | \$182.25              |     |
|      | 10,000 MOU Main Line                                      | \$272.25              |     |
|      | 25,000 MOU Main Line                                      | \$564.75              |     |
|      | 50,000 MOU Main Line                                      | \$1,127.25            |     |
|      | 100,000 MOU Main Line                                     | \$2,252.25            |     |
|      | Per minutes charge in excess of minutes monthly allowance | \$0.03                |     |
|      | 250,000 MOU Main Line                                     | \$5,002.25            |     |
|      | Per minutes charge in excess of minutes monthly allowance | \$0.020               |     |
|      | 500,000 MOU Main Line                                     | \$10,002.05           |     |
|      | Per minutes charge in excess of minutes monthly allowance | \$0.020               |     |
|      | 750,000 MOU Main Line                                     | \$15,002.25           |     |
|      | Per minutes charge in excess of minutes monthly allowance | \$0.020               |     |
|      | 1,000,000 MOU Main Line                                   | \$18,002.25           | (M) |



**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8 Rates and Charges (Cont.)

|  | <u>Monthly Charge</u> | <u>NRC</u> |     |
|--|-----------------------|------------|-----|
| 24.8.3 <u>Medium and Large Business Bundles</u> (Cont.)                                  |                       |            |     |
| Package MLB6 (3 years Terms) (Cont.)   |                       |            |     |
| Per minutes charge in excess of minutes monthly allowance                                | \$0.018               |            |     |
| Additional BMS, BML, Trunk   | \$19.60               |            | (C) |
| Package MLB7 (3 months Terms) <sup>1</sup>   |                       |            |     |
| Access arrangement ISDN-PRI with T-1 and Channel Termination                             | \$477.25              |            | (C) |
| Central Office Programming and Service Order, by arrangement                             |                       | \$850.00   |     |
| Relocation Charge-Move   |                       | \$850.00   |     |
| Package MLB7 (3 years Terms) <sup>1</sup>  |                       |            |     |
| Access arrangement ISDN-PRI with T-1 and Channel Termination                             | \$352.25              |            | (C) |
| Central Office Programming and Service Order, by arrangement                             |                       | \$850.00   |     |
| Relocation Charge-Mover  |                       | \$850.00   |     |
| 24.8.4 <u>Small, Medium and Large Business Bundles</u>                                   |                       |            |     |
| Package MLB8 (1 year Term)   |                       |            |     |
| 1,000 Minutes of Use (MOU) Main Line   | \$64.95               |            |     |
| Additional BMS, Trunk  | \$22.25               |            |     |
| Per minutes charge local and intra island calls (DDD) in excess of the monthly allowance | \$0.03                |            |     |
| Per minutes charge (DDD) interstate calls  | \$0.05                |            |     |
| Package MLB8 (2 years Term)  |                       |            |     |
| 1,000 Minutes of Use (MOU) Main Line   | \$61.95               |            |     |
| Additional BMS, Trunk  | \$22.25               |            |     |
| Per minutes charge local and intra island calls (DDD) in excess of the monthly allowance | \$0.03                |            |     |
| Per minutes charge (DDD) interstate calls  | \$0.05                |            |     |

<sup>1</sup>Charges prescribed under applicable Sections of the Tariff Book would also apply for additional ISDN-PRI arrangement(s) included in the bundle.

