

ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)

SECTION 24 – BUNDLED SERVICES (Cont.)

24.7 Measured and Unlimited Plan-Promotional Offers(Cont.)

I. Residential Promotional Plans (Cont.):

24.7.9 Package RMP8 Terms and Conditions ^{1, 2, 3}

- (A) Package RMP8 is an optional residential only single line Bundle service that provides customers with a monthly allowance of 300 minutes within the Local Service Area.
- (B) The following types of calls do not qualify for inclusion in the monthly allowance: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and Infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services, corresponding charges will apply.
- (C) If the monthly allowance of 300 local minutes is not reached, the full Package RMP8 tariff applies. Unused minutes will not be refundable or transferred to future months.
- (D) If the monthly allowance of 300 local minutes is exceeded, additional minutes will be charged in accordance with Section 24.8.7.
- (E) Long distance calls intra-island and interstate will be with Puerto Rico Telephone Company, Inc.
- (F) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package RMP8, except that service connection charges do not apply for the new line included in the Bundle.
- (G) The customer has the option to subscribe to Package RMP8 with a contract of 1 or 2 year. With the option of 1 year the customer will have to pay the 50% of installation and activation charge and with the option of 2 years will not have to pay installation and activation charge. A deposit of \$20.00 may be required to the client on both options (1 or 2 years). The voluntary or involuntary cancellation of the broadband access service to the Internet before the expiration of the contract will entail a penalty for early cancellation according to the terms and conditions of the contract

¹ Subscription to internet service is required for package RMP8

²In cases where the customer avails to a 1 or 2-year contract for the RMP8 promotional offer, the WI-FI modem will be free.

³If the customer does not avail to a contract for this promotion, a \$30.00 charge will apply for the WI-FI modem.

ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)

SECTION 24 – BUNDLED SERVICES (Cont.)

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

I. Residential Promotional Plans (Cont.):

24.7.10 Package RMP8 Terms and Conditions ^{1, 2, 3}

- (H) If the customer selects the non-contractual option with Package RMP8 installation and activation charges will shall apply. A verification credit will not be required to the customer. An advance payment equal to a one (1) month rent will be required for the selected plan.
- (I) Rates and charges applicable to Package RMP8 are included in Section 24.8.7.
- (J) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (K) This offer is for residential customers only. The period of this promotional offer is from February 20, 2022 to May 20, 2022. Effective May 21, 2022 this promotional offer will not be available for new subscriptions.
- (L) The package includes the Subscriber Line Charge (SLC) of \$6.50.

¹ Subscription to internet service is required for package RMP8.

²In cases where the customer avails to a 1 or 2-year contract for the RMP8 promotional offer, the WI-FI modem will be free.

³If the customer does not avail to a contract for this promotion, a \$30.00 charge will apply for the WI-FI modem.

ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)

SECTION 24 – BUNDLED SERVICES (Cont.)

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

I. Residential Promotional Plans (Cont.):

24.7.11 Package RUP9 Terms and Conditions¹

- (A) Package RUP9 is an optional single line residential only Bundle service that provides customers with the following features and Vertical Services:
 - 1) Call Forwarding
 - 2) Three Way Calling
 - 3) Caller ID Plus Name and Number
 - 4) Call Waiting
 - 5) Anonymous Call Rejection
 - 6) Return Call
 - 7) Speed Calling, 30 Numbers Capacity
 - 8) Distinctive Ringing
 - 9) Repeat Call

- (B) Those customers that have particular circumstances decide not have the services describe on section 24.7.11(A) it may request this package without this services.

- (C) Package RUP9 includes unlimited monthly calls in the local service area.

- (D) Package RUP9 includes unlimited direct distance dialing (DDD) intra-island long distance calls service.

- (E) The customer has the option to subscribe to Package RUP9 with a contract of 1 or 2 year. With the option of 1 year the customer will have to pay the 50% of installation and activation charge and with the option of 2 years will not have to pay installation and activation charge. A deposit of \$20.00 may be required to the client on both options (1 or 2 years). The voluntary or involuntary cancellation of the residential telephone service, or the grouped service with the broadband access service to the Internet before the expiration of the contract, will entail a penalty for early cancellation according to the terms and conditions of the contract.

- (F) Long distance calls intra-island and interstate will be with Puerto Rico Telephone Company, Inc.

- (G) If the customer selects the non-contractual option with Package RUP9 installation and activation charges will shall apply. A verification credit will not be required to the customer. An advance payment equal to a one (1) month rent will be required for the selected plan.

¹ The maintenance contract service will be included with the RUP9 package for the period of this promotion.

ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)

SECTION 24 – BUNDLED SERVICES (Cont.)

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

I. Residential Promotional Plans (Cont.):

24.7.11 Package RUP9 Terms and Conditions (Cont.)¹

- (H) The following types of calls do not qualify to be included as Unlimited Local calls or Unlimited DDD intra-island long distance calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services, corresponding charges will apply.
- (I) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package RUP9, except that service connection charges do not apply for the new line included in the Bundle.
- (J) Rates and charges applicable to Package RUP9 are included in Section 24.8.7.
- (K) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (L) This offer is for residential customers only. The period of this promotional offer is from February 20, 2022 to May 20, 2022. Effective May 21, 2022, this promotional offer will not be available for new subscriptions.
- (M) The package price the Subscriber Line Charge (SLC) of \$6.50.

¹ A maintenance contract service will be included with the RUP9 package for the period of this promotion.

ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)

SECTION 24 – BUNDLED SERVICES (Cont.)