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

|  | <u>Monthly Charge</u> | (M) |
|--|-----------------------|-----|
| 24.8.4 <u>Small, Medium and Large Business Bundles</u> (Cont.)                           |                       |     |
| Package MLB8 (3 years Terms)   |                       |     |
| 1,000 Minutes of Use (MOU) Main Line   | \$58.45               |     |
| Additional BMS, Trunk  | \$22.25               |     |
| Per minutes charge local and intra island calls (DDD) in excess of the monthly allowance | \$0.03                |     |
| Per minutes charge (DDD) interstate calls  | \$0.05                |     |
| Package MLB8 (1 year Term)   |                       |     |
| 3,000 Minutes of Use (MOU) Main Line   | \$145.95              |     |
| Additional BMS, Trunk  | \$22.25               |     |
| Per minutes charge local and intra island calls (DDD) in excess of the monthly allowance | \$0.03                |     |
| Per minutes charge (DDD) interstate calls  | \$0.05                |     |
| Package MLB8 (2 years Terms)   |                       |     |
| 3,000 Minutes of Use (MOU) Main Line   | \$138.95              |     |
| Additional BMS, Trunk  | \$22.25               |     |
| Per minutes charge local and intra island calls (DDD) in excess of the monthly allowance | \$0.03                |     |
| Per minutes charge (DDD) interstate calls  | \$0.05                |     |
| Package MLB8 (3 years Terms)   |                       |     |
| 3,000 Minutes of Use (MOU) Main Line   | \$131.95              |     |
| Additional BMS, Trunk  | \$22.25               |     |
| Per minutes charge local and intra island calls (DDD) in excess of the monthly allowance | \$0.03                |     |
| Per minutes charge (DDD) interstate calls  | \$0.05                |     |

(M)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8.5 Business Bundles

| <u>Package Line and Local Service, Terms and Conditions</u>     | <u>Monthly Charge</u> |
|---|-----------------------|
| Per Business Line; Single Line, Main Line, Trunk                | \$39.99               |
| Additional BMS, BML, Trunk                                      | \$39.99               |
| Additional Calls within a calling zone                          | \$0.11                |
| Per minutes charge (DDD) intra island calls                     | \$0.05                |
| Per minutes charge (DDD) interstate calls                       | \$0.05                |
| <u>Package 800 Numbers</u>                                      |                       |
| Per 800 Number Line   | \$15.00               |
| Per minutes charge in excess of 200 minutes monthly allowance : |                       |
| 201 a 5,000 minutes   | \$0.07                |
| 5,001 a 20,000 minutes  | \$0.06                |
| 20,001 a 50,000 minutes   | \$0.05                |
| 50,001 a 500,000 minutes  | \$0.04                |
| 500,001 a 1,000,000 minutes                                     | \$0.03                |
| 1,000,001 a 1,500,000 minutes                                   | \$0.025               |
| 1,500,001 a 2,000,000 minutes                                   | \$0.020               |
| 2,000,001 and over  | \$0.015               |

24.8.6 Residential Bundles Local Service

|   |          |
|---|----------|
| (A) Package Line, Unlimited Local Service and Custom Calling Local Service  |          |
| Line Rent   | \$ 26.24 |
| (B) Package Line, Local Service Measured I and Custom Calling Local Service |          |
| Line Rent   | \$ 18.24 |
| Per units charge in excess of 70 units monthly allowance                    | \$ 0.13  |

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8.6 Residential Bundles Local Service (Cont.)

(C) Package Line, Local Service Measured II and Custom Calling Local Service

|   |          |
|---|----------|
| Line Rent   | \$ 22.24 |
| Per units charge in excess of 160 units monthly allowance | \$ 0.13  |

(D) Package Line and Local Service Measured II

|   |          |
|---|----------|
| Line Rent   | \$ 18.24 |
| Per units charge in excess of 160 units monthly allowance | \$ 0.13  |

| 24.8.7 <u>Measured and Unlimited Plan-Promotional Offer</u>  | <u>Monthly Charge</u> | (N) |
|--|-----------------------|-----|
| I. <u>Residential Promotional Plans:</u>   |                       |     |
| (A) Package RMP1   |                       |     |
| Residential Measured Service with 300 minutes of Local Calling   | \$20.00               |     |
| Per minute charge for local calls by PRTC customers in excess of the 300 minutes per month allowance for local calling   | \$0.05                |     |
| (B) Package RUP2   |                       |     |
| Residential Unlimited Local Service with Unlimited DDD intra-island long distance calls terminated with other PRTC customers and 500 minutes per month for DDD intra-island long distance calls terminated on the networks of other carriers | \$30.00               |     |
| Per minute charge for DDD intra-island long distance calls that terminate on the networks of other carriers in excess of the 500 minutes per month allowance   | \$0.08                |     |