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

I. Residential Promotional Plans (Cont.):

24.7.12 Package RUP10 Terms and Conditions^{1,2,3,4}

(A) Package RUP10 is an optional single line residential only Bundle service that provides customers with the following features and Vertical Services:

- 1) Call Forwarding
- 2) Three Way Calling
- 3) Caller ID Plus Name and Number
- 4) Call Waiting
- 5) Anonymous Call Rejection
- 6) Return Call
- 7) Speed Calling, 30 Numbers Capacity
- 8) Distinctive Ringing
- 9) Repeat Call

(B) Those customers that have particular circumstances decide not have the services describe on section 24.7.12(A) it may request this package without this services.

(C) Package RUP10 includes unlimited monthly calls in the local service area.

(D) Package RUP10 includes unlimited direct distance dialing (DDD) intra-island long distance calls service.

(E) Package RUP10 includes unlimited direct distance dialing (DDD) interstate long distance calls service

(F) The customer has the option to subscribe to Package RUP10 with a contract of 1 or 2 year. With the option of 1 year the customer will have to pay the 50% of installation and activation charge and with the option of 2 years will not have to pay installation and activation charge. A deposit of \$20.00 may be required to the client on both options (1 or 2 years). The voluntary or involuntary cancellation of the residential telephone service, or the grouped service with the broadband access service to the Internet before the expiration of the contract, will entail a penalty for early cancellation according to the terms and conditions of the contract.

(G) Long distance calls intra-island and interstate will be with Puerto Rico Telephone Company, Inc.

(H) If the customer selects the non-contractual option with Package RUP10 installation and activation charges will shall apply. A verification credit will not be required to the customer. An advance payment equal to a one (1) month rent will be required for the selected plan.

¹ Subscription to internet service is required for package RUP10.

²In cases where the customer avails to a 1 or 2-year contract for the RUP10 promotional offer, the WI-FI modem will be free.

³If the customer does not avail to a contract for this promotion, a \$30.00 charge will apply for the WI-FI modem.

⁴ A maintenance contract service will be included with the RUP10 package for the period of this promotion.

ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)

SECTION 24 – BUNDLED SERVICES (Cont.)

24.7 Measured and Unlimited Plan-Promotional Offers (Cont.)

I. Residential Promotional Plans (Cont.):

24.7.12 Package RUP10 Terms and Conditions (Cont.)^{1,2,3,4}

- (I) The following types of calls do not qualify to be included as Unlimited Local calls, Unlimited DDD intra-island and interstate long distance calls: operator handled calls, calls to and from inmate public telephones, directory assistance (411) and infovoz. For operator assisted calls the rate per minute in Section G-1, 20.7.1 Option A will apply. In addition, operator assisted calls are subject to a surcharge according to Section G-1, 20.12 of this Tariff Book. Directory assisted calls will be charged according to Section E-14 of this Tariff Book. For the other services, corresponding charges will apply.
- (J) All terms and conditions of the Custom Calling Local Services, as specified in Section F-14 of this Tariff Book, apply to these services when offered under the Package RUP10, except that service connection charges do not apply for the new line included in the Bundle.
- (K) Rates and charges applicable to Package RUP10 are included in Section 24.8.7.
- (L) Some voice services may be offered through fiber optics instead of copper wires. These cases required the use of modem inside the house, which needs an electrical connection. In the absence of electrical service, a battery or alternative power source is necessary to access the service.
- (M) This offer is for residential customers only. The period of this promotional offer is from February 20, 2022 to May 20, 2022. Effective May 21, 2022, this promotional offer will not be available for new subscriptions.
- (N) The package price the Subscriber Line Charge (SLC) of \$6.50.

¹ Subscription to internet service is required for package RUP10.

²In cases where the customer avails to a 1 or 2-year contract for the RUP10 promotional offer, the WI-FI modem will be free.

³If the customer does not avail to a contract for this promotion, a \$30.00 charge will apply for the WI-FI modem.

⁴ A maintenance contract service will be included with the RUP10 package for the period of this promotion.

ADDITIONAL SERVICES TARIFF SCHEDULE (Cont.)
SECTION 24 – BUNDLED SERVICES (Cont.)

24.8.7 <u>Measured and Unlimited Plan-Promotional Offer (Cont.)</u>	<u>Monthly Charge</u>	
I. <u>Residential Promotional Plans (Cont.):</u>		
(A) Package RMP8		(N)
Residential Measured Service with 300 minutes of Local Calling	\$17.00	
Charge per minute for DDD interstate and intra-island long distance calls.	\$0.08	
Per minute charge for local calls by PRTC customers in excess Of the 300 minutes per month allowance for local calling	\$0.05	
Installation Non Recurring Charge	\$50.00	
Activation Non Recurring Charge	\$40.00	
(B) Package RUP9		
Residential Unlimited Local Service with Unlimited DDD intra-Island long distance calls.	\$18.99	
Per minute, charge for DDD interstate long distance calls.	\$0.08	
Installation Non Recurring Charge	\$50.00	
Activation Non Recurring Charge	\$40.00	
(C) Package RUP10		
Residential Unlimited Local Service with Unlimited DDD intra-island long distance calls and Unlimited DDD interstate long distance Calls	\$21.99	
Installation Non Recurring Charge	\$50.00	
Activation Non Recurring Charge	\$40.00	(N)
(D) Package RMP11		
Residential Measured Service with 100 minutes of Local Calling	\$16.00	
Charge per minute for DDD interstate and intra-island long distance calls.	\$0.12	
Per minute charge for local calls by PRTC customers in excess Of the 100 minutes per month allowance for local calling	\$0.08	
Installation Non Recurring Charge	\$50.00	
Activation Non Recurring Charge	\$40.00	

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