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**  
**SECTION 24 – BUNDLED SERVICES (Cont.)**

|  | <u>Monthly<br/>Charge</u> |
|--|---------------------------|
| 24.8.7 <u>Measured and Unlimited Plan-Promotional Offer (Cont.)</u>  |                           |
| I. <u>Residential Promotional Plans (Cont.):</u>   |                           |
| (C) Package RMP3 <sup>1,2,3</sup>  |                           |
| Residential Measured Service with 300 minutes of Local Calling   | \$17.00                   |
| Charge per minute for DDD interstate and intra-island long distance calls.   | \$0.08                    |
| Per minute charge for local calls by PRTC customers in excess of the 300 minutes per month allowance for local calling | \$0.05                    |
| Installation Non Recurring Charge  | \$50.00                   |
| Activation Non Recurring Charge  | \$40.00                   |
| (D) Package RUP4 <sup>1,2,3,4</sup>  |                           |
| Residential Unlimited Local Service with Unlimited DDD intra-island long distance calls.                               | \$18.99                   |
| Per minute charge for DDD interstate long distance calls.  | \$0.08                    |
| Installation Non Recurring Charge  | \$50.00                   |
| Activation Non Recurring Charge  | \$40.00                   |
| (E) Package RUP6   |                           |
| Residential Unlimited Local Service with Unlimited DDD intra-island long distance calls.                               | \$19.99                   |
| Per minute charge for DDD interstate long distance calls.  | \$0.08                    |
| (F) Package RUP7   |                           |
| Residential Unlimited Local Service with Unlimited DDD intra-island long distance calls.                               | \$19.99                   |
| Per minute charge for DDD interstate long distance calls.  | \$0.08                    |

(N)  
-----  
(N)

<sup>1</sup> The subscription to internet service is required for package RUP4.

<sup>2</sup>In cases where the customer avails to a 1 or 2-year contract for the RUP4 promotional offer, the WI-FI modem will be included.

<sup>3</sup>If the customer does not avail to a contract for this promotion, a \$30.00 charge will apply for the WI-FI modem

<sup>4</sup> With RUP4 package a maintenance contract service is included for the period of this promotion.

(N)  
|  
(N)



**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

| 24.8.7 <u>Measured and Unlimited Plan-Promotional Offer (Cont.)</u>         | <u>Monthly Charge</u> |
|---|-----------------------|
| II. <u>Business Promotional Plans :</u>                                     |                       |
| (A) Package BMP1 <sup>3</sup>   |                       |
| Business Measured Service Line  | \$ 21.35              |
| Per minute charge in excess of 300 minutes monthly allowance <sup>2</sup>   | \$ 0.03               |
| (B) Package BMP2 <sup>3</sup>   |                       |
| Business Measured Service Line  | \$ 27.00              |
| Per minute charge in excess of 500 minutes monthly allowance <sup>2</sup>   | \$ 0.03               |
| (C) Package BUP3 <sup>3 &amp; 4</sup>                                       |                       |
| Business Unlimited Service Line <sup>1</sup>                                | \$ 99.95              |
| (D) Package BMP4 <sup>3</sup>   |                       |
| Business Measured Service Line  | \$ 41.50              |
| Per minute charge in excess of 1,000 minutes monthly allowance <sup>2</sup> | \$ 0.03               |
| (E) Package BUP5 <sup>4 &amp; 5</sup>                                       |                       |
| Business Unlimited Service Line <sup>6</sup>                                | \$ 50.00              |
| Per minutes charge (DDD) interstate calls                                   | \$0.03                |

<sup>1</sup> Unlimited service includes only local, in-land and interstate calls.

<sup>2</sup> Monthly allowances of minutes include only local, in-land and interstate calls.

<sup>3</sup> Subscription to the internet service is required for these promotional offers and includes a maximum of 5 email accounts, during this promotional offer a WI-FI modem will be included.

<sup>4</sup>Charges for services such as Call Waiting, Call forwarding, Caller ID, Three Way Calling & Anonymous Call will not apply to customers that subscribe to Packages BUP3 and BUP5.

<sup>5</sup>Subscription to the internet service is required for this promotional offer at speeds of 2, 3, 4 and 5 Mbps and includes a maximum of 5 e-mail accounts; during this promotional offer a WI-FI modem will be included.

<sup>6</sup> Monthly allowances of minutes include only local and in-land calls.

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**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8.7 Measured and Unlimited Plan-Promotional Offer (Cont.)

| II. <u>Business Promotional Plans (Cont.):</u>  | <u>Monthly Charge</u> |
|---|-----------------------|
| (F) Package BMP6  |                       |
| 500 Minutes of Use Main Line  | \$29.99               |
| 1,000 Minutes of Use Main Line  | \$39.99               |
| 3,000 Minutes of Use Main Line  | \$49.99               |
| 5,000 Minutes of Use Main Line  | \$59.99               |
| 10,000 Minutes of Use Main Line   | \$260.00              |
| 25,000 Minutes of Use Main Line   | \$560.00              |
| 50,000 Minutes of Use Main Line   | \$1,120.00            |
| 100,000 Minutes of Use Main Line  | \$2,250.00            |
| 250,000 Minutes of Use Main Line  | \$6,250.00            |
| 500,000 Minutes of Use Main Line  | \$12,500.00           |
| 750,000 Minutes of Use Main Line  | \$18,750.00           |
| 1,000,000 Minutes of use Main Line  | \$20,000.00           |
| Charge per minutes in excess of the monthly allowance local minutes (500, 1,000, 3,000, 5,000, 10,000, 25,000, 50,000, 100,000 minutes) | \$0.03                |
| Charge per minutes in excess of the monthly allowance local minutes 250,000 minutes   | \$0.027               |
| Charge per minutes in excess of the monthly allowance local minutes 500,000 minutes   | \$0.025               |
| Charge per minutes in excess of the monthly allowance local minutes 750,000 minutes   | \$0.023               |
| Charge per minutes in excess of the monthly allowance local minutes 1,000,000 minutes   | \$0.02                |
| Charge per minutes in excess of the monthly allowance minutes for intrastate L/D DDD  | \$0.03                |
| Charge per minutes for Interstate calls   | \$0.03                |
| Charge per additional Business Line   | \$22.99               |
| (G) Package BUP7  |                       |
| Business Main Line for unlimited local and intrastate service   | \$54.99               |
| Charge per minutes for Interstate calls   | \$0.03                |
| Charge per additional Business Line   | \$29.99               |

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(M)



**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8 Rates and Charges (Cont.)

24.8.7 Business Promotional Plans (Cont.)

Monthly  
Charge

(H) Package BUP8<sup>2, 3 & 4</sup>

Business Main Line for unlimited local and intrastate service \$54.99

Charge per minutes for Interstate calls \$0.03

Charge per additional Business Line \$29.99

(I) Package BUP9<sup>2</sup>

Business Main Line for unlimited local and intrastate service \$149.99

Charge per minutes for Interstate calls \$0.03

(J) Package BUP10<sup>2</sup>

Business Main Line for unlimited local and intrastate service \$299.99

Charge per minutes for Interstate calls \$0.03

(K) Package BUP11<sup>2</sup>

Business Main Line for unlimited local, Intrastate and Interstate service \$79.99

Charge per additional Business Line \$34.99

(L) Package BMP12<sup>1</sup>

Business Measured Service Line \$ 19.99

Per minute charge in excess of 300 minutes monthly allowance \$ 0.03

<sup>1</sup> Subscription to internet service may be required for these promotional offers.

<sup>2</sup>Packages BUP8, BUP9, BUP10 & BUP11 includes a maintenance contract

<sup>3</sup>Package BUP8 include voice mail.

<sup>4</sup>Package BUP8 may be require a subscription to internet service in such case includes a maximum of 5 e-mail accounts; during this promotional offer a Wi-Fi modem will be included

**ADDITIONAL SERVICES TARIFF SCHEDULE**

**SECTION 24 – BUNDLED SERVICES**

24.8.7 Measured and Unlimited Plan-Promotional Offer (Cont.)

| II. <u>Business Promotional Plans (Cont.):</u>   | <u>Monthly Charge</u> |
|--|-----------------------|
| (M) Package BMP13  |                       |
| Business Principal Line BMS y BML  | \$19.99               |
| Installation Charges BMS   | \$120.00              |
| Installation Charge BML  | \$130.00              |
| Additional Business Line BMS y BML   | \$19.99               |
| Installation Charge BMS  | \$60.00               |
| Installation Charge BML  | \$65.00               |
| Per minute charge in excess of 300 minutes on the monthly allowance for local and intrastate calls | \$0.03                |
| Per minute charge on interstate calls  | \$0.03                |
| (N) Package BUP14  |                       |
| Business Principal Line for unlimited local, intrastate and Interstate service BMS                 | \$44.99               |
| Installation Charge BMS  | \$120.00              |
| (O) Package BUP15  |                       |
| Business Principal Line for unlimited local, intrastate Service BMS                                | \$54.99               |
| Installation Charges BMS   | \$120.00              |
| Installation Charge BML  | \$130.00              |
| Additional Business Line BMS y BML   | \$24.99               |
| Installation Charge BMS  | \$60.00               |
| Installation Charge BML  | \$65.00               |
| Per minute charge on interstate calls  | \$0.03                |

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**ADDITIONAL SERVICES TARIFF SCHEDULE**

**SECTION 24 – BUNDLED SERVICES**

24.8.7 Measured and Unlimited Plan-Promotional Offer (Cont.)

| II. <u>Business Promotional Plans (Cont.):</u>                                     | <u>Monthly Charge</u> |
|--|-----------------------|
| (P) Package BUP16  |                       |
| Business Principal Line for unlimited local, intrastate and interstate service BMS | \$149.99              |
| Installation Charges BMS   | \$360.00              |
| Business Principal Line for unlimited local, intrastate and interstate service BML | \$149.99              |
| Installation Charges BML   | \$390.00              |
| (Q) Package BUP17  |                       |
| Business Principal Line for unlimited local, intrastate and interstate service BMS | \$309.99              |
| Installation Charges BMS   | \$660.00              |
| Business Principal Line for unlimited local, intrastate and interstate service BML | \$309.99              |
| Installation Charges BML   | \$715.00              |

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8.7 Measured and Unlimited Plan-Promotional Offer (Cont.)

| II. <u>Business Promotional Plans (Cont.):</u>  | <u>Monthly Charge</u> |
|---|-----------------------|
| (R) Package BMP18   |                       |
| 500 Minutes of Use Main Line  | \$29.99               |
| 1,000 Minutes of Use Main Line  | \$39.99               |
| 3,000 Minutes of Use Main Line  | \$49.99               |
| 5,000 Minutes of Use Main Line  | \$59.99               |
| 10,000 Minutes of Use Main Line   | \$260.00              |
| 25,000 Minutes of Use Main Line   | \$560.00              |
| 50,000 Minutes of Use Main Line   | \$1,120.00            |
| 100,000 Minutes of Use Main Line  | \$2,250.00            |
| 250,000 Minutes of Use Main Line  | \$6,250.00            |
| 500,000 Minutes of Use Main Line  | \$12,500.00           |
| 750,000 Minutes of Use Main Line  | \$18,750.00           |
| 1,000,000 Minutes of use Main Line  | \$20,000.00           |
| Charge per minutes in excess of the monthly allowance local minutes (500, 1,000, 3,000, 5,000, 10,000, 25,000, 50,000, 100,000 minutes) | \$0.03                |
| Charge per minutes in excess of the monthly allowance local minutes 250,000 minutes   | \$0.027               |
| Charge per minutes in excess of the monthly allowance local minutes 500,000 minutes   | \$0.025               |
| Charge per minutes in excess of the monthly allowance local minutes 750,000 minutes   | \$0.023               |
| Charge per minutes in excess of the monthly allowance local minutes 1,000,000 minutes   | \$0.02                |
| Charge per minutes in excess of the monthly allowance minutes for intraisland L/D DDD   | \$0.03                |
| Charge per minutes for Interstate calls   | \$0.03                |
| Charge per additional BMS & BML   | \$22.99               |
| Service Order Charge (Activation) BMS   | \$120.00              |
| Service Order Charge (Activation) Additional BMS  | \$60.00               |
| Installation Charges BMS and/or additional station  | \$40.00               |
| Service Order Charge (Activation) BML   | \$130.00              |
| Activation Charge Additional BML  | \$65.00               |

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**ADDITIONAL SERVICES TARIFF SCHEDULE  
 SECTION 24 – BUNDLED SERVICES**

24.8.7 Measured and Unlimited Plan-Promotional Offer (Cont.)

| II. <u>Business Promotional Plans (Cont.):</u>   | <u>Monthly Charge</u> |
|--|-----------------------|
| (S)     Package BMP19  |                       |
| Business Principal Line & Station charge with monthly allowance Local and in-aisland               | \$ 19.99              |
| Service Order Charge (Activation) BMS  | \$120.00              |
| Service Order Charge (Activation) BML  | \$130.00              |
| Additional Business Line & Station charge with monthly allowance Local and in-aisland              | \$ 19.99              |
| Installation Charges Principal BMS and / or Additional BMS   | \$40.00               |
| Service Order Charge (Activation) additional BMS   | \$60.00               |
| Service Order Charge (Activation) Additional BML   | \$65.00               |
| Per minute charge in excess of 300 minutes on the monthly allowance for local and intrastate calls | \$0.03                |
| Per minute charge on interstate calls  | \$0.03                |
| (T)     Package BUP20  |                       |
| Business Principal Line charge for unlimited local, intrastate BMS and BML                         | \$ 29.99              |
| Business Additional Line charge for unlimited local, intrastate BML and BMS                        | \$ 24.99              |
| Service Order Charge (Activation) Principal BMS  | \$120.00              |
| Service Order Charge (Activation) Principal BML  | \$130.00              |
| Service Order Charge (Activation) Additional BMS   | \$60.00               |
| Installation Charges Principal BMS and / or Additional BMS   | \$40.00               |
| Service Order Charge (Activation) Additional BML   | \$65.00               |
| Charge per minutes for Interstate calls  | \$0.03                |

**ADDITIONAL SERVICES TARIFF SCHEDULE**

**SECTION 24 – BUNDLED SERVICES**

24.8.7 Measured and Unlimited Plan-Promotional Offer (Cont.)

| II. <u>Business Promotional Plans (Cont.):</u>   | <u>Monthly Charge</u> |
|--|-----------------------|
| (U) Package BUP21  |                       |
| Business Principal and Additional Line charge for unlimited local, intrastate and interstate Service BMS and BML | \$25.00               |
| Service Order Charges (Activation) BMS   | \$120.00              |
| Service Order Charge (Activation) Additional BMS   | \$60.00               |
| Installation Charges Principal BMS and / or Additional BMS   | \$40.00               |
| Service Order Charge (Activation) Additional BML   | \$65.00               |
| (V) Package BUP22  |                       |
| Business Principal Line charge for unlimited local, intrastate and interstate service BMS & BML                  | \$149.99              |
| Service Order Charges (Activation) BMS   | \$360.00              |
| Installation Charges Principal BMS   | \$200.00              |
| Service Order Charges (Activation) BML   | \$390.00              |

(N)  
 -----  
 (N)

**ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)**

**SECTION 24 – BUNDLED SERVICES (Cont.)**

24.8.8 Package PTTT Rates and Charges (Cont.)

Package PTTT (3 years Terms)

Main Line \$ 22.25

Additional BMS, BML, Trunk \$ 22.25

10,000 Minute of Use (MOU) Main Line \$150.00

Per minute charge in excess of 10,000  
minute monthly allowance \$0.03

(N)  
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(N